



New York State
Office of
Children &
Family Services

The Domestic Violence Prevention Act
2012
Annual Report
To the Governor and Legislature



End Domestic Violence

A large purple awareness ribbon is centered on the page. The text "End Domestic Violence" is written in a bold, yellow, sans-serif font across the ribbon, with a slight shadow effect.

Andrew M. Cuomo
Governor

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Commissioner

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INTRODUCTION

Recognizing the need for specialized supports for victims of domestic violence and their children, the New York State Domestic Violence Prevention Act became law in 1987. This law requires social services districts to provide shelter and services to victims of domestic violence and establishes mainstream funding mechanisms for these programs.

As a result of the Domestic Violence Prevention Act, regulations were created to:

- promote standards for the establishment and maintenance of residential and non-residential domestic violence programs, and
- establish social services district responsibility for financial and contractual arrangements with providers of domestic violence residential services.

These regulations (18 NYCRR Parts 408, 452-455, and 462) can be found on the New York State Office of Children and Family Services' (OCFS) website:

- ocfs.ny.gov/main/dv/regulations.asp

The domestic violence service system is the result of many public and private partnerships, both formal and informal. The primary responsibilities of OCFS in relation to the domestic violence service delivery system are:

- licensing residential programs for victims of domestic violence;
- overseeing the county planning process as it relates to the approval of non-residential domestic violence services programs;
- establishing the per diem rate of reimbursement for each approved residential program on an annual basis;
- administering the Temporary Assistance for Needy Families (TANF) non-residential domestic violence funds to the social services districts, and the Federal Family Violence Prevention and Services Act (FFVPSA) funds to approved residential and non-residential domestic violence providers;
- providing Title XX financial reimbursement to social services districts for residential and non-residential domestic violence services;
- administering funding to and monitoring eleven Child Protective Services/ Domestic Violence Collaborations; and
- monitoring and providing technical assistance to social services districts and approved residential and non-residential programs for victims of domestic violence.

Annual Report Background

The Domestic Violence Prevention Act requires an annual report to the Governor and Legislature regarding implementation of the Act.

Three categories of programs are included in the Domestic Violence Prevention Act:

- Non-residential Programs for Victims of Domestic Violence – not-for-profit organizations or public agencies providing telephone hotline assistance, information, referral, counseling, advocacy, community education and outreach services. Seventy percent (70%) of the population served by each program must be victims of domestic violence.
- Residential Programs for Victims of Domestic Violence – as defined below, and
- Transitional Housing Services – programs that have emerged to address the longer-term housing and service needs of victims of domestic violence after leaving emergency residential programs. These programs developed as a result of inadequate housing options, coupled with the continued need for support services beyond the emergency shelter stay. They are not defined in the Domestic Violence Prevention Act or Domestic Violence Program Regulations nor regulated or monitored by OCFS.

The Domestic Violence Program Regulations (18 NYCRR Parts 452-455) define four types of Residential programs for victims of domestic violence:

- Domestic Violence Shelters - congregate facilities of ten beds or more for victims of domestic violence and their children only;
- Domestic Violence Programs - similar to shelters except that up to thirty percent (30%) of the residents may be other than victims of domestic violence;
- Safe Dwellings – self-contained units of nine beds or less for domestic violence victims and their children only; and
- Safe Home Networks - clusters of private homes providing emergency services and shelter to victims of domestic violence coordinated by a not-for-profit organization.

I. 2012 Annual Report Statistical Requirements*

In response to the statistical requirements of the Domestic Violence Annual Report, OCFS manages a web-based Domestic Violence Information System (DVIS) which addresses the required reporting elements under the purview of OCFS for both its state and federal annual reports. The system is accessible to all of the approved domestic violence providers in the state.

The following section of the report is the compilation of data for calendar year 2012 (reported as of February 2013).

