

New York State Office of Children & Family Services

The Domestic Violence Prevention Act

(Chapter 838 of the Laws of 1987)

2000

Annual Report to the Governor and Legislature

*State of New York State
George E. Pataki
Governor*



*Office of Children
and Family Services
John A. Johnson
Commissioner*

Table of Contents

Introduction

| | |
|--------------------|---|
| Introduction | 2 |
|--------------------|---|

Statewide Domestic Violence Statistics

| | |
|---|----|
| Residential Programs For Victims Of Domestic Violence..... | 5 |
| The Number of Persons Estimated to Have Been Assisted in Programs Covered by this Article | 6 |
| The Number of Persons Estimated to Have Been Denied Shelter and/or Services | 6 |
| The Amount of Public and Private Funds for Approved Program by Service Type on an Annual Basis | 8 |
| The Amount of Funding Used for Administration and Staffing of Such Programs..... | 8 |
| The Occupancy Rate and Length of Stay by Residential Program | 9 |
| The Name and Description of New Programs Developed by Service Type | 10 |
| The Name and Description of Programs in Danger of Closing that Received Funds and the Status of Such Programs ... | 11 |
| The Name and Description of Programs that Closed During the Reporting Year and the Reason for Such Closure | 11 |
| The Number of Individuals Who Requested and Received Transitional Housing Services and the Effect of Providing Such Services to Victims and their Families | 11 |
| The Name and Description of Programs that Received Technical Assistance and the Effect of Such Assistance | 11 |
| A Schedule Showing the Approved Daily Rates of Reimbursement Payable to Residential Programs for Victims of Domestic Violence Pursuant to Section 131-u | 12 |

Tables

| | |
|---|----|
| Table 1: Approved Residential Programs..... | 5 |
| Table 2: Admissions..... | 6 |
| Table 3: New York City Denials | 6 |
| Table 4: Rest Of State Denials..... | 7 |
| Table 5: Total Residential and Non-Residential Program Revenues | 8 |
| Table 6: Total Residential and Non-Residential Program Expenses..... | 9 |
| Table 7: Average Occupancy Rates | 9 |
| Table 8: Average Length Of Stay..... | 10 |

Charts

| | |
|---------------------------------------|---|
| Chart 1: Total Statewide Denials..... | 7 |
|---------------------------------------|---|

Appendices

| | |
|---|----|
| Appendix A: Counties by Regional Office, 2000 | 14 |
| Appendix B: Average Annual Occupancy Rate by Individual Program, 2000 | 15 |
| Appendix C: Average Annual Length of Stay by Individual Program, 2000..... | 17 |
| Appendix D: Transitional Housing Programs, 2000..... | 19 |
| Appendix E: Annual Per Diem Rate by Individual Program, 2000..... | 20 |

Introduction

Domestic violence permeates all aspects of society. Over the last several years, there has been growing attention to the pervasiveness of domestic violence. Domestic violence can be a deadly crime as well as a social menace and a costly public health issue. This realization has led to local and state agencies striving to provide more services to the victims of domestic violence. These victims often rely on both public and private resources in their attempts to free themselves and their children from abuse. Two thousand children die in family related violence each year while 140,000 are injured physically and/or emotionally. In response to this growing need, New York State has supported the development of new programs to help local Child Protective Service workers and domestic violence service providers to work more closely together.

Legislation, at both the State and Federal levels, has increasingly focused on holding batterers accountable while strongly supporting victims of domestic violence in seeking safety and self-sufficiency. Governor Pataki's commitment to the protection of victims of domestic violence has been made clear by improved protections and interventions which have been made available through the criminal justice, judicial, and social service systems.

Critical components in the continuum of services are the emergency residential and non-residential domestic violence programs. These support victims and their children in their pursuit of safety and self-sufficiency. Confidential and secure shelter and services, offering short-term relief and options, can often alleviate the need for more costly interventions and can ultimately mean the difference between life and death.

Recognizing the importance of these specialized services, the Domestic Violence Prevention Act of 1987 established mechanisms to enhance the quality and viability of the shelter and services system. The Domestic Violence Prevention Act, and subsequent Aid to Localities budget provisions, require local social services districts to provide residential and non-residential services to victims of domestic violence regardless of their financial eligibility and provides mechanisms for reimbursement to service providers. As a result of this act, three sets of regulations were promulgated:

- ⌘ Parts 452-455 of 18 NYCRR establishing the standards for the operation of residential programs for victims of domestic violence,
- ⌘ Part 462 establishing the standards for non-residential services to victims of domestic violence, and
- ⌘ Part 408 regarding the establishment of per diem rates and social service district responsibility for financial and contractual arrangements with providers.

The primary ongoing responsibilities of the Office of Children and Family Services (OCFS) in relation to the statewide domestic violence system include:

- ⌘ Licensing residential programs for victims of domestic violence;
- ⌘ Monitoring and providing technical assistance to local districts and approved residential and non-residential programs for victims of domestic violence;
- ⌘ Establishing the per diem rate of reimbursement for each approved residential program on an annual basis;
- ⌘ Administering Federal Family Violence Prevention and Services Act funds and the Non-Residential Temporary Assistance to Need Families (TANF) funds;
- ⌘ Overseeing the Consolidated Service Planning process as it relates to the approval of non-residential domestic violence programs; and
- ⌘ Providing financial reimbursement for residential and non-residential domestic violence services.

Additionally, the Domestic Violence Prevention Act requires an annual report to the Governor and Legislature regarding implementation of the Act. OCFS collects monthly data, from all approved providers, which is aggregated on an annual basis for report purposes. This report is the culmination of that data for the reporting year 2000.

Statewide Domestic Violence Statistics

Three categories of programs are included in the Domestic Violence Prevention Act:

- ⌘ Non-Residential Programs for Victims of Domestic Violence – meaning a not-for-profit organization providing telephone hotline assistance, information, referral, counseling, advocacy and community education and outreach services. Seventy percent (70%) of the population served by the program must be victims of domestic violence.
- ⌘ Residential Programs for Victims of Domestic Violence – as defined below, and
- ⌘ Transitional Housing Programs – which are not defined in the regulations but have emerged to address the longer term housing and service needs of victims of domestic violence after leaving the emergency residential program.

The Domestic Violence Program Regulations (18 NYCRR 452-455) define four types of Residential Programs for Victims of Domestic Violence:

- ⌘ *Domestic Violence Shelter* - congregate facilities of ten beds or more for victims of domestic violence and their children only;
- ⌘ *Domestic Violence Program* - similar to shelters except that up to thirty percent (30%) of the residents may be other than victims of domestic violence;
- ⌘ *Safe Dwelling* - self contained units of nine beds or less for domestic violence victims and their children only; and
- ⌘ *Safe Home Network* - clusters of private homes providing emergency services and shelter to victims of domestic violence coordinated by a not-for-profit organization.

The Office of Children and Family Services (OCFS) is responsible for approving (licensing) the residential programs for victims of domestic violence. *Table 1* below shows the number of residential programs approved by OCFS as of January 1, 2001 (Refer to Appendix A for a listing of OCFS Regional Offices and the counties for which they are responsible for approving).

Table 1: The total number of approved residential programs and beds for victims of domestic violence in New York State by Regional Office.

| <i>Approved Residential Programs For Victims of Domestic Violence As of January 1, 2001</i> | | | | | | | |
|---|-----------------|-----------|------------|------------|--------------|------------|--------------|
| | Regional Office | | | | | | Statewide |
| | Buffalo | Rochester | Syracuse | Albany | NYC | Yonkers | Totals |
| DV Program | | | | | | | |
| Programs | 1 | 1 | 4 | 1 | 1 | 1 | 9 |
| Beds | 13 | 14 | 81 | 10 | 60 | 19 | 197 |
| DV Shelter | | | | | | | |
| Shelters | 1 | 3 | 1 | 4 | 13 | 12 | 34 |
| Beds | 36 | 63 | 20 | 69 | 871 | 188 | 1,247 |
| Safe Dwelling | | | | | | | |
| Dwellings | 9 | 1 | 10 | 10 | 40 | 1 | 71 |
| Beds | 70 | 9 | 81 | 99 | 290 | 9 | 558 |
| Safe Home Network | | | | | | | |
| Networks | 2 | 1 | 3 | 1 | 5 | 4 | 16 |
| Homes | 13 | 25 | 29 | 10 | 41 | 41 | 159 |
| Total Licensed Facilities | 13 | 6 | 18 | 16 | 59 | 18 | 130 |
| Total Beds | 119 | 86 | 182 | 178 | 1,221 | 216 | 2,161 |
| (excluding safe home beds) | | | | | | | |

The number of safe home beds has been excluded from the total because safe home networks are licensed for a maximum number of homes rather than bed capacity. According to *Table 1*, almost sixty percent (60%) of the emergency shelter beds in the state are in New York City. Except for Hamilton and Schuyler counties, which do not have residential services within the county, all counties have at least one residential program. The statewide bed capacity has increased by 215 beds since January 2000.

“The Number of Persons Estimated to Have Been Assisted in Programs Covered by this Article” (Domestic Violence Prevention Act)

Table 2: The number of adults and children admitted to residential, non-residential and transitional housing programs during 2000.

| 2000 Admissions | | | |
|-----------------|---------------------------------------|---|--|
| | <u>Residential Program Admissions</u> | <u>Non-Residential Program Admissions</u> | <u>Transitional Housing Admissions</u> |
| Adults | 5,284 | 20,227 | 341 |
| Children | 6,780 | 12,945 | 537 |
| Total | 12,064 | 33,172 | 878 |

Residential admissions for 2000 have increased by 453 persons from 1999. Non-residential services have increased more dramatically. This has been anticipated, due to the trend in recent years. Non-residential clients served have increased by over 2,000 from 30,953 in 1999 to 33,172 in 2000. Transitional Housing Admissions rose from 551 in 1999 to 878 in 2000. (For more details on Transitional Housing Admissions, refer to Appendix D.)

“The Number of Persons Estimated to Have Been Denied Shelter and/or Services

Table 3: The number of adults and children denied shelter in a residential program for victims of domestic violence by denial reason in New York City.

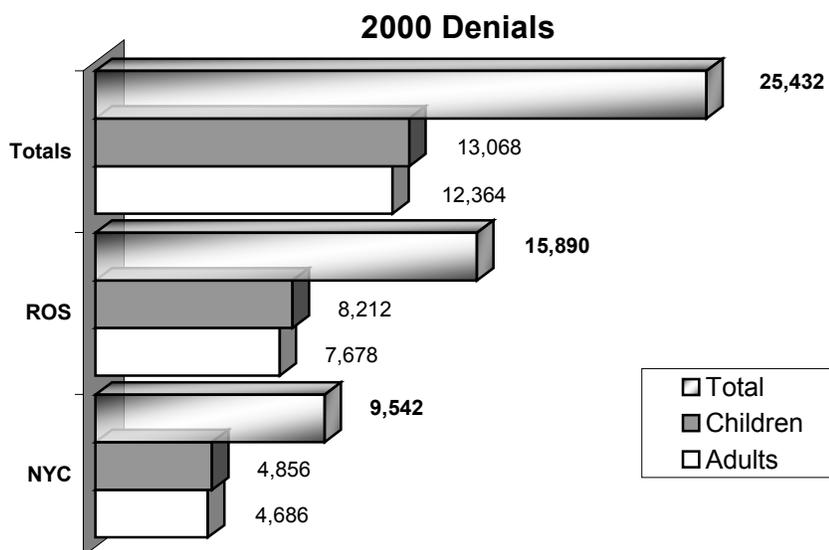
| 2000 New York City Denials | | |
|---|---------------|-----------------|
| <u>Denial Reasons</u> | <u>Adults</u> | <u>Children</u> |
| Facility at capacity (no beds available) | 1,857 | 2,215 |
| Family too large (insufficient # of beds) | 148 | 294 |
| Facility can not address substance and/or alcohol abuse needs | 45 | 53 |
| Likely to interfere w/health & safety of others | 24 | 30 |
| Refused to cooperate w/program rules or policy | 214 | 302 |
| Unsafe location for family | 948 | 547 |
| Family reached permissible stay limit | 31 | 58 |
| Special needs cannot be met | 189 | 266 |
| Other | 1,230 | 1,091 |
| Total Denials | 4,686 | 4,856 |

Table 4: The number of adults and children denied shelter in a residential program for victims of domestic violence by denial reason in the rest of the state.

| 2000 Rest of State Denials | | |
|---|----------------------|------------------------|
| <u>Denial Reasons</u> | <u>Adults</u> | <u>Children</u> |
| Facility at capacity (no beds available) | 4,056 | 4,723 |
| Family too large (insufficient # of beds) | 723 | 1,724 |
| Facility can not address substance and/or alcohol abuse needs | 181 | 98 |
| Likely to interfere w/health & safety of others | 119 | 107 |
| Refused to cooperate w/program rules or policy | 178 | 180 |
| Unsafe location for family | 124 | 135 |
| Family reached permissible stay limit | 19 | 30 |
| Special needs can not be met | 236 | 146 |
| Other | 2,042 | 1,069 |
| Total Denials | 7,678 | 8,212 |

Note: Denials from non-residential programs are not collected because information and referral is a core service requirement of a non-residential program. Transitional housing programs are also excluded because housing requests are usually based on the availability of a bed.

Chart 1: The total denials for New York City, Rest of State (ROS), and Statewide in 2000.



The primary denial reason continues to be the lack of available beds. Total number of denials across New York State has increased from 23,167 in 1999 to 25,432 in 2000. The majority of the increase is related to Rest of State denials. Also, the slight increase in NYC denials continues the trend seen in recent years. It should be noted that denial data does not take into account duplicate requests where a victim was denied by one shelter and referred to another.

Shelter providers have noted an increase in victims with more intensive service needs. For example, more victims who are requesting shelter have severe mental health issues, substance abuse issues, medical conditions, suicidal tendencies and other needs that can not always be accommodated in congregate settings with existing staff configurations. In 2000, the most common reason “other” was used was to denote clients with mental health or physical disabilities who could not be accommodated at a particular facility.

“The Amount of Public and Private Funds for Approved Program by Service Type on an Annual Basis”

Annually, OCFS is responsible for establishing the daily rate of reimbursement (per diems) for each residential program. Local districts contract with residential programs at the per diem rates established. Per diem rates are reimbursed through Public Assistance funding streams and are paid to providers through the local social service districts. Where a resident is not eligible for Public Assistance reimbursement, Title XX funds may be available. The primary funding source for non-residential programs is through individually negotiated contracts with the social service district.

On an annual basis, OCFS collects comprehensive financial information from all approved residential programs. Financial information is not collected from stand-alone non-residential programs. The aggregate of the financial information, collected from individual providers, is shown in the chart below.

Table 5: The total of residential and non-residential program revenues received for 2000.

| Total Residential and Non-Residential Program Revenues | | |
|---|-----------------------------|---------------------------------|
| | Residential Programs | Non-Residential Programs |
| Government Revenue | \$38,780,387 | \$28,709,031 |
| Private Revenue | \$1,826,656 | \$5,604,759 |
| Totals | \$40,607,043 | \$34,313,790 |

Revenues from government sources include per diems administered through the local social services districts and government grants (typically Federal funds administered by OCFS, the New York State Division of Criminal Justice Services, and the New York State Crime Victims Board). Residential revenues have steadily increased, from slightly over \$38 million in 1999 to over \$40 million in 2000. Revenues from per diems have increased as a result of an increase in utilization levels as well as annual increases in per diem rates. Because per diems are available to support residential programs, government grants and private revenues are more likely to be applied to the non-residential services. Non-residential revenues increased significantly from approximately \$28 million in 1999 to over \$34 million in 2000, possibly due to the increase in TANF funding opportunities.

“The Amount of Funding Used for Administration and Staffing of Such Programs”

Based on the financial reports submitted by service providers, the amount of funds allocated to administration and staffing (personnel) expenses is identified below. Administration and staffing includes direct services staff, executive staff, support and supervisory staff. Non-personnel costs are also shown below and typically include rent, travel, printing and postage, food, supplies, equipment, telephone and utility costs.

Table 6: The amount of funds allocated to residential and non-residential program expenses for 2000.

| Total Residential and Non-Residential Program Expenses | | |
|---|-----------------------------|---------------------------------|
| | Residential Programs | Non-Residential Programs |
| Personnel Expenses | \$26,693,350 | \$22,772,285 |
| Non-Personnel Expenses | \$14,657,646 | \$9,820,645 |
| Totals | \$41,350,996 | \$32,592,930 |

In comparing Tables 5 and 6, residential program expenses exceed revenues by over half a million dollars. This indicates that most residential programs tend to operate at a slight deficit. Typically, non-residential programs are administered by the same agency operating the residential program. The aggregate of non-residential programs report a slight surplus of almost \$2 million in total. Individually, the majority does not have a surplus.

“The Occupancy Rate and Length of Stay by Residential Program”

The average annual occupancy rate and length of stay is reported for each individual program in *Appendix B* and *Appendix C*. The formula used to determine the occupancy rate is:

$$\text{Bednites Utilized} \div (\text{Licensed Capacity} \times \text{Days in Year})$$

Table 7: Based on individually reported data, below are the average annual occupancy rates by program type in New York City as compared to the rest of the state during 2000.

| Average Occupancy Rates | |
|--------------------------------|-----|
| <u>New York City</u> | |
| Domestic Violence Program* | 88% |
| Domestic Violence Shelter | 91% |
| Safe Dwelling | 77% |
| <u>Rest of State</u> | |
| Domestic Violence Program | 56% |
| Domestic Violence Shelter | 77% |
| Safe Dwelling | 35% |

* Represents one facility

Note: Occupancy rates for safe homes have been excluded because the total number of safe homes available per program varies on a daily basis.

Occupancy rates have shown a slight decrease in New York City while increasing slightly in the rest of the state since last year’s report.

In accordance with program regulations, the length of stay policy can be individually determined through contractual arrangements between the district and provider. However, the length of stay reimbursement can not exceed 90 days with up to one 45-day extension under limited circumstances. *Table 8* below shows the average length of stay for residential programs in New York City shelters as compared to the rest of the state for 2000.

Table 8: Based on individually reported data, below is the average annual length of stay by program type in New York City as compared to the rest of the state during 2000.

| Average Length of Stay (in bednights) | |
|--|-----|
| <u>New York City</u> | |
| Domestic Violence Program* | 55 |
| Domestic Violence Shelter | 136 |
| Safe Dwelling | 113 |
| Safe Home Network | 70 |
| <u>Rest of State</u> | |
| Domestic Violence Program | 16 |
| Domestic Violence Shelter | 30 |
| Safe Dwelling | 28 |
| Safe Home Network | 0 |

* Represents one facility

The average length of stay has remained fairly constant from 1999 to 2000. While safe homes are typically used as a last resort for a short stay, in New York City the safe home model is often structured so that residents can remain longer. In the rest of the state, safe homes are used as a last resort and were not used at all in 2000.

“The Name and Description of New Programs Developed by Service Type”

OCFS is responsible for administering Federal Family Violence Prevention and Services Act funds. During 2000, Federal funds were administered equally to all approved residential and nonresidential providers in New York State. Each of the 83, year 2000 applicants, received up to \$42,478.

Additionally, five new Child Protective/Domestic Violence Collaborative projects were funded in 2000 using Federal Family Violence Funds. The goal of these programs is to develop collaborative responses between domestic violence service providers and local district child protective caseworkers. As a result of these projects, a protocol was developed for joint case planning and casework. Workers from both arenas have been collaborating to improve safety and self-sufficiency plans for families experiencing child abuse and domestic violence. Each of these programs are listed below.

- Catholic Charities of the Roman Catholic Diocese of Syracuse, NY :Contract amount \$70,000.
- Liberty Resources, Syracuse, NY: Contract amount \$57,000.
- My Sister’s Place, White Plains, NY: Contract amount \$43,000.
- Victims Information Bureau of Suffolk, Inc., Hauppauge, NY : Contract amount \$55,000.
- YWCA of Niagara, Lockport, NY: Contract amount \$49,000.

OCFS is aware of only one new residential program that opened in 2000. Child and Family Services of Erie County opened a safe home network in October of 2000.

“The Name and Description of Programs in Danger of Closing that Received Funds and the Status of Such Programs”

Since passage of the Domestic Violence Prevention Act, neither OCFS nor its predecessor (NYS DSS) have been aware of any programs in danger of closing. Factors that have contributed to the stability of programs include mainstream funding available through the per diem and Title XX processes, the increased availability of Federal funds from OCFS and other state agencies, and improvements in cross county payments.

“The Name and Description of Programs that Closed During the Reporting Year and the Reason for Such Closure”

OCFS is not aware of any programs closing during 2000.

“The Number of Individuals Who Requested and Received Transitional Housing Services and the Effect of Providing Such Services to Victims and their Families”

Inadequate housing options coupled with the continued need for support services beyond the emergency shelter stay has led to the development of transitional housing programs. Transitional housing programs are not regulated or monitored by OCFS, but have emerged as an informal alternative to the longer term needs of domestic violence victims. *Appendix D* lists each of the transitional housing programs known to OCFS, the capacity of each, the number of adults and children sheltered during the report period, and the destination of residents upon departure.

“The Name and Description of Programs that Received Technical Assistance and the Effect of Such Assistance”

Technical assistance is provided through a variety of sources to residential and non-residential domestic violence programs. OCFS staff provides on-site monitoring and technical assistance in program and policy development, as well as in licensing, financial and budget matters. The OCFS Bureau of Training and Work Force Development also contracts with the Office for the Prevention of Domestic Violence (OPDV) to provide training and technical assistance to local districts and to providers. As a result of the technical assistance, providers are able to improve the quality of services offered.

“A Schedule Showing the Approved Daily Rates of Reimbursement Payable to Residential Programs for Victims of Domestic Violence Pursuant to Section 131-u”

In accordance with the Domestic Violence Prevention Act, OCFS is responsible for establishing the daily rate of reimbursement for Residential Programs for Victims of Domestic Violence. Flat rates are established based upon regulatory requirements, program type and size and for New York City and upstate differentials. The individual rates are then adjusted for surpluses in the prior year and for food add-ons. Those programs with rates higher than those established with the current rate methodology continue to receive the higher rate. *Appendix E* lists the individual rates by program for each of the years of this report. New York City rates cover a July through June period and the rest of the state is based on the calendar year.

Appendix A

Counties By Regional Office, 2000

| REGIONAL OFFICE | COUNTIES |
|--|--|
| Albany Regional Office (ARO) | Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, Washington |
| Buffalo Regional Office (BRO) | Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming |
| New York City Regional Office (NYCRO) | Bronx, Brooklyn, Manhattan, Queens, Staten Island |
| Rochester Regional Office (RRO) | Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates |
| Syracuse Regional Office (SRO) | Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tioga, Tompkins |
| Yonkers Regional Office (YRO) | Nassau, Putnam, Rockland, Suffolk, Sullivan, Westchester, Orange, Ulster, Dutchess |

Appendix B

Average Annual Occupancy Rate by Individual Program, 2000

| Agency Name | Program Type | Average Occupancy Rate |
|--|---------------|------------------------|
| A New Hope Center, Inc. | Safe Dwelling | 24% |
| ACCORD Corporation | Safe Dwelling | 21% |
| Allen Women's Resource Center | DV Shelter | 91% |
| Alternatives for Battered Women, Inc. | DV Shelter | 90% |
| Behavioral Health Services North - Clinton | Safe Dwelling | 22% |
| Behavioral Health Services North - Essex | Safe Dwelling | 12% |
| (Behavioral Health Services was formerly known as Clinton County Mental Health Association) | | |
| Brighter Tomorrows | DV Program | 84% |
| Catholic Charities of Saratoga, Warren and Washington Counties | Safe Dwelling | 68% |
| Catholic Family & Children's Services of Herkimer | Safe Dwelling | 32% |
| Catholic Family & Community Services of Montgomery | Safe Dwelling | 48% |
| Cattaraugus Community Action | Safe Dwelling | 39% |
| Cayuga/Seneca Community Action Agency | Safe Dwelling | 14% |
| Center for the Elimination of Violence in the Family - Women's Safe Start | DV Shelter | 96% |
| Center for the Elimination of Violence in the Family - Women's Survival Space | DV Shelter | 96% |
| Chances & Changes, Inc. | DV Shelter | 59% |
| Chenango County Catholic Charities | Safe Dwelling | 11% |
| Children & Family Services of Erie County - Haven House | DV Shelter | 85% |
| Columbia-Greene Community Action - Columbia County | DV Shelter | 67% |
| Columbia-Greene Community Action - Greene County | DV Program | 56% |
| Community Action Agency of Franklin County (COMLINKS) | Safe Dwelling | 24% |
| Community Action Commission to Help the Economy (CACHE) | Safe Dwelling | 41% |
| Community Services for the Developmentally Disabled | Safe Dwelling | 69% |
| Delaware Opportunities, Inc. | Safe Dwelling | 17% |
| Domestic Violence Services, Inc. | Safe Dwelling | 77% |
| Equinox | DV Shelter | 77% |
| Family & Children's Service of Niagara | Safe Dwelling | 55% |
| Family & Community Services of Schoharie County | Safe Dwelling | 64% |
| Family Counseling Center of Fulton County | Safe Dwelling | 66% |
| Family of Woodstock, Inc. | DV Shelter | 67% |
| Food First Family Project | DV Shelter | 97% |
| Grace Smith House, Inc. - Northeast | DV Shelter | 79% |
| Grace Smith House, Inc. - Poughkeepsie | DV Shelter | 90% |
| Help Haven | DV Shelter | 82% |
| Help Sponsoring Agency | Safe Dwelling | 84% |
| Henry Street Settlement | DV Shelter | 94% |
| Jewish Board of Family & Children's Services, Inc. - Genesis | DV Shelter | 90% |
| Jewish Board of Family & Children's Services, Inc. - Horizons | DV Shelter | 96% |
| Jewish Board of Family & Children's Services, Inc. - Transition Center | Safe Dwelling | 88% |
| Lewis County Opportunities, Inc. | Safe Dwelling | 6% |
| Liberty Resources, Inc. | Safe Dwelling | 52% |
| My Sisters' Place, Inc. - Mamaroneck | DV Shelter | 84% |
| My Sisters' Place, Inc. - Yonkers | DV Shelter | 101% |
| Nassau County Coalition Against Domestic Violence | DV Shelter | 74% |
| New Days I & II | DV Shelter | 64% |
| New York Asian Women's Center | Safe Dwelling | 124% |
| Northern Westchester Shelter | DV Shelter | 105% |

Appendix B

Average Annual Occupancy Rate by Individual Program, 2000

| Agency Name | Program Type | Average Occupancy Rate |
|---|---------------------|-----------------------------------|
| Ohel Children's Home and Family Services | Safe Dwelling | 52% |
| Opportunities for Otsego, Inc. | Safe Dwelling | 65% |
| Orange County Safe Homes Project, Inc. | DV Shelter | 73% |
| Oswego County Opportunities, Inc. | DV Program | 30% |
| Park Slope Safe Homes Project | Safe Dwelling | 87% |
| Project Return Foundation, Inc. | DV Program | 88% |
| Putnam/Northern Westchester Women's Resource Center | DV Shelter | 104% |
| Retreat, The | DV Shelter | 82% |
| Rockland Family Shelter | DV Shelter | 93% |
| Rural Opportunities, Inc. | Safe Dwelling | 9% |
| Safe Horizon, Inc. | Safe Dwelling | 86% |
| Safe Horizon, Inc. - New Hope | DV Shelter | 85% |
| Safe Horizon, Inc. - Prelude | DV Shelter | 99% |
| Salvation Army of Jamestown, The | DV Program | 110% |
| Salvation Army Safehouse of Elmira, The | DV Shelter | 21% |
| Sanctuary for Families | DV Shelter | 91% |
| Sanctuary for Families | Safe Dwelling | 89% |
| SOS Shelter | DV Shelter | 37% |
| St. Lawrence Valley Renewal House | Safe Dwelling | 17% |
| Steuben Church People Against Poverty, Inc. | DV Program | 52% |
| Suffolk County Coalition Against Domestic Violence | DV Shelter | 92% |
| Tompkins County Task Force for Battered Women | Safe Dwelling | 43% |
| Unity House of Troy | DV Shelter | 67% |
| Urban Resource Institute- Urban Women's Retreat | DV Shelter | 97% |
| Vera House | DV Program | 66% |
| Vera House North | Safe Dwelling | 19% |
| Victim Resource Center of Wayne County | Safe Dwelling | 28% |
| Victim's Assistance Center of Jefferson County | DV Program | 34% |
| Violence Intervention Program | Safe Dwelling | 71% |
| Wyoming County Community Action | Safe Dwelling | 20% |
| YWCA of Cortland | Safe Dwelling | 42% |
| YWCA of Genesee County DV Project | Safe Dwelling | 39% |
| YWCA of Niagara/Lockport | Safe Dwelling | 32% |
| YWCA of Schenectady | DV Shelter | 75% |
| YWCA of the Mohawk Valley - Hall House | DV Program | 22% |

Appendix C

Average Annual Length of Stay by Individual Program, 2000

| Agency Name | Program Type | Average Length of Stay |
|--|---------------|------------------------|
| A New Hope Center, Inc. | Safe Dwelling | 8 |
| A New Hope Center, Inc. | Safe Home | 0 |
| ACCORD Corporation | Safe Dwelling | 8 |
| Allen Women's Resource Center | DV Shelter | 52 |
| Alternatives for Battered Women, Inc. | DV Shelter | 15 |
| Behavioral Health Services North - Clinton | Safe Dwelling | 19 |
| Behavioral Health Services North - Essex | Safe Dwelling | 40 |
| (Behavioral Health Services was formerly known as Clinton County Mental Health Association) | | |
| Brighter Tomorrows | DV Program | 16 |
| Catholic Charities of Saratoga, Warren and Washington Counties | Safe Dwelling | 33 |
| Catholic Family & Children's Services of Herkimer | Safe Dwelling | 16 |
| Catholic Family & Community Services of Montgomery | Safe Dwelling | 21 |
| Cattaraugus Community Action | Safe Dwelling | 10 |
| Cayuga/Seneca Community Action Agency | Safe Dwelling | 10 |
| Center for the Elimination of Violence in the Family | Safe Home | 121 |
| Center for the Elimination of Violence in the Family - Women's Safe Start | DV Shelter | 137 |
| Center for the Elimination of Violence in the Family - Women's Survival Space | DV Shelter | 118 |
| Chances & Changes, Inc. | DV Shelter | 19 |
| Chenango County Catholic Charities | Safe Dwelling | 12 |
| Chenango County Catholic Charities | Safe Home | 0 |
| Children & Family Services of Erie County - Haven House | DV Shelter | 21 |
| Columbia-Greene Community Action - Columbia County | DV Shelter | 37 |
| Columbia-Greene Community Action - Greene County | DV Program | 30 |
| Community Action Agency of Franklin County (COMLINKS) | Safe Dwelling | 15 |
| Community Action Agency of Franklin County (COMLINKS) | Safe Home | 0 |
| Community Action Commission to Help the Economy (CACHE) | Safe Dwelling | 29 |
| Community Services for the Developmentally Disabled | Safe Dwelling | 160 |
| Delaware Opportunities, Inc. | Safe Dwelling | 10 |
| Domestic Violence Services, Inc. | Safe Dwelling | 28 |
| Equinox | DV Shelter | 18 |
| Family & Children's Service of Niagara | Safe Dwelling | 16 |
| Family & Community Services of Schoharie County | Safe Dwelling | 17 |
| Family Counseling Center of Fulton County | Safe Dwelling | 13 |
| Family Counseling Service of the Finger Lakes | Safe Home | 2 |
| Family of Woodstock, Inc. | DV Shelter | 5 |
| Food First Family Project | DV Shelter | 68 |
| Grace Smith House, Inc. - Northeast | DV Shelter | 25 |
| Grace Smith House, Inc. - Poughkeepsie | DV Shelter | 30 |
| Help Haven | DV Shelter | 100 |
| Help Sponsoring Agency | Safe Dwelling | 152 |
| Henry Street Settlement | DV Shelter | 87 |
| Jewish Board of Family & Children's Services, Inc. - Genesis | DV Shelter | 160 |
| Jewish Board of Family & Children's Services, Inc. - Horizons | DV Shelter | 132 |
| Jewish Board of Family & Children's Services, Inc. - Transition Center | Safe Dwelling | 99 |
| Lewis County Opportunities, Inc. | Safe Dwelling | 9 |
| Liberty Resources, Inc. | Safe Dwelling | 17 |
| My Sisters' Place, Inc. - Mamaroneck | DV Shelter | 42 |

Appendix C

Average Annual Length of Stay by Individual Program, 2000

| Agency Name | Program Type | Average Length of Stay |
|---|---------------------|-------------------------------|
| My Sisters' Place, Inc. - Yonkers | DV Shelter | 63 |
| Nassau County Coalition Against Domestic Violence | DV Shelter | 56 |
| New Days I & II | DV Shelter | 76 |
| New York Asian Women's Center | Safe Dwelling | 110 |
| New York Asian Women's Center | Safe Home | 64 |
| Northern Westchester Shelter | DV Shelter | 56 |
| Ohel Children's Home and Family Services | Safe Dwelling | 214 |
| Opportunities for Otsego, Inc. | Safe Dwelling | 22 |
| Orange County Safe Homes Project, Inc. | DV Shelter | 27 |
| Oswego County Opportunities, Inc. | DV Program | 11 |
| Park Slope Safe Homes Project | Safe Dwelling | 123 |
| Park Slope Safe Homes Project | Safe Home | 0 |
| Project Return Foundation, Inc. | DV Program | 55 |
| Putnam/Northern Westchester Women's Resource Center | DV Shelter | 26 |
| Retreat, The | DV Shelter | 34 |
| Retreat, The | Safe Home | 0 |
| Rockland Family Shelter | DV Shelter | 46 |
| Rural Opportunities, Inc. | Safe Dwelling | 6 |
| Safe Horizon, Inc. | Safe Dwelling | 133 |
| Safe Horizon, Inc. | Safe Home | 48 |
| Safe Horizon, Inc. - New Hope | DV Shelter | 73 |
| Safe Horizon, Inc. - Prelude | DV Shelter | 94 |
| Salvation Army of Jamestown, The | DV Program | 20 |
| Salvation Army Safehouse of Elmira, The | DV Shelter | 10 |
| Sanctuary for Families | DV Shelter | 170 |
| Sanctuary for Families | Safe Dwelling | 93 |
| Sanctuary for Families | Safe Home | 48 |
| SOS Shelter | DV Shelter | 11 |
| St. Lawrence Valley Renewal House | Safe Dwelling | 6 |
| St. Lawrence Valley Renewal House | Safe Home | 0 |
| Steuben Church People Against Poverty, Inc. | DV Program | 11 |
| Suffolk County Coalition Against Domestic Violence | DV Shelter | 54 |
| Tompkins County Task Force for Battered Women | Safe Dwelling | 23 |
| Unity House of Troy | DV Shelter | 29 |
| Urban Resource Institute- Urban Women's Retreat | DV Shelter | 89 |
| Vera House | DV Program | 16 |
| Vera House North | Safe Dwelling | 11 |
| Victim Resource Center of Wayne County | Safe Dwelling | 22 |
| Victim's Assistance Center of Jefferson County | DV Program | 9 |
| Violence Intervention Program | Safe Dwelling | 79 |
| Wyoming County Community Action | Safe Dwelling | 12 |
| Wyoming County Community Action | Safe Home | 0 |
| YWCA of Cortland | Safe Dwelling | 14 |
| YWCA of Genesee County DV Project | Safe Dwelling | 18 |
| YWCA of Niagara/Lockport | Safe Dwelling | 13 |
| YWCA of Schenectady | DV Shelter | 11 |
| YWCA of the Mohawk Valley - Hall House | DV Program | 8 |

Appendix D

Transitional Housing Programs, 2000

| Agency Name | Total Bed Capacity | Admissions | | Destination of Families Discharged |
|------------------------------------|---------------------------|-------------------|--------------|---|
| | | Adult | Child | |
| ACCORD Corporation | 15 | 10 | 21 | 5-B, 2-D, 2-H |
| Brighter Tomorrows | 32 | 14 | 34 | 7-B, 1-C, 1-D, 4-I |
| Grace Smith House | 15 | 15 | 19 | 4-B, 5-C, 1-D |
| Homeless and Travelers Aid Society | 10 | 4 | 8 | 1-B, 2-C |
| Jefferson County Women's Center | 40 | 10 | 12 | 4-B, 1-D |
| Safe Horizon, Inc. | 54 | 31 | 52 | 22-B, 1-C, 1-F, 5-H, 9-I |
| Sanctuary for Families | 56 | 119 | 172 | 72-B, 6-C, 1-E, 5-F, 1-G, 2-H, 36-I |
| Unity House of Troy | 12 | 3 | 9 | 2-A, 5-B, 2-C, 1-D, 1-H, 2-I |

Destination Codes:

- | | |
|---|---|
| A - Living independently in home abuser vacated | F - To homeless shelter |
| B - Living independently in new location | G - To another transitional housing program |
| C - Living with family or friends | H - Other |
| D - Returned to batterer | I - Destination unknown |
| E - To another emergency DV residential program | |

Appendix E

Annual Per Diem Rate by Individual Program, 2000

| Agency Name | Program Type | Per Diem Rates |
|--|---------------|----------------|
| A New Hope Center, Inc. | Safe Dwelling | \$ 60.40 |
| A New Hope Center, Inc. | Safe Home | \$ 26.93 |
| ACCORD Corporation | Safe Dwelling | \$ 60.40 |
| ACCORD Corporation | Safe Home | \$ 26.93 |
| Allen Women's Resource Center | DV Shelter | \$ 94.31 |
| Alternatives for Battered Women, Inc. | DV Shelter | \$ 68.14 |
| Behavioral Health Services North - Clinton | Safe Dwelling | \$ 60.40 |
| Behavioral Health Services North - Essex | Safe Dwelling | \$ 60.40 |
| (Behavioral Health Services was formerly known as Clinton County Mental Health Association) | | |
| Brighter Tomorrows | DV Program | \$ 80.77 |
| Catholic Charities of Saratoga, Warren and Washington Counties | Safe Dwelling | \$ 66.57 |
| Catholic Family & Children's Services of Herkimer | Safe Dwelling | \$ 66.57 |
| Catholic Family & Community Services of Montgomery | Safe Dwelling | \$ 66.57 |
| Cattaraugus Community Action | Safe Dwelling | \$ 60.40 |
| Cayuga/Seneca Community Action Agency | Safe Dwelling | \$ 60.40 |
| Center for the Elimination of Violence in the Family | Safe Home | \$ 39.55 |
| Center for the Elimination of Violence in the Family - Women's Survival Space | DV Shelter | \$ 77.28 |
| Center for the Elimination of Violence in the Family - Women's Safe Start | DV Shelter | \$ 72.85 |
| Chances & Changes, Inc. | DV Shelter | \$ 81.47 |
| Chenango County Catholic Charities | Safe Dwelling | \$ 62.82 |
| Chenango County Catholic Charities | Safe Home | \$ 26.93 |
| Children & Families Services of Erie County - Haven House | DV Shelter | \$ 61.55 |
| Children & Families Services of Erie County - Haven House | Safe Home | \$ 26.93 |
| Columbia-Greene Community Action - Columbia County | DV Shelter | \$ 77.38 |
| Columbia-Greene Community Action - Greene County | DV Program | \$ 81.47 |
| Community Action Agency of Franklin County (COMLINKS) | Safe Dwelling | \$ 66.57 |
| Community Action Agency of Franklin County (COMLINKS) | Safe Home | \$ 26.93 |
| Community Action Commission to Help the Economy (CACHE) | Safe Dwelling | \$ 60.40 |
| Community Services for the Developmentally Disabled * | Safe Dwelling | \$ 105.00 |
| Delaware Opportunities, Inc. | Safe Dwelling | \$ 60.40 |
| Domestic Violence Services, Inc. | Safe Dwelling | \$ 66.57 |
| Equinox | DV Shelter | \$ 78.62 |
| Family & Children's Service of Niagara | Safe Dwelling | \$ 66.57 |
| Family & Community Services of Schoharie County | Safe Dwelling | \$ 66.53 |
| Family Counseling Center of Fulton County | Safe Dwelling | \$ 66.57 |
| Family Counseling Service of the Finger Lakes | Safe Home | \$ 26.93 |
| Family of Woodstock, Inc. | DV Shelter | \$ 81.47 |
| Food First Family Project | DV Shelter | \$ 72.85 |
| Grace Smith House, Inc. - Northeast | DV Shelter | \$ 81.47 |
| Grace Smith House, Inc. - Poughkeepsie | DV Shelter | \$ 81.47 |
| Help Haven | DV Shelter | \$ 70.16 |
| Help Haven | Safe Dwelling | \$ 66.31 |
| Henry Street Settlement | DV Shelter | \$ 72.85 |
| Jewish Board of Family & Children's Services, Inc. - Transition Center | Safe Dwelling | \$ 67.50 |
| Jewish Board of Family & Children's Services, Inc. - Genesis | DV Shelter | \$ 72.85 |
| Jewish Board of Family & Children's Services, Inc. - Horizons | DV Shelter | \$ 70.83 |
| Lewis County Opportunities, Inc. | Safe Dwelling | \$ 59.88 |
| Liberty Resources, Inc. | Safe Dwelling | \$ 60.40 |

* Includes SSI

Appendix E

Annual Per Diem Rate by Individual Program, 2000

| Agency Name | Program Type | Per Diem Rates |
|---|---------------|----------------|
| My Sisters' Place, Inc. - Mamaroneck | DV Shelter | \$ 76.46 |
| My Sisters' Place, Inc. - Yonkers | DV Shelter | \$ 77.44 |
| Nassau County Coalition Against Domestic Violence | DV Shelter | \$ 81.47 |
| New York Asian Women's Center | Safe Dwelling | \$ 65.09 |
| New York Asian Women's Center | Safe Home | \$ 74.78 |
| Northern Westchester Shelter | DV Shelter | \$ 81.47 |
| Ohel Children's Home and Family Services | Safe Dwelling | \$ 68.41 |
| Opportunities for Otsego, Inc. | Safe Dwelling | \$ 66.57 |
| Orange County Safe Homes Project, Inc. | Safe Home | \$ 26.93 |
| Orange County Safe Homes Project, Inc. | DV Shelter | \$ 77.13 |
| Oswego County Opportunities, Inc. | DV Program | \$ 81.47 |
| Park Slope | Safe Dwelling | \$ 68.41 |
| Park Slope | Safe Home | \$ 39.55 |
| Project Return Foundation, Inc. | DV Program | \$ 70.61 |
| Putnam/Northern Westchester Women's Resource Center | DV Shelter | \$ 81.47 |
| Retreat, The | DV Shelter | \$ 81.47 |
| Rockland Family Shelter | DV Shelter | \$ 81.47 |
| Rural Opportunities, Inc. | Safe Dwelling | \$ 66.57 |
| Safe Horizon, Inc. | Safe Dwelling | \$ 68.41 |
| Safe Horizon, Inc. | Safe Home | \$ 39.55 |
| Safe Horizon, Inc. - New Hope | DV Shelter | \$ 72.85 |
| Safe Horizon, Inc. - Prelude | DV Shelter | \$ 72.85 |
| Salvation Army of Jamestown, The | DV Program | \$ 77.13 |
| Salvation Army Safehouse of Elmira, The | DV Shelter | \$ 77.13 |
| Sanctuary for Families | Safe Dwelling | \$ 68.41 |
| Sanctuary for Families | Safe Home | \$ 39.55 |
| Sanctuary for Families | DV Shelter | \$ 89.88 |
| S.O.S. Shelter | DV Shelter | \$ 81.47 |
| St. Lawrence Valley Renewal House | Safe Dwelling | \$ 59.24 |
| St. Lawrence Valley Renewal House | Safe Home | \$ 26.93 |
| Steuben Church People Against Poverty, Inc. | DV Program | \$ 79.12 |
| Suffolk County Coalition Against Domestic Violence | DV Shelter | \$ 81.47 |
| Tompkins County Task Force for Battered Women | Safe Dwelling | \$ 66.57 |
| Tompkins County Task Force for Battered Women | Safe Home | \$ 26.93 |
| Unity House of Troy | DV Shelter | \$ 81.47 |
| Urban Resource Institute- Urban Women's Retreat | DV Shelter | \$ 72.85 |
| Vera House, Inc. | Safe Dwelling | \$ 66.57 |
| Vera House, Inc. | DV Program | \$ 81.47 |
| Victim Resource Center of Wayne County | Safe Dwelling | \$ 60.40 |
| Victim's Assistance Center of Jefferson County | DV Program | \$ 81.47 |
| Violence Intervention Program | Safe Dwelling | \$ 68.41 |
| Wyoming County Community Action | Safe Dwelling | \$ 66.57 |
| Wyoming County Community Action | Safe Home | \$ 33.10 |
| YWCA of Cortland | Safe Dwelling | \$ 60.40 |
| YWCA of Dutchess | Safe Home | \$ 26.90 |
| YWCA of Genesee County DV Project | Safe Dwelling | \$ 66.57 |
| YWCA of Niagara/Lockport | Safe Dwelling | \$ 66.57 |
| YWCA of Mohawk Valley Hall House | DV Program | \$ 81.47 |
| YWCA of Schenectady | DV Shelter | \$ 81.47 |

* Includes SSI