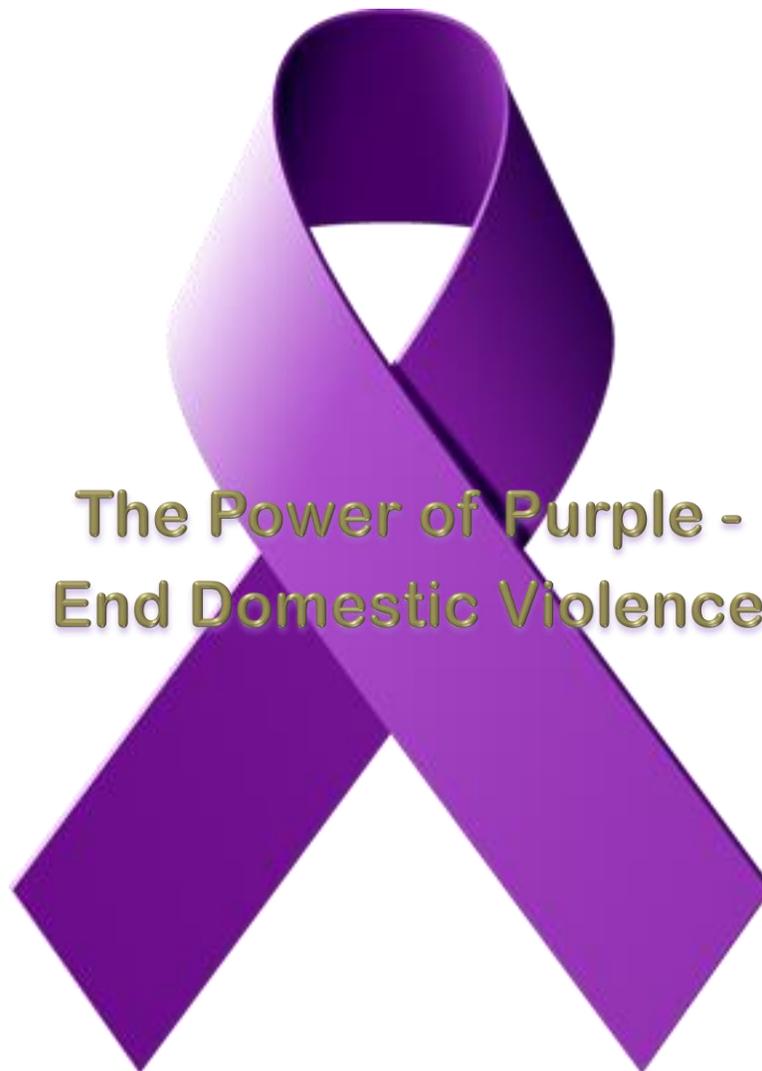




New York State  
Office of  
Children &  
Family Services

# The Domestic Violence Prevention Act 2013 Annual Report to the Governor and Legislature



**The Power of Purple -  
End Domestic Violence**

Andrew M. Cuomo  
Governor

Sheila J. Poole  
Acting Commissioner

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# INTRODUCTION

Recognizing the need for specialized supports for victims of domestic violence and their children, the New York State Domestic Violence Prevention Act became law in 1987. This law requires social services districts to provide shelter and services to victims of domestic violence and establishes mainstream funding mechanisms for these programs.

As a result of the Domestic Violence Prevention Act, regulations were created to:

- Promote standards for the establishment and maintenance of residential and non-residential domestic violence programs, and
- Establish social services district responsibility for financial and contractual arrangements with providers of domestic violence residential services.

These regulations (18 NYCRR Parts 408, 452-455, and 462) can be found on the New York State Office of Children and Family Services' (OCFS) website:

- [ocfs.ny.gov/main/dv/regulations.asp](https://ocfs.ny.gov/main/dv/regulations.asp)

The domestic violence service system is the result of many public and private partnerships, both formal and informal. The primary responsibilities of OCFS in relation to the domestic violence service delivery system are:

- Licensing residential programs for victims of domestic violence;
- Overseeing the county planning process as it relates to the approval of non-residential domestic violence services programs;
- Establishing the per diem rate of reimbursement for each approved residential program on an annual basis;
- Administering the Temporary Assistance for Needy Families (TANF) non-residential domestic violence funds to the social services districts, and the Federal Family Violence Prevention and Services Act (FFVPSA) funds to approved residential and non-residential domestic violence providers;
- Providing Title XX financial reimbursement to social services districts for residential and non-residential domestic violence services;
- Administering funding to and monitoring eleven Child Protective Services/ Domestic Violence Collaborations; and
- Monitoring and providing technical assistance to social services districts and approved residential and non-residential programs for victims of domestic violence.

## Annual Report Background

The Domestic Violence Prevention Act requires an annual report to the Governor and Legislature regarding implementation of the Act.

Three categories of programs are included in the Domestic Violence Prevention Act:

- Non-residential Programs for Victims of Domestic Violence – Not-for-profit organizations or public agencies providing telephone hotline assistance, information, referral, counseling, advocacy, community education and outreach services. Seventy percent of the population served by each program must be victims of domestic violence (459-a SSL).
- Residential Programs for Victims of Domestic Violence – As defined below,
- Transitional Housing Services – Programs that have emerged to address the longer-term housing and service needs of victims of domestic violence after leaving emergency residential programs. These programs developed as a result of inadequate housing options, coupled with the continued need for support services beyond the emergency shelter stay. They are not defined in the Domestic Violence Prevention Act or Domestic Violence Program Regulations nor regulated or monitored by OCFS.

The Domestic Violence Program Regulations (18 NYCRR Parts 452-455) define four types of Residential programs for victims of domestic violence:

- Domestic Violence Shelters - Congregate facilities of ten beds or more for victims of domestic violence and their children only;
- Domestic Violence Programs - Similar to shelters except that up to 30 percent of the residents may be other than victims of domestic violence;
- Safe Dwellings – Self-contained units of nine beds or less for domestic violence victims and their children only; and
- Safe Home Networks - Clusters of private homes providing emergency services and shelter to victims of domestic violence coordinated by a not-for-profit organization.\*

\*Only two Safe Home Networks remain open in New York State and are rarely used due to difficulties finding homes.

## **I. 2013 Annual Report Statistical Requirements\***

In response to the statistical requirements of the Domestic Violence Annual Report, OCFS manages a web-based Domestic Violence Information System (DVIS) which addresses the required reporting elements under the purview of OCFS for both its' state and federal annual reports. The system is accessible to all of the approved domestic violence providers in the state.

The following section of the report is the compilation of data for calendar year 2013 (reported as of February 2014).

### **Summary of 2013 Statistics:**

- There were **162** domestic violence residential programs licensed by OCFS with a total of **3,041** beds, and **87** approved non-residential programs.
- Approximately **194,800** Domestic Violence crisis/hotline calls were received by individual providers across the state.\*\*
- A total of **15,536** adults and children received residential domestic violence services.
- Approximately **41,600** adults and children received domestic violence non-residential services.\*\*\*
- A total of **608** adults and children entered domestic violence transitional housing.
- A total of **12,962** adults and **13,002** children were denied shelter in 2013.

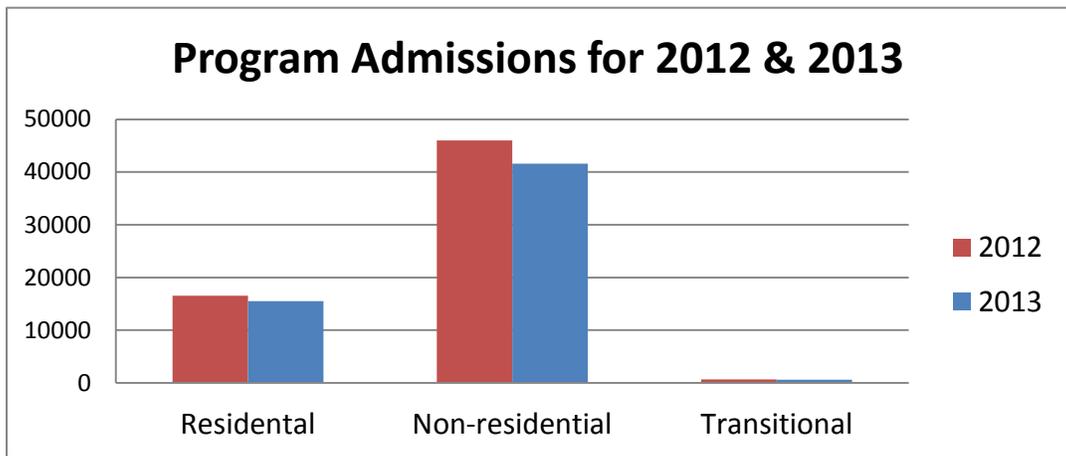
\*Human Resources Administration data is included in calculations

\*\* From September 2012-September 2013

\*\*\*This number is approximately 4,400 lower than last year due a refinement in 2013 of reporting definitions resulting in the reduction of double counts.

The following pages provide additional statistical information:

Program Admissions							
	Residential		Non-residential		Transitional		
	2012	2013	2012	2013	2012	2013	
Adults	7,550	7,155	35,494	32,559	265	241	
Children	9,013	8,381	10,511	9,045	430	367	
<b>Total</b>	<b>16,563</b>	<b>15,536</b>	<b>46,005</b>	<b>41,604</b>	<b>695</b>	<b>608</b>	



Average Length of Stay (in bed nights)			
<b>New York City **</b>		<b>2012</b>	<b>2013</b>
Domestic Violence Shelters		71	73
Safe Dwellings		72	76
<b>Rest of State</b>			
Domestic Violence Programs ***		26	24
Domestic Violence Shelters		35	34
Safe Dwellings		25	26

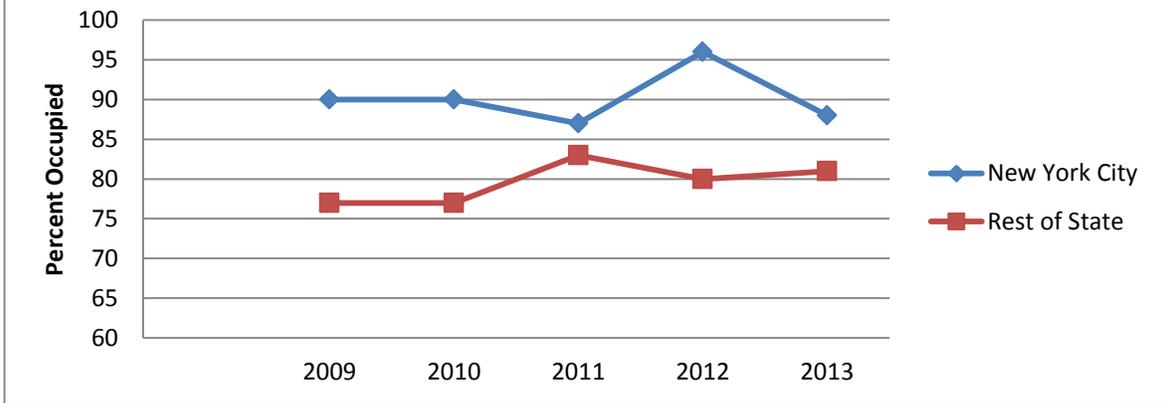
Occupancy Rates*			
Formula used to calculate occupancy rates: Bed Nights Utilized ÷ (Licensed Capacity × Days in Year)			
<b>New York City **</b>		<b>2012</b>	<b>2013</b>
Domestic Violence Shelters		96%	88%
Safe Dwellings		80%	77%
<b>Rest of State</b>			
Domestic Violence Programs ***		58%	57%
Domestic Violence Shelters		80%	81%
Safe Dwellings		45%	47%

\*Safe Home Network occupancy rates and length of stay are excluded because the total number of safe homes available per program varies on a daily basis. Only two Safe Home Networks remain open in NYS and are rarely used due to difficulties finding homes.

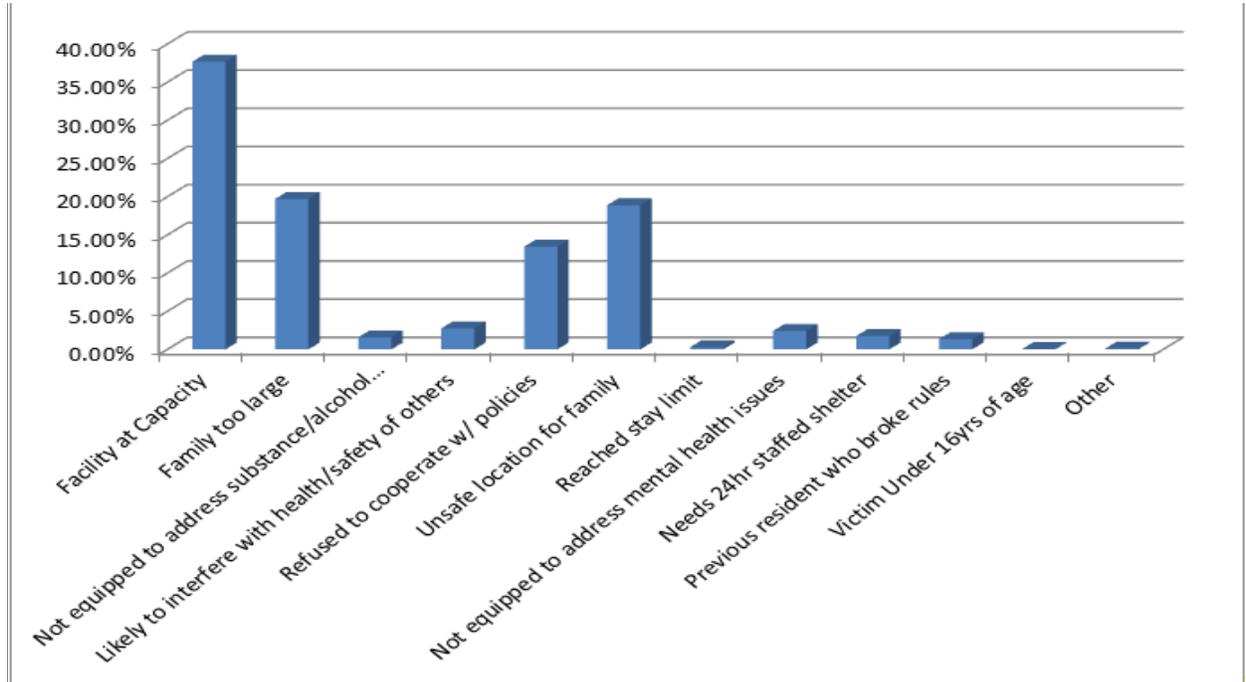
\*\*New York City does not have any Domestic Violence Programs.

\*\*\* Domestic violence programs can shelter up to 30% non-domestic violence victims. The numbers as presented reflect only domestic violence victims sheltered and do not reflect the overall occupancy rate for the programs.

## Occupancy Rates for Domestic Violence Shelters (2009-2013)



### Denial Reasons\*\*

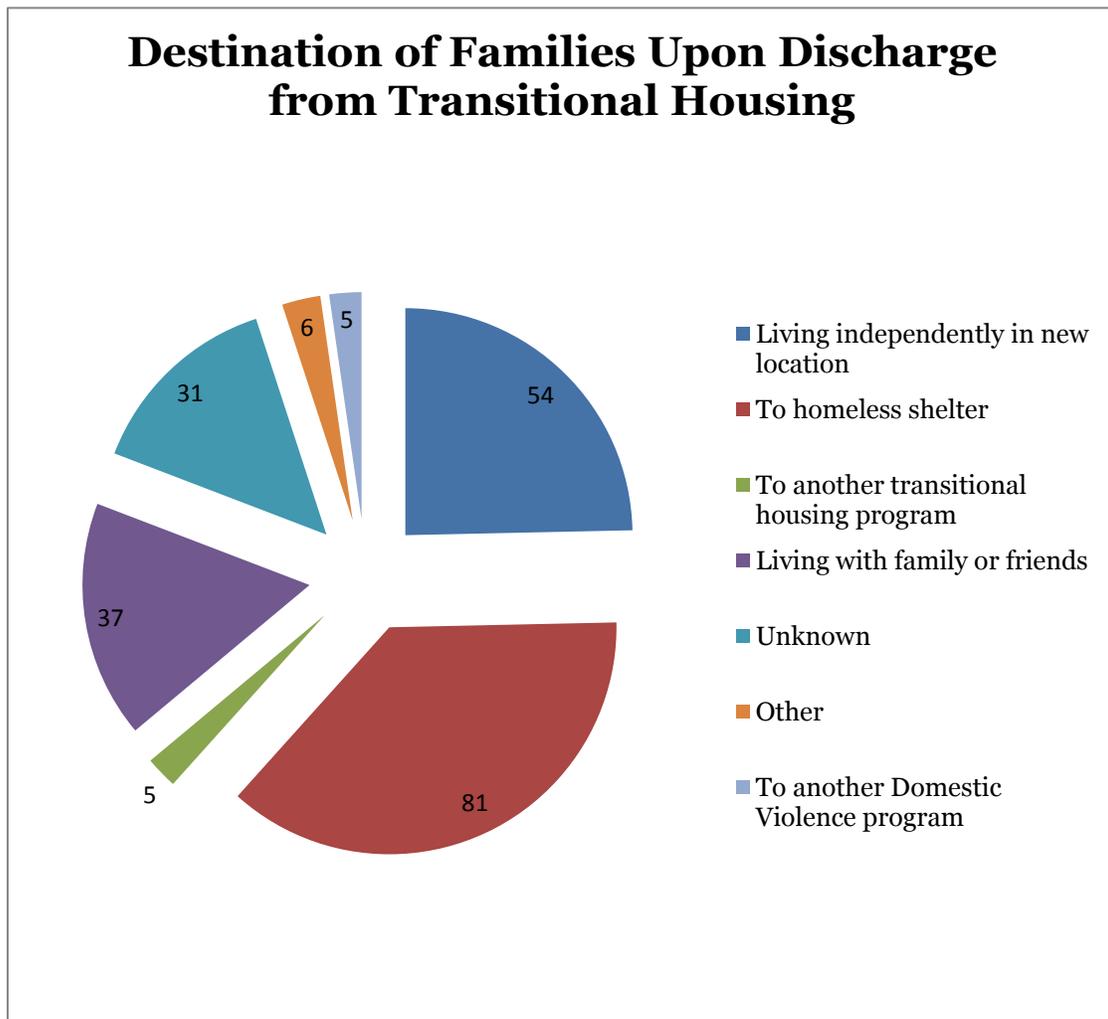


\*More than one denial reason is possible per family unit.

\*\* In 2013, denial reasons were refined. This resulted in more accurate and detailed data and much lower reporting of “other” as a denial reason.

### Transitional Housing Programs Admissions and Discharges\*

Agency	County	Total Bed Capacity	Admissions	
			Adult	Child
Brighter Tomorrows, Inc.	SUFFOLK	26	1	1
Grace Smith House, Inc.	DUTCHESS	26	6	6
Jewish Board of Family & Children's Services, Inc.	NEW YORK	56	38	70
Palladia, Inc.	NEW YORK	31	33	45
Safe Horizon, Inc.	NEW YORK	81	43	56
Sanctuary for Families, Inc.	NEW YORK	141	79	115
Unity House of Troy, Inc.	RENSSELAER	8	3	3
Urban Resource Institute	NEW YORK	117	39	72



\*As reported to OCFS. New York State may have other transitional programs not reported here because OCFS does not license transitional programs.

## II. Funding For Approved Domestic Violence Programs

On an annual basis, OCFS collects financial information from all approved Residential Programs. Financial information is also collected from Non-residential Programs that have associated Residential Programs. Due to the established time frames for the submittal of cost reports, the financial information presented in the annual report is lagged by one year. As a result, the financial data contained in this annual report is reported by domestic violence providers for fiscal periods ending in 2012.

<b>Total Residential and Non-residential Program Revenues (2012)</b>			
	<b>Residential Programs</b>	<b>Non-residential Programs</b>	<b>All Programs</b>
Government Revenue	\$81,396,512	\$43,841,284	\$125,237,796
Private Revenue	\$4,606,434	\$11,598,884	\$16,205,318
<b>Total</b>	<b>\$86,002,946</b>	<b>\$55,440,168</b>	<b>\$141,443,114</b>

<b>Total Residential and Non-residential Program Expenses (2012)</b>			
	<b>Residential Programs</b>	<b>Non-residential Programs</b>	<b>All Programs</b>
Personnel Expenses	\$54,428,540	\$38,636,073	\$93,064,613
Non-personnel Expenses	\$32,037,886	\$17,714,525	\$49,752,411
<b>Total</b>	<b>\$86,466,426</b>	<b>\$56,350,598</b>	<b>142,817,024</b>

- Revenues from government sources include per diems and government grants (typically from the State Division of Criminal Justice Services, State Office of Victim Services, federal grants allocated by social services districts, plus other residual grants).
- Total revenue from all sources increased for Residential and Non-Residential programs from 2011 to 2012 by \$1,706,732, a 1.22 percent increase.
- Sources of private revenue include the United Way, private donations, interest income and miscellaneous income.
- Total expenses for Residential and Non-Residential programs increased from 2011 to 2012 by \$1,960,487, a 1.39 percent increase.
- Personal service costs (administration and staffing) include direct staff services, executive and supervisory staff and other support staff.
- Non-personal service costs include rent, travel, printing, postage, supplies, equipment, telephone, utilities, phone, bed/linens, food, postage, dues/subscriptions, insurance, other variable maintenance costs and other support expenses.

Annually, OCFS is responsible for establishing the per diem flat rate for reimbursement for utilized bed nights in each residential program. Social services districts contract with residential programs at the established per diem flat rate (see Appendix B for per diem flat rates). The funding sources are acquired through public assistance funding streams and paid to providers through the social services districts based on a domestic violence client's eligibility. Where a resident is not eligible for public assistance reimbursement, Title XX funds may be available. If a social services district has exhausted its Title XX funds, state and local funds are available in a safety net. The primary funding source for non-residential programs is through individually negotiated contracts with the social services district using TANF funds.

In addition to Title XX and Social Services Block Grant, OCFS administers Federal Family Violence Prevention and Services Act funds.

### **Federal Family Violence Prevention and Services Act (FFVPSA) Funds**

OCFS is responsible for administering FFVPSA funds, which are allocated to states on an annual basis in accordance with a population driven formula. New York State receives approximately \$4 million annually, 5 percent of which supports OCFS administrative expenses. In response to provider financial viability challenges, FFVPSA funds are allocated equally to all approved residential and non-residential domestic violence programs in the state on a non-competitive basis. In 2013, each of the 93 applicants was eligible to receive an award of up to \$34,984. Based on the application submitted, contracts were developed for the period of March 31, 2012, to March 30, 2013. Funds are used to support general operating expenses, health and safety improvements, and/or program enhancements.

The following outcomes were reported by FFVPSA funded projects:

Out of 11,596 client satisfaction surveys completed:\*

- 98 percent of DV victims report increased knowledge of strategies for enhancing their safety
- 94 percent of DV victims report increased knowledge of available community resources.

\*From September 2012-September 2013.

### **TANF Funding for Non-Residential Domestic Violence Services**

Each year since 2001, dedicated federal funds have been administered through OCFS and the Office of Temporary and Disability Assistance (OTDA) for the provision of Non-residential Domestic Violence Services. In SFY 2006-2007, however, funding was made available through the Flexible Fund for Family Services (FFFS). In 2013 this funding totaled \$1,210,000. This funding was continued at the same rate as the 2012 award but was still a \$1,790,000 decrease from the original allocation of \$3 million in 2001. As in past years, the funds were allocated to local social services districts based on program needs and expenditure histories. The funds are used for enhanced or expanded core and/or optional Non-residential Domestic Violence Services provided by approved Non-residential Domestic Violence Programs only for persons with incomes up to 200 percent of the poverty level. In the vast majority of cases, local social services districts have contracted with OCFS approved Non-residential Domestic Violence Providers operated by local not-for-profit agencies. Non-residential Domestic Violence services provided with this funding have included enhanced case management, CPS/DV collaborations, legal advocacy, support groups, employment assistance, transportation, and permanent housing assistance.

### **III. Domestic Violence Program Events**

#### Programs Opened/Closed in 2013

- Behavioral Health Services North, Inc. closed its safe dwelling in Essex County on September 11, 2013 due to a loss of funding and low occupancy rates. They have dwellings in two adjacent counties which will shelter Essex County DV victims.
- In 2013, My Sisters' Place, Inc. in Westchester County added five beds to their shelter capacity.

#### Programs in Danger of Closing in 2013

- No information is available on any programs in danger of closing.

### **IV. Additional Initiatives**

#### **Child Protective/Domestic Violence Collaborative Projects**

There is evidence that when child abuse/maltreatment exists in a family, there is a high probability that domestic violence is also occurring. The OCFS Child and Family Services Review reports domestic violence as one of the most frequently reported risk factors in indicated Child Protective Services (CPS) reports.

In 2013, the FFVPSA grant continued to fund 11 Child Protective/Domestic Violence collaboration projects. The purpose of these initiatives is to improve joint case practice, thereby increasing safety and reducing recurrence. In each of the projects, a domestic violence advocate is co-located at the CPS office and typically provides case consultation, participates in home visits and cross training, and works jointly with caseworkers to develop safety plans with victims of domestic violence and their children. DV and CPS staff also participate in workgroups to case conference and to develop joint case practice protocols. Protocols typically include screening tools and joint casework practice guidelines.

The projects are currently supported with \$755,155 of FFVPSA funding. While sustainability continues to challenge the collaborations, several local social services districts have recognized the benefits of these projects and picked up the cost of additional DV advocates to work at CPS. The benefits include increased support for CPS workers with cases involving DV, improved awareness of services available for adult victims, and more positive outcomes for the families and children served.

The following are the currently funded agencies/counties:

- Allegany County Community Opportunities and Rural Development Corp.
- Chances & Changes, Inc. (Livingston County)
- Equinox, Inc. (Albany County)
- My Sister's Place (Westchester County)
- Nassau County Coalition Against Domestic Violence
- Orange County Safe Homes, Inc.
- Oswego County Opportunities, Inc.
- S.O.S. Shelter (Broome County)
- Unity House of Troy (Rensselaer County)
- Vera House Inc., Syracuse, NY (Onondaga County)
- Victims Information Bureau of Suffolk, Inc. (Suffolk County)

During the 2013 reporting period, approximately 2,065 families received specialized services through the OCFS funded CPS/DV collaboration projects, as follows:

- 247 families were visited jointly in the home
- 327 families were visited jointly outside of the home
- 1,323 were joint consultations

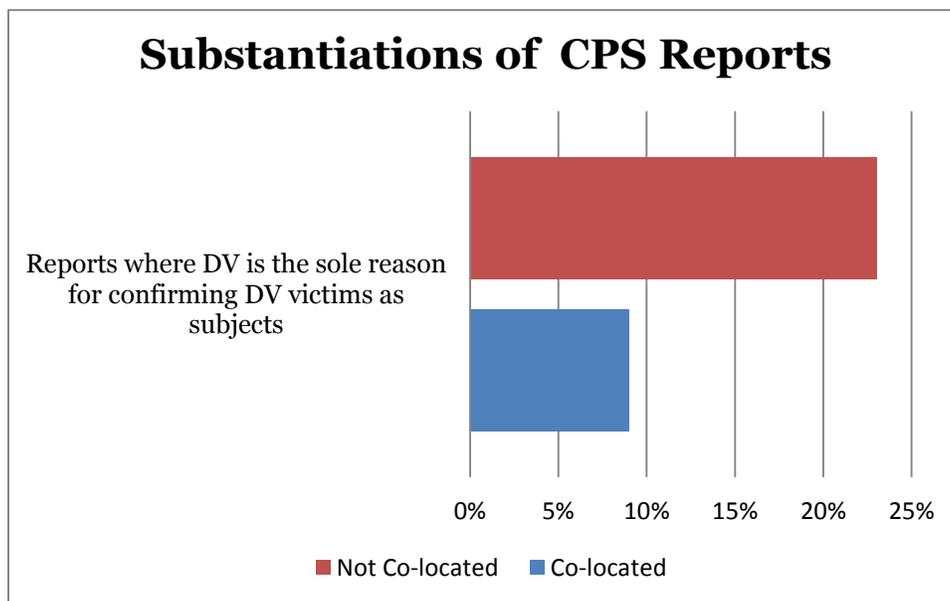
**Outcomes:**

- Of the reports indicated, in 90 percent of the cases the child(ren) remained safely with the non-offending parent.
- Of the reports with unfounded allegations of child abuse or maltreatment, 88 percent of the families were able to access necessary supports and services.

**CPS/DV Collaboration Evaluation Study**

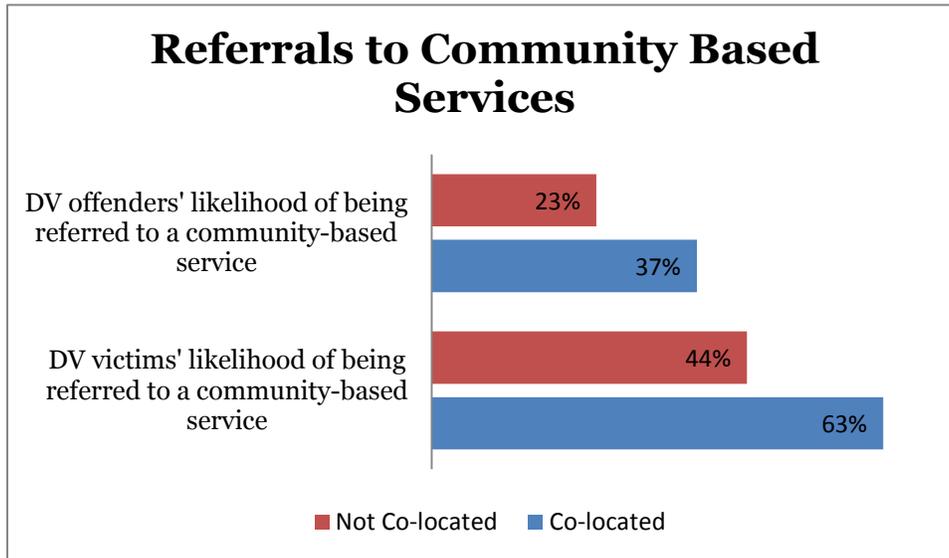
OCFS contracted with the Center for Human Services Research (CHSR) at the University at Albany to evaluate the impact of the CPS/DV collaborations. The multi-stage study has provided insight into the effectiveness of co-location as a model and gathered information to improve CPS/DV collaborative practice. The study was conducted over a two year period and concluded in 2013. It included phone interviews with county Directors of Services, focus groups and interviews with OCFS funded collaborations, statewide surveys of over 1,100 CPS caseworkers and 458 DV advocates (DVA) and case record reviews of 230 CPS reports. Findings showed that collaborative programs produced multiple benefits. Overall, co-location of a DVA in a CPS office fostered positive case practice and improved system relationships.

The charts below show that counties that have a co-located DVA cite DV as the sole reason for naming DV victims as confirmed subjects significantly less often than counties without an onsite DVA. In addition, DV victims and offenders have a higher likelihood of being referred to community services in the co-located counties. More findings and the full evaluation reports are available on the CHSR website at <http://www.albany.edu/chsr/csp-dv.shtml>.



Source: Center for Human Services Research, Case Record Review, 2013

## Referrals to Community Based Services



Source: Center for Human Services Research, Case Record Review, 2013

### Other Initiatives in 2013

In addition to the ongoing responsibilities under the DV Prevention Act, several other initiatives were undertaken in 2013 to continue to enhance supports for victims of domestic violence and their children in New York State:

- A new curriculum for the training of CPS caseworkers, which is delivered by the Office for the Prevention of Domestic Violence (OPDV) DV was completed. This was a joint effort that included OPDV training staff, OCFS training and program staff and Shellie Taggart, a nationally recognized consultant with expertise in domestic violence and child welfare. The new curriculum builds on the practice guidance documents OCFS has developed and posted at [http://www.ocfs.state.ny.us/main/dv/child\\_welfare.asp](http://www.ocfs.state.ny.us/main/dv/child_welfare.asp).
- David Mandel presented a two-day Safe and Together Model™ training for the OCFS funded CPS/DV collaborations in June 2013. This training encouraged the CPS caseworkers to take a different approach when investigating CPS cases involving DV to improve outcomes for victims and their children. Attendees were shown how the non-offending parent’s strengths and preventive strategies can be used to effectively implement a safety plan for the family and empower the adult victim. They also learned techniques for holding the offending parent accountable while supporting the victim and children.
- David Mandel and his staff trained the SCR staff on how to use concepts from his Safe and Together Model™ when interviewing callers regarding DV situations. Holding the abuser accountable and exploring the non-offending parents’ protective actions during the interview were stressed.
- OCFS was awarded a \$775,000 Hurricane Sandy Emergency Grant from the United States Department of Health and Human Services (DHHS). The purpose of these funds is to support domestic violence survivor needs resulting from displacement as a result of Hurricane Sandy. Also, as required by DHHS, \$100,000 of these funds was sub-allocated to the NYS Coalition against Domestic Violence to support training and technical assistance needs of disaster relief staff and volunteers, and domestic violence providers. These funds are available to licensed Residential and approved Non-Residential Domestic Violence providers, which currently receive FFVPSA funding from OCFS, and are located in one of the following counties deemed

impacted by Hurricane Sandy: the five boroughs of New York City (Manhattan, Bronx, Brooklyn, Staten Island and Queens), Nassau, Orange, Putnam, Rockland, Suffolk, Sullivan, and Westchester.

- OCFS developed a SharePoint site for use by OCFS DV licensing staff. The site contains all of the required documents and instructions for DV licensing in one easily accessible location. This also facilitates communication across the statewide network of regional offices and has standardized the process.
- In 2013, OCFS approved a proposal for a trial of the first pet friendly DV shelter in New York State. The Urban Resource Center in Manhattan submitted the proposal and the plan includes a six month trial period for clients with small pets other than dogs and an additional six month trial that will include dogs. This is an important new project because many DV victims are reluctant to leave abusive situations if they cannot take their pets with them.
- OCFS participated in the New York State Domestic Violence Fatality Review Team in 2013. Legislation signed by Governor Andrew M. Cuomo on October 25, 2012 established a Domestic Violence Fatality Review Team in New York State. This provision of the legislation took effect on April 23, 2013. The team is coordinated by OPDV and consists of a combination of representatives from state agencies as well as local agencies and systems. The team is tasked with examining domestic violence deaths in New York in an effort to improve the system's response to domestic violence.
- A domestic violence guidance document was developed for the Healthy Families New York home visiting program. Entitled "Working with Families Where There May be Domestic Violence", it provides guidance for home visiting staff on recognizing DV in a household and working with families who are experiencing DV.
- On October 16, 2013, OCFS participated in New York State's "Shine the Light on Domestic Violence" day in recognition of National Domestic Violence Awareness Month. The fifth annual OCFS "Purple Day" was conducted. All OCFS employees were encouraged to support domestic violence awareness by wearing purple to work and lobby lights in the OCFS buildings were purple for the week. Staff from the Domestic Violence Unit staffed display tables, answered questions, and disseminated literature.
- OCFS participated in the OPDV and Office of Victims' Services Advisory Councils and related subcommittees.
- Technical assistance was provided through a variety of sources to all residential and non-residential domestic violence programs. Through its home and regional offices, OCFS staff provided on-site monitoring and technical assistance in program and policy development, as well as in licensing, financial and contract issues. OCFS often collaborates with staff from OTDA to assist with reimbursement and local district responsibility issues. Also, OCFS contracted with OPDV to provide training and technical assistance to local social service districts and providers. The effects of the technical assistance have included improved quality of services, improved documentation of program impacts, and improved coordination among stakeholders.

**Appendix A: Approved Residential Programs for Victims of Domestic Violence by Region and Counties Served**

COUNTIES BY REGIONAL OFFICE	PROGRAM TYPE	# of Programs	# BEDS
<b>ALBANY REGIONAL OFFICE</b>			
ALBANY, CLINTON, COLUMBIA, DELAWARE, ESSEX, FRANKLIN, FULTON, GREENE, HAMILTON, MONTGOMERY, OTSEGO, RENSSELAER, SARATOGA, SCHENECTADY, SCHOHARIE, WARREN, WARREN/WASHINGTON, WASHINGTON	DV Program	0	0
	DV Shelter	5	108
	Safe Dwelling	9	81
<b>TOTALS</b>		<b>14</b>	<b>189</b>
<b>BUFFALO REGIONAL OFFICE</b>			
ALLEGANY, CATTARAUGUS, CHAUTAUQUA, ERIE, GENESEE, NIAGARA, ORLEANS, WYOMING	DV Program	2	28
	DV Shelter	1	36
	Safe Dwelling	5	40
<b>TOTALS</b>		<b>8</b>	<b>104</b>
<b>NEW YORK CITY REGIONAL OFFICE</b>			
BRONX, KINGS, NEW YORK, QUEEN, RICHMOND	DV Program	0	0
	DV Shelter *	31	1,828
	Safe Dwelling *	72	395
<b>TOTALS</b>		<b>103</b>	<b>2,223</b>
<b>ROCHESTER REGIONAL OFFICE</b>			
CHEMUNG, LIVINGSTON, MONROE, ONTARIO, SCHUYLER, SENECA, STEUBEN, WAYNE, YATES	DV Program	2	26
	DV Shelter	2	53
	Safe Dwelling	2	14
<b>TOTALS</b>		<b>6</b>	<b>93</b>
<b>SPRING VALLEY REGIONAL OFFICE</b>			
DUTCHESS, NASSAU, ORANGE, PUTNAM, ROCKLAND, SUFFOLK, SULLIVAN, ULSTER, WESTCHESTER	DV Program	1	19
	DV Shelter	13	211
	Safe Dwelling	1	9
<b>TOTALS</b>		<b>15</b>	<b>239</b>
<b>SYRACUSE REGIONAL OFFICE</b>			
BROOME, CAYUGA, CHENANGO, CORTLAND, HERKIMER, JEFFERSON, LEWIS, MADISON, ONEIDA, ONONDAGA, OSWEGO, ST. LAWRENCE, TIOGA, TOMPKINS	DV Program	4	81
	DV Shelter	1	20
	Safe Dwelling	11	92
<b>TOTALS</b>		<b>16</b>	<b>193</b>

\*As NYC data is reported in a congregate form, the number of NYC DV Shelters and Safe Dwellings was determined by a manual count.

<b>STATEWIDE TOTALS</b>		
<b>PROGRAM TYPE</b>	<b># OF PROGRAMS</b>	<b># OF BEDS</b>
DV Program	9	154
DV Shelter	53	2,256
Safe Dwelling	100	631
<b>TOTALS</b>	<b>162</b>	<b>3,041</b>

## Appendix B. Approved Domestic Violence Service Providers by County

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay in Days
<b>ALBANY</b>						
Equinox, Inc. 95 Central Avenue Albany, NY 12206 Business Phone: (518)434-6135	DV Shelter	\$87.87		88.36%		40
	Non-Residential	NA		NA		NA
<b>ALLEGANY</b>						
ACCORD Corporation, Inc. P.O. Box 573 Belmont, NY 14813-0573 Business Phone: (585)268-7605	Safe Dwelling	\$85.58		51.23%		8
	Non-Residential	NA		NA		NA
<b>BROOME</b>						
SOS Shelter, Inc. P.O. Box 393 Endicott, NY 13761 Business Phone: (607)748-7453	DV Shelter	\$95.82		42.12%		16
	Non-Residential	NA		NA		NA
<b>CATTARAUGUS</b>						
Cattaraugus Community Action, Inc. 25 Jefferson Street Salamanca, NY 14779 Business Phone: (716)945-1041	Safe Dwelling	\$77.46		72.18%		33
	Non-Residential	NA		NA		NA
<b>CAYUGA</b>						
Cayuga/Seneca Community Action Agency, Inc. 65 State Street Auburn, NY 13021 Business Phone: (315)255-1703	Safe Dwelling	\$77.46		62.56%		25
	Non-Residential	NA		NA		NA
<b>CHAUTAUQUA</b>						
Salvation Army of Jamestown, The P.O. Box 368 Jamestown, NY 14702-0368 Business Phone: (716)661-3894	DV Program	\$104.87		63.39%		20
	Non-Residential	NA		NA		NA
<b>CHEMUNG</b>						
Salvation Army of Elmira-Safehouse 414 Lake Street Elmira, NY 14902-0293 Business Phone: (607)732-0314	DV Shelter	\$104.87		23.53%		11
	Non-Residential	NA		NA		NA
<b>CHENANGO</b>						
Chenango County Catholic Charities 3 O'Hara Drive Norwich, NY 13815 Business Phone: (607)334-8244	Safe Dwelling	\$82.14		59.88%		27
	Non-Residential	NA		NA		NA
<b>CLINTON</b>						
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$77.46		32.45%		25
	Non-Residential	NA		NA		NA
<b>COLUMBIA</b>						
Community Action of Greene County, Inc. 7856 Rte. 9W Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$82.87		55.23%		39
	Non-Residential	NA		NA		NA
<b>CORTLAND</b>						
YWCA of Cortland, New York, Inc. 14 Clayton Avenue Cortland, NY 13045 Business Phone: (607)753-3639	Safe Dwelling	\$77.46		45.97%		42
	Non-Residential	NA		NA		NA

<b>County/Agency</b> (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	<b>Program Type</b>	<b>Per Diem Rate</b>		<b>Occupancy Rate</b>		<b>Average Length of Stay in Days</b>
<b>DELAWARE</b>						
Delaware Opportunities, Inc. 35430 State Highway 10 Hamden, NY 13782- Business Phone: (607)746-1720	Safe Dwelling	\$77.46		4.66%		11
	Non-Residential	NA		NA		NA
<b>DUTCHESS</b>						
Family Services, Inc. 29 North Hamilton Street Poughkeepsie, NY 12601 Business Phone: (845)452-1110	Non-Residential	NA		NA		NA
	Grace Smith House, Inc. P.O. Box 5205 Poughkeepsie, NY 12602-5205 Business Phone: (845)471-3038	DV Shelter	\$104.87		91.89%	55
	DV Shelter	\$104.87		82.08%		56
	Non-Residential	NA		NA		NA
House of Faith Ministry, Inc. P.O. Box 1326 Wappinger Falls, NY 12590 Business Phone: (845)765-0293	DV Shelter	\$104.87		91.33%		58
<b>ERIE</b>						
Child & Family Services of Erie County P.O. Box 451, Ellicott Station Buffalo, NY 14205 Business Phone: (716)884-6000	DV Shelter	\$79.36		80.71%		19
	Safe Home Network	\$40.49		0%		0
	Non-Residential	NA		NA		NA
Erie County District Attorney's Office 25 Delaware Avenue, 7th Floor Buffalo, NY 14202 Business Phone: (716)858-2424	Non-Residential	NA		NA		NA
Erie County Sheriff's Office One Sheriff's Drive Orchard Park, NY 14127 Business Phone: (716)667-5259	Non-Residential	NA		NA		NA
Family Justice Center of Erie County, Inc. 237 Main Street, Suite 1400 Buffalo, NY 14203 Business Phone: (716)558-5261	Non-Residential	NA		NA		NA
Hispanos Unidos de Buffalo, Inc. 254 Virginia Street Buffalo, NY 14201- Business Phone: (716)856-7110	Non-Residential	NA		NA		NA
Suicide Prevention & Crisis Services, Inc. 2969 Main Street Buffalo, NY 14214-1003 Business Phone: (716)834-2310	Non-Residential	NA		NA		NA
<b>ESSEX</b>						
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904						
	Non-Residential	NA		NA		NA
<b>FRANKLIN</b>						
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$76.04		14.16%		31
	Non-Residential	NA		NA		NA
<b>FULTON</b>						
Family Counseling Center of Fulton County, Inc., The 11-21 Broadway Gloversville, NY 12078 Business Phone: (518)725-4310	Safe Dwelling	\$85.58		30.85%		12
	Non-Residential	NA		NA		NA

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<b>GENESEE</b>						
YWCA of Genesee County 301 North Street Batavia, NY 14020 Business Phone: (585)343-5808	Safe Dwelling	\$85.58		23.01%		31
	Non-Residential	NA		NA		NA
<b>GREENE</b>						
Community Action of Greene County, Inc. 7856 Rte. 9W Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$104.87		55.15%		26
	Non-Residential	NA		NA		NA
<b>HAMILTON</b>						
Hamilton County Department of Social Services 139 White Birch Lane Indian Lake, NY 12842 Business Phone: (518)648-6131	Non-Residential	NA		NA		NA
<b>HERKIMER</b>						
Catholic Charities of Herkimer County 61 West Street Ilion, NY 13357 Business Phone: (315)894-1860	Safe Dwelling	\$85.58		23.90%		18
	Non-Residential	NA		NA		NA
<b>JEFFERSON</b>						
Victims Assistance Center of Jefferson County, Inc. 120 Arcade Street - TV Bldg., LL Watertown, NY 13601 Business Phone: (315)782-1823	DV Program	\$104.87		9.58%		7
	Non-Residential	NA		NA		NA
<b>LEWIS</b>						
Lewis County Opportunities, Inc. 8265 State Route 812 Lowville, NY 13367- Business Phone: (315)376-8202	Safe Dwelling	\$77.46		1.92%		7
	Non-Residential	NA		NA		NA
<b>LIVINGSTON</b>						
Chances & Changes, Inc. P.O. Box 326 Geneseo, NY 14454 Business Phone: (585)658-3940	DV Program	\$104.87		52.03%		28
	Non-Residential	NA		NA		NA
<b>MADISON</b>						
Liberty Resources, Inc. 1045 James Street Syracuse, NY 13203 Business Phone: (315)363-0048	Safe Dwelling	\$69.90		85.94%		55
	Non-Residential	NA		NA		NA
<b>MONROE</b>						
Alternatives for Battered Women, Inc. P.O. Box 39601 Rochester, NY 14604 Business Phone: (585)232-5200	DV Shelter	\$86.23		91.93%		22
	Non-Residential	NA		NA		NA
Lifespan of Greater Rochester, Inc. 1900 South Clinton Avenue Rochester, NY 14618- Business Phone: (585)244-8400	Non-Residential	NA		NA		NA
<b>MONTGOMERY</b>						
Catholic Charities of Montgomery County 4 Nicholas Street Johnstown, NY 12095 Business Phone: (518)842-3489	Safe Dwelling	\$85.58		54.55%		30
	Non-Residential	NA		NA		NA

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<b>NASSAU</b>						
Circulo de la Hispanidad, Inc. 26 West Park Avenue Long Beach, NY 11561 Business Phone: (516)431-1135	Non-Residential	NA		NA		NA
Nassau County Coalition Against Domestic Violence, Inc. 15 Grumman Road West, Suite 1000 Bethpage, NY 11714 Business Phone: (516)465-4700	DV Shelter	\$104.87		68.75%		45
	Non-Residential	NA		NA		NA
<b>NEW YORK CITY</b>						
Allen Women's Resource Center, Ltd. P.O. Box 340316 Jamaica, NY 11434-0316 Business Phone: (718)739-6200	DV Shelter	\$118.25		84.05%		62
Barrier Free Living, Inc. 270 East Second Street New York, NY 10009-7815 Business Phone: (212)677-6668	Non-Residential	NA		NA		NA
Center for the Elimination of Violence in the Family, Inc. 25 Chapel Street - Suite 904 Brooklyn, NY 11201- Business Phone: (718)254-9134	DV Shelter	\$96.96		87.28%		79
	DV Shelter	\$91.32		94.52%		84
	DV Shelter	\$91.32		105.28%		65
City of New York Human Resources Administration 180 Water Street, 24th Floor New York, NY 10038- Business Phone: (212)331-4535	DV Shelter	\$0.00		45.38%		48
Edwin Gould Services for Children & Families 151 Lawrence Street - Floor 5 Brooklyn, NY 11201-5240 Business Phone: (646)315-7633	Non-Residential	NA		NA		NA
Federation Employment and Guidance Services, Inc. 315 Hudson Street, 7th Floor New York, NY 10013 Business Phone: (212)366-8444	Non-Residential	NA		NA		NA
Food First Family Project, Inc. 50 Green Avenue Brooklyn, NY 11238 Business Phone: (718)287-2657	DV Shelter	\$91.32		106.70%		61
Freedom House for People with Disabilities, Inc. 270 East 2nd Street New York, NY 10009-7815 Business Phone: (212)677-6668	DV Shelter	\$91.32		92.75%		78
Good Shepherd Services 305 7th Avenue, 9th Floor New York, NY 10001 Business Phone: (718)788-6947	DV Shelter	\$112.61		86.77%		65
HELP Social Services Corporation 5 Hanover Square, 17th Floor New York, NY 10004- Business Phone: (718)922-7980	DV Shelter	\$91.32		95.74%		88
	Non-Residential	NA		NA		NA
Henry Street Settlement 265 Henry Street New York, NY 10002-4899 Business Phone: (212)475-6400	DV Shelter	\$91.32		81.17%		63
Jewish Board of Family & Children's Services, Inc. 120 West 57th Street New York, NY 10019 Business Phone: (212)262-7655	DV Shelter	\$91.32		84.23%		86
	DV Shelter	\$91.32		96.65%		78
	Safe Dwelling	\$85.83		58.42%		75
	Non-Residential	NA		NA		NA
New Vista for Families, Inc. 177 Lindenwood Road Staten Island, NY 10308 Business Phone: (718)984-6842	DV Shelter	\$112.61		97.24%		91

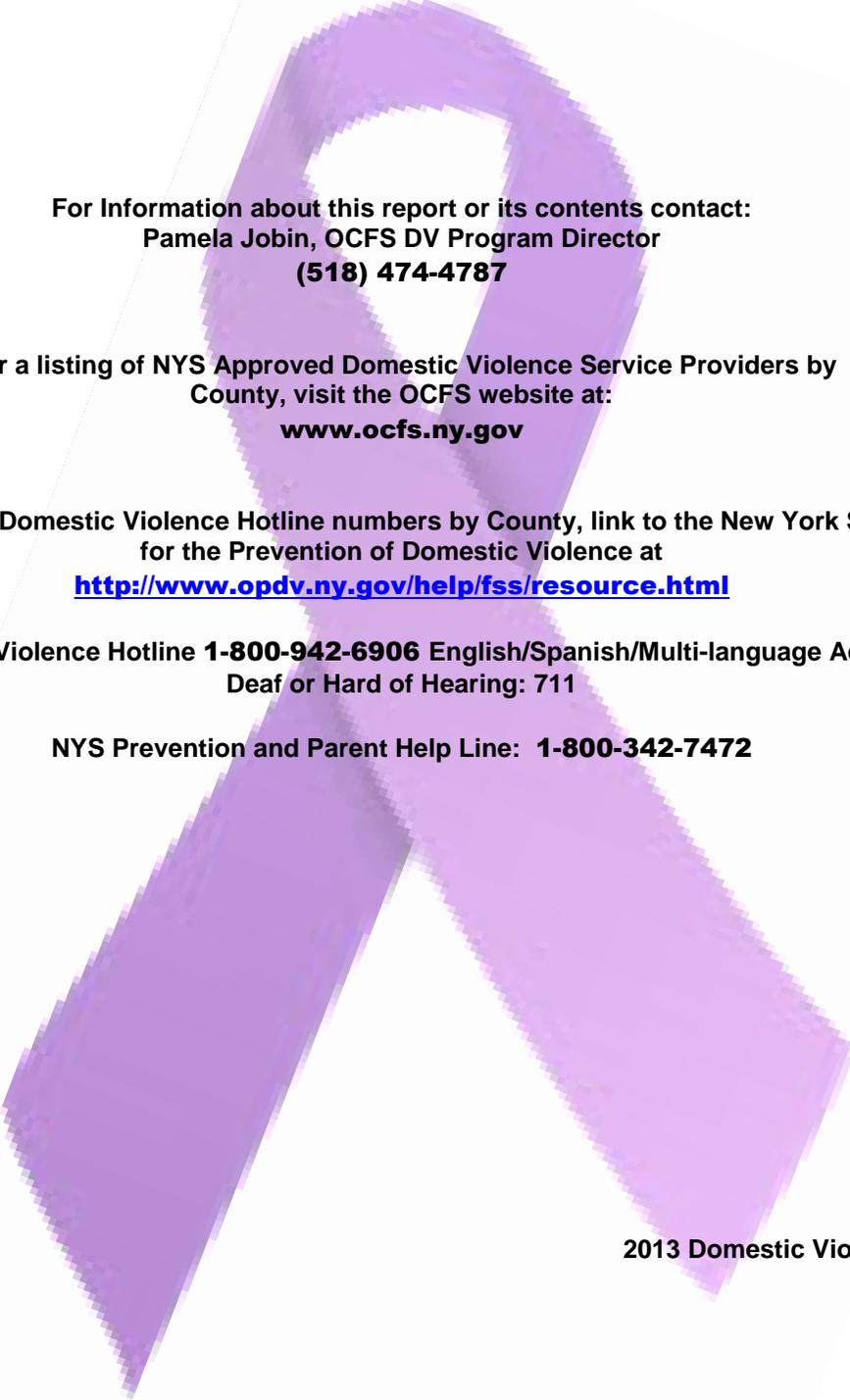
<b>County/Agency</b> (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	<b>Program Type</b>	<b>Per Diem Rate</b>		<b>Occupancy Rate</b>		<b>Average Length of Stay in Days</b>
New York Asian Women's Center, Inc. 32 Broadway, 10th Floor New York, NY 10004 Business Phone: (212)732-5230	DV Shelter	\$112.61		99.40%		85
	DV Shelter	\$112.61		94.30%		76
	Non-Residential	NA		NA		NA
New York City Gay & Lesbian Anti-Violence Project 240 West 35th St, Suite 200 New York, NY 10001 Business Phone: (212)714-1184	Non-Residential	NA		NA		NA
Ohel Children's Home & Family Services 4510 16th Avenue Brooklyn, NY 11204 Business Phone: (718)851-6300	Safe Dwelling	\$84.24		70.73%		174
Palladia, Inc. 2006 Madison Avenue New York, NY 10035- Business Phone: (212)979-8800	DV Shelter	\$91.32		93.57%		72
Queens Legal Services Corporation 89-00 Sutphin Boulevard, Suite 206 Jamaica, NY 11435 Business Phone: (347)592-2200	Non-Residential	NA		NA		NA
Safe Horizon, Inc. 2 Lafayette Street, 3rd Floor New York, NY 10007 Business Phone: (212)577-7700	DV Shelter	\$91.32		74.83%		57
	DV Shelter	\$91.32		82.86%		71
	DV Shelter	\$91.32		92.95%		83
	DV Shelter	\$91.32		81.53%		81
	DV Shelter	\$91.32		87.09%		79
	DV Shelter	\$91.32		85.75%		63
	DV Shelter	\$110.53		105.73%		93
	Safe Dwelling	\$85.83		81.35%		72
	Non-Residential	NA		NA		NA
Sanctuary for Families, Inc. P.O. Box 1406, Wall Street Station New York, NY 10268-1406 Business Phone: (212)349-6009	DV Shelter	\$112.61		92.03%		87
	Safe Dwelling	\$85.83		86.94%		76
	Safe Dwelling	\$85.83		93.86%		86
	Safe Dwelling	\$85.83		90.45%		124
	Non-Residential	NA		NA		NA
Seamen's Society for Children & Families 50 Bay Street Staten Island, NY 10301 Business Phone: (718)447-7740	Non-Residential	NA		NA		NA
Urban Justice Center 350 Jay Street, 14th Floor Brooklyn, NY 11201 Business Phone: (718)875-9400	Non-Residential	NA		NA		NA
Urban Resource Institute 22 Chapel Street New York, NY 11201 Business Phone: (718)260-2932	DV Shelter	\$91.32		102.80%		91
	DV Shelter	\$91.32		95.23%		86
	DV Shelter	\$91.32		99.68%		84
Violence Intervention Program, Inc. P.O. Box 1161, Triborough Station New York, NY 10035 Business Phone: (212)410-9080	Safe Dwelling	\$85.83		80.18		84
	Non-Residential	NA		NA		NA
Volunteers of America -- Greater New York, Inc. 340 West 85th Street New York, NY 10024 Business Phone: (212)873-2600	DV Shelter	\$91.32		83.64%		73
	DV Shelter	\$91.32		94.89%		82
	DV Shelter	\$96.96		92.49%		55
	Safe Dwelling	\$85.83		82.97%		64
<b>NIAGARA</b>						
Family & Children's Service of Niagara, Inc. 1522 Main Street Niagara Falls, NY 14305 Business Phone: (716)285-6984	DV Program	\$102.92		38.76%		19
	Non-Residential	NA		NA		NA

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YWCA of Niagara, Inc. 32 Cottage Street Lockport, NY 14094-3661 Business Phone: (716)433-6714	Safe Dwelling	\$85.58		25.75%		15
	Non-Residential	NA		NA		NA
YWCA of the Tonawandas & Niagara Frontier 49 Tremont Street North Tonawanda, NY 14120 Business Phone: (716)692-5580	Non-Residential	NA		NA		NA
<b>ONEIDA</b>						
YWCA of the Mohawk Valley 1000 Cornelia Street Utica, NY 13502-4684 Business Phone: (315)732-2159	DV Program	\$104.73		66.52%		34
	Safe Dwelling	\$85.38		49.59%		28
	Non-Residential	NA		NA		NA
<b>ONONDAGA</b>						
Salvation Army of Syracuse 677 South Salina Street Syracuse, NY 13202 Business Phone: (315)475-1688	Non-Residential	NA		NA		NA
Spanish Action League of Onondaga County, Inc. 700 Oswego Street Syracuse, NY 13204- Business Phone: (315)475-6153	Non-Residential	NA		NA		NA
Vera House, Inc. 6181 Thompson Road, Suite 100 Syracuse, NY 13206- Business Phone: (315)425-0818	DV Program	\$94.28		83.41%		22
	Safe Dwelling	\$85.38		49.62%		21
	Non-Residential	NA		NA		NA
<b>ONTARIO</b>						
Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone: (315)789-2613	Non-Residential	NA		NA		NA
<b>ORANGE</b>						
Orange County Safe Homes Project, Inc. P.O. Box 649 Newburgh, NY 12550 Business Phone: (845)562-5365	DV Shelter	\$99.17		75.15%		32
	Non-Residential	NA		NA		NA
<b>ORLEANS</b>						
Orleans County Department of Social Services 14016 Route 31 West Albion, NY 14411-9365 Business Phone: (585)589-3159	Non-Residential	NA		NA		NA
Pathstone Corporation 400 East Avenue Rochester, NY 14607 Business Phone: (585)340-3300	Safe Dwelling	\$80.80		22.74%		32
<b>OSWEGO</b>						
Oswego County Opportunities, Inc. 239 Oneida Street Fulton, NY 13069 Business Phone: (315)342-1544	DV Program	\$96.98		28.80		20
	Non-Residential	NA		NA		NA
<b>OTSEGO</b>						
Opportunities for Otsego, Inc. 3 West Broadway Oneonta, NY 13820 Business Phone: (607)433-8038	Safe Dwelling	\$85.58		64.47%		19
	Non-Residential	NA		NA		NA

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<b>PUTNAM</b>						
Putnam/Northern Westchester Women's Resource Center, Inc. 935 South Lake Blvd., Suite #2 Mahopac, NY 10541 Business Phone: (845)628-9284	DV Shelter	\$104.87		89.74%		57
	Non-Residential	NA		NA		NA
<b>RENSSELAER</b>						
Unity House of Troy, Inc. 33 Second Street Troy, NY 12180 Business Phone: (518)274-2607	DV Shelter	\$102.92		96.29%		49
	Non-Residential	NA		NA		NA
<b>ROCKLAND</b>						
Rockland Family Shelter, Inc. 9 Johnsons Lane New City, NY 10956 Business Phone: (845)634-3391	DV Shelter	\$104.87		89.86%		66
	Non-Residential	NA		NA		NA
<b>SARATOGA</b>						
Domestic Violence and Rape Crisis Services of Saratoga County 480 Broadway, LL20 Saratoga Springs, NY 12866 Business Phone: (518)583-0280	Safe Dwelling	\$85.58		80.94%		26
	Non-Residential	NA		NA		NA
Mechanicville Area Community Services Center P.O. Box 30 Mechanicville, NY 12118 Business Phone: (518)664-8322	Non-Residential	NA		NA		NA
<b>SCHENECTADY</b>						
YWCA of Schenectady 44 Washington Avenue Schenectady, NY 12305-1799 Business Phone: (518)374-3394	DV Shelter	\$104.87		89.34%		25
	Non-Residential	NA		NA		NA
<b>SCHOHARIE</b>						
Catholic Charities of Schoharie County 489 West Main Street Cobleskill, NY 12043 Business Phone: (518)234-3581	Safe Dwelling	\$85.58		49.86%		28
	Non-Residential	NA		NA		NA
<b>SCHUYLER</b>						
Catholic Charities of Chemung/Schuyler 607 North Franklin Street Watkins Glen, NY 14891- Business Phone: (607)535-2050	Non-Residential	NA		NA		NA
<b>SENECA</b>						
Seneca County Community Counseling Center 31 Thurber Drive Waterloo, NY 13165 Business Phone: (315)568-6859	Non-Residential	NA		NA		NA
<b>ST. LAWRENCE</b>						
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc. 3 Chapel Street Canton, NY 13617- Business Phone: (315)379-9845	Safe Dwelling	\$77.46		28.68%		13
	Safe Home Network	\$34.60		0%		0
	Non-Residential	NA		NA		NA
<b>STEUBEN</b>						
Steuben Churchpeople Against Poverty, Inc., dba Arbor Development P.O. Box 31 Bath, NY 14810-0031 Business Phone: (607)776-7664	DV Program	\$104.87		61.78%		22
	Non-Residential	NA		NA		NA

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<b>SUFFOLK</b>						
Brighter Tomorrows, Inc. P.O. Box 706 Shirley, NY 11967 Business Phone: (631)395-3116	DV Program	\$104.87		100.45%		41
	Non-Residential	NA		NA		NA
Retreat, Inc., The 13 Good Friend Drive East Hampton, NY 11937- Business Phone: (631)329-4398	DV Shelter	\$104.87		73.18%		43
	Non-Residential	NA		NA		NA
Suffolk County Coalition Against Domestic Violence, Inc. P.O. Box 1269 Bay Shore, NY 11706-0537 Business Phone: (631)666-7181	DV Shelter	\$104.87		92.41%		32
	Non-Residential	NA		NA		NA
Victims Information Bureau of Suffolk, Inc. P.O. Box 428 Holbrook, NY 11741 Business Phone: (631)360-3730	Non-Residential	NA		NA		NA
<b>SULLIVAN</b>						
Community Action Commission to Help the Economy, Inc. (C.A.C.H.E.) 63-65 South Main Street Liberty, NY 12754 Business Phone: (845)292-5825	Safe Dwelling	\$77.46		82.47%		28
	Non-Residential	NA		NA		NA
<b>TIOGA</b>						
A New Hope Center, Inc. 20 Church Street Owego, NY 13827 Business Phone: (607)687-6887	Safe Dwelling	\$77.46		72.18%		29
	Safe Home Network	\$33.97		0%		0
	Non-Residential	NA		NA		NA
<b>TOMPKINS</b>						
Advocacy Center of Tompkins County P.O. Box 164 Ithaca, NY 14851-0164 Business Phone: (607)277-3203	Safe Dwelling	\$85.58		57.29%		39
	Non-Residential	NA		NA		NA
<b>ULSTER</b>						
Family of Woodstock, Inc. P.O. Box 3516 Kingston, NY 12402 Business Phone: (845)679-2485	DV Shelter	\$104.87		77.44%		52
	Non-Residential	NA		NA		NA
<b>WARREN/WASHINGTON</b>						
Catholic Charities of Saratoga, Warren & Washington Counties 142 Regent Street Saratoga Springs, NY 12866 Business Phone: (518)793-9496	Safe Dwelling	\$85.58		70.90%		36
	Non-Residential	NA		NA		NA
<b>WAYNE</b>						
Victim Resource Center of the Finger Lakes, Inc. 132 Harrison Street Newark, NY 14513- Business Phone: (315)331-1171	Safe Dwelling	\$77.46		35.68%		44
	Safe Dwelling	\$76.04		51.95%		37
	Non-Residential	NA		NA		NA
<b>WESTCHESTER</b>						
Hope's Door, Inc. P.O. Box 203 Pleasantville, NY 10570 Business Phone: (914)747-0828	DV Shelter	\$104.87		104.52%		63
	Non-Residential	NA		NA		NA
My Sisters Place 1 Water Street, 3rd Floor White Plains, NY 10601 Business Phone: (914)683-1333	DV Shelter	\$104.87		86.34%		61
	DV Shelter	\$104.87		94.29%		63
	Non-Residential	NA		NA		NA
Westchester County Office for Women 112 East Post Road, Room 110 B White Plains, NY 10601 Business Phone: (914)995-5972	Non-Residential	NA		NA		NA

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<b>WYOMING</b>						
Wyoming County Department of Social Services 466 North Main Street Warsaw, NY 14569 Business Phone: (585)786-8900	Non-Residential	NA		NA		NA
<b>YATES</b>						
Safe Harbors of the Finger Lakes, Inc. P.O. Box 624 Penn Yan, NY 14527 Business Phone: (315)536-9654	Non-Residential	NA		NA		NA



For Information about this report or its contents contact:  
Pamela Jobin, OCFS DV Program Director  
**(518) 474-4787**

For a listing of NYS Approved Domestic Violence Service Providers by  
County, visit the OCFS website at:  
**[www.ocfs.ny.gov](http://www.ocfs.ny.gov)**

For a listing of Domestic Violence Hotline numbers by County, link to the New York State Office  
for the Prevention of Domestic Violence at  
**<http://www.opdv.ny.gov/help/fss/resource.html>**

NYS Domestic Violence Hotline **1-800-942-6906** English/Spanish/Multi-language Accessibility.  
Deaf or Hard of Hearing: 711

NYS Prevention and Parent Help Line: **1-800-342-7472**

**2013 Domestic Violence Report**