Summary of 2012 Statistics:

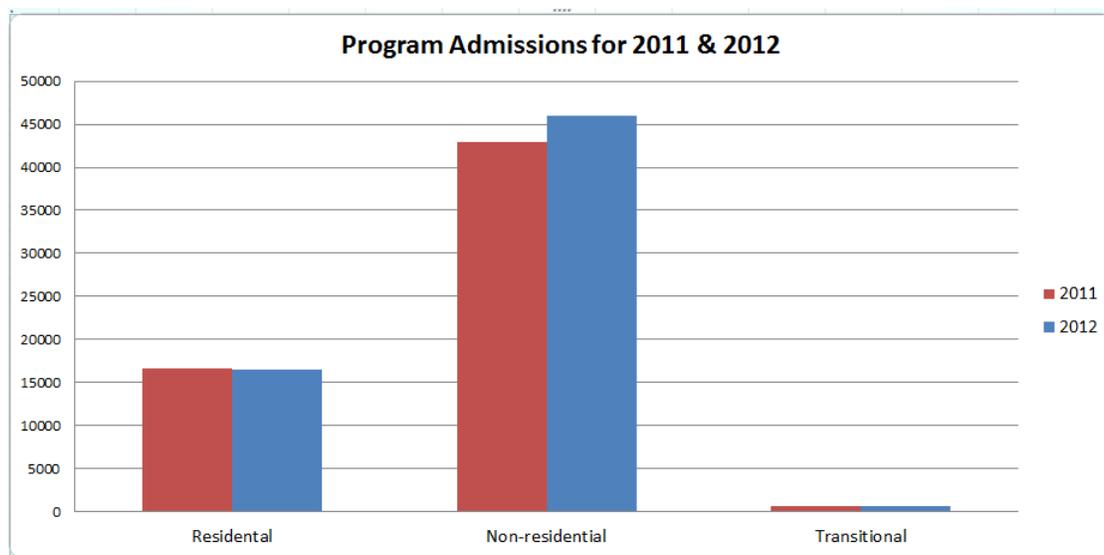
- There were **163** domestic violence residential programs licensed by OCFS with a total of **3,046** beds, and **87** approved non-residential programs.
- Approximately **194,800** Domestic Violence (DV) crisis/hotline calls were received by individual providers across the state.**
- **16,563** adults and children received domestic violence residential services.
- Approximately **46,000** adults and children received domestic violence non-residential services.
- **695** adults and children entered domestic violence transitional housing.
- **12,692** adults and **13,984** children were denied shelter in 2012.

*Human Resources Administration data is included in calculations

** From September 2011-September 2012

The following pages provide additional statistical information:

Program Admissions								
	Residential			Non-residential			Transitional	
	2011	2012		2011	2012		2011	2012
Adults	7,678	7,550		32,857	35,494		249	265
Children	8,942	9,013		10,028	10,511		395	430
Total	16,620	16,563		42,885	46,005		644	695



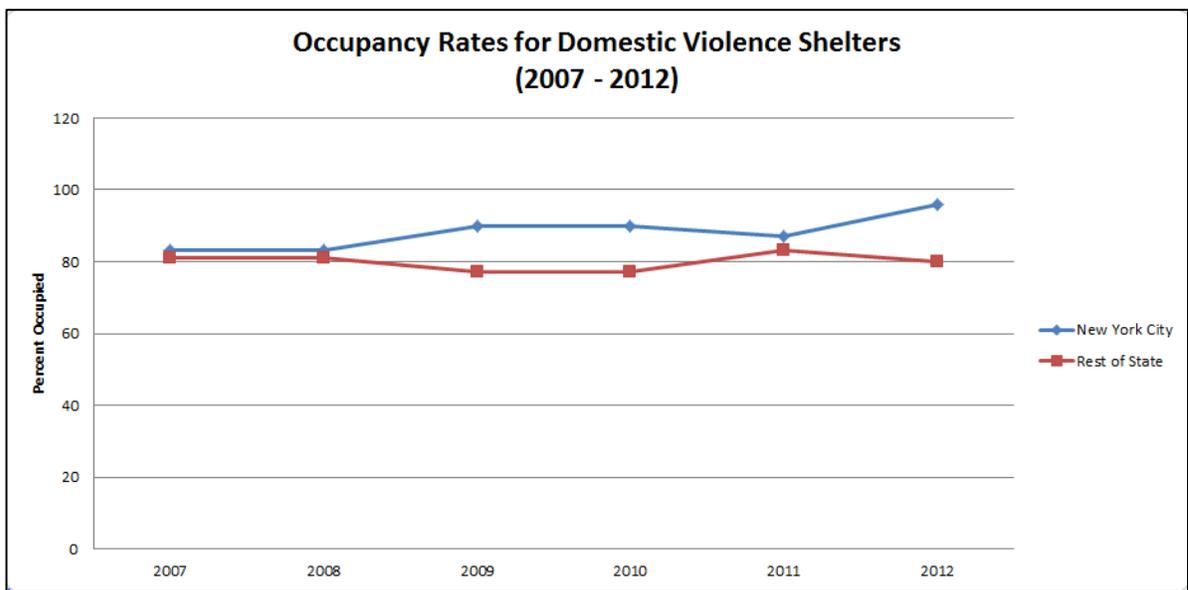
Average Length of Stay (in bed nights)			
New York City		2011	2012
Domestic Violence Shelters		68	71
Safe Dwellings		74	72
Rest of State			
Domestic Violence Programs		21	26
Domestic Violence Shelters		35	35
Safe Dwellings		26	25

Occupancy Rates*			
Formula used to calculate occupancy rates: Bed Nights Utilized ÷ (Licensed Capacity × Days in Year)			
New York City **		2011	2012
Domestic Violence Shelters		86%	96%
Safe Dwellings		78%	80%
Rest of State			
Domestic Violence Programs		53% ***	58% ***
Domestic Violence Shelters		81%	80%
Safe Dwellings		38%	45%

*Safe Home Network occupancy rates and length of stay are excluded because the total number of safe homes available per program varies on a daily basis. Only two Safe Home Networks remain open in NYS and are rarely used due to difficulties finding homes.

**New York City does not have any Domestic Violence Programs.

*** Domestic violence programs can shelter up to 30% non-domestic violence victims. The numbers as presented reflect only domestic violence victims sheltered and do not reflect the overall occupancy rate for the programs.



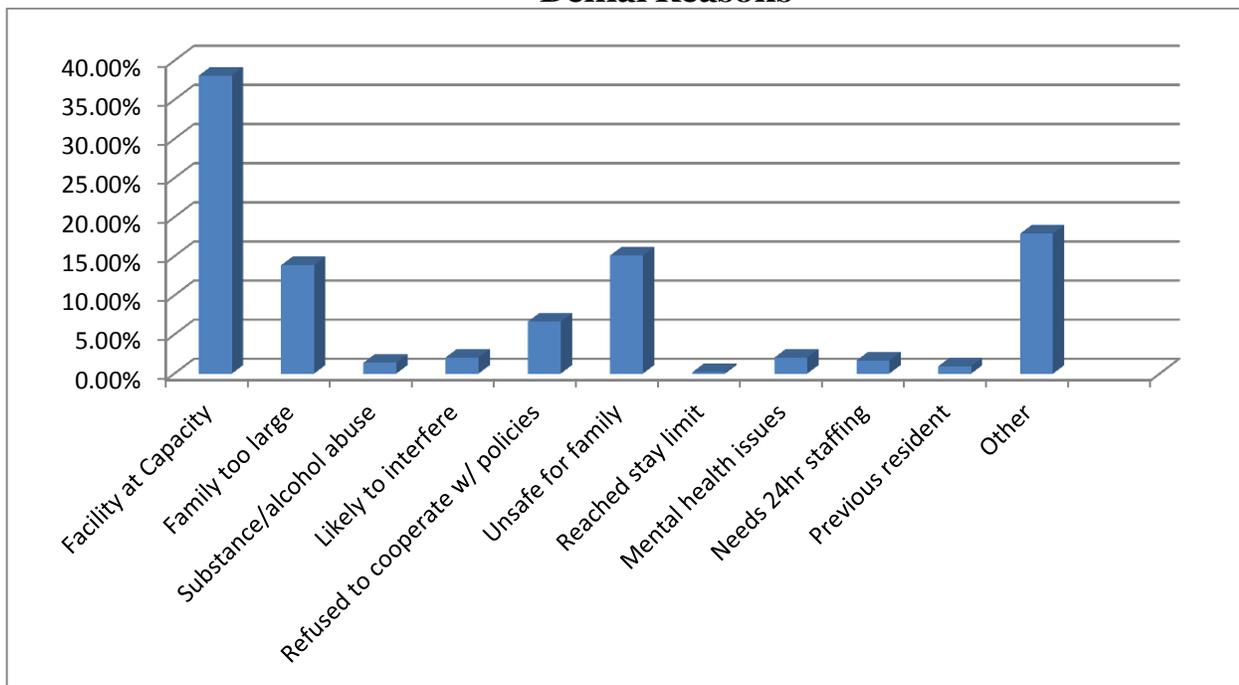
Denial Reasons

Denial Reasons	Number of Times a Denial Reason Was Used*				Total
	NYC		Upstate		
	Adults	Children	Adults	Children	
Facility at capacity (no beds available)	1,759	2,122	3,269	3,130	10,280
Family too large (insufficient # of beds)	198	436	1,097	2,010	3,741
Facility not equipped to address substance abuse / alcohol abuse needs	54	18	232	70	374
Likely to interfere with health & safety of others	65	123	244	126	558
Refuse to cooperate w/program rules/policy	606	912	173	100	1791
Unsafe location for family	1,655	2,081	186	148	4,070
Family reached permissible stay limit	17	23	2	5	47
Mental health issues	141	84	258	71	554
Need 24-hour staffed shelter	81	105	196	70	452
Previous resident who broke rules	32	47	127	54	260
Other **	1,863	1,946	640	376	4,825

*More than one denial reason is possible per family unit.

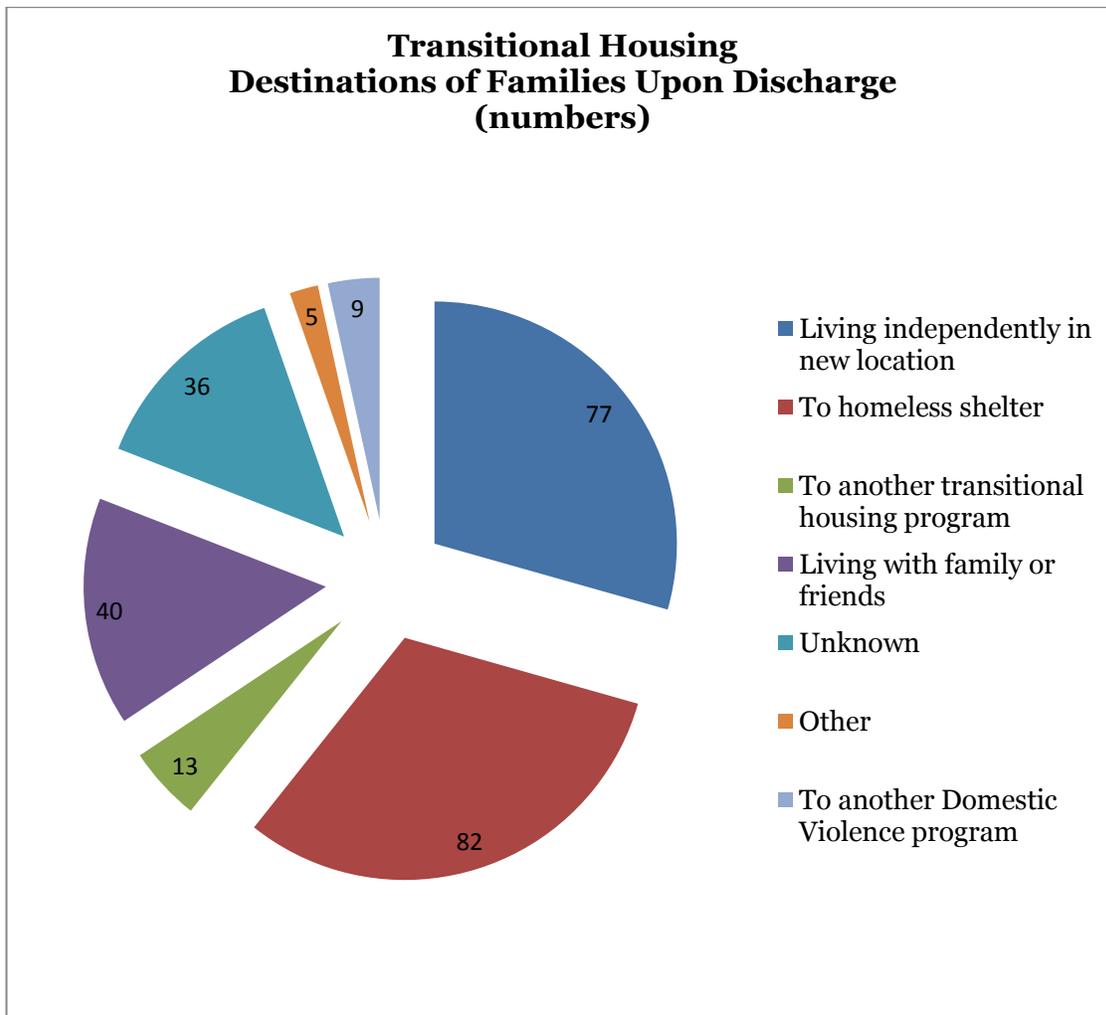
**Other reasons are many and varied due to the complexity of the issues involved.

Denial Reasons



Transitional Housing Programs Admissions and Discharges*

Agency	County	Total Bed Capacity	Admissions	
			Adult	Child
Brighter Tomorrows, Inc.	SUFFOLK	26	4	6
Grace Smith House, Inc.	DUTCHESS	26	16	28
Jewish Board of Family & Children's Services, Inc.	NEW YORK	56	35	63
Palladia, Inc.	NEW YORK	31	29	40
Safe Horizon, Inc.	NEW YORK	81	52	89
Sanctuary for Families, Inc.	NEW YORK	141	92	130
Unity House of Troy, Inc.	RENSSELAER	8	4	4
Urban Resource Institute	NEW YORK	117	33	70



*As reported to OCFS. NYS may have other transitional programs not reported here because OCFS does not license transitional programs.

II. Funding For Approved Domestic Violence Programs

On an annual basis, OCFS collects financial information from all approved Residential Programs. Financial information is also collected from Non-residential Programs that have associated Residential Programs. Due to the established time frames for the submittal of cost reports, the financial information presented in the annual report is lagged by one year. As a result, the financial data contained in this annual report is reported by domestic violence providers for fiscal periods ending in 2011.

Total Residential and Non-residential Program Revenues (2011)		
	Residential Programs	Non-residential Programs
Government Revenue	\$78,977,214	\$54,777,032
Private Revenue	\$4,507,373	\$15,149,252
Total	\$83,484,587	\$69,926,284

Total Residential and Non-residential Program Expenses (2011)		
	Residential Programs	Non-residential Programs
Personnel Expenses	\$54,380,090	\$44,413,141
Non-personnel Expenses	\$32,608,896	\$20,242,596
Total	\$86,988,986	\$64,655,737

- Revenues from government sources include per diems and government grants (typically from the New York State Division of Criminal Justice Services, New York State Office of Victim Services, federal grants allocated by social services districts, plus other residual grants).
- Residential revenue decreased from 2010 to 2011 by \$1,083,559, a 1.25% decrease.
- Non-residential revenue increased from 2010 to 2011 by \$9,907,652, a 16.51% increase.
- Sources of private revenue include the United Way, private donations, interest income and miscellaneous income.
- Personal service costs (administration and staffing) include direct staff services, executive and supervisory staff, as well as other support staff.

- Non-personal service costs are also reflected in the amounts shown and typically include rent, travel, printing, postage, supplies, equipment, telephone, utilities, phone, bed/linens, food, postage, dues/subscriptions, insurance, other variable costs and other support expenses.

Annually, OCFS is responsible for establishing the per diem flat rate for reimbursement for utilized bed nights in each residential program. Social services districts contract with residential programs at the established per diem flat rate (see Appendix B for per diem flat rates). The funding sources are acquired through public assistance funding streams and paid to providers through the social services districts based on a domestic violence client's eligibility. Where a resident is not eligible for public assistance reimbursement, Title XX funds may be available. If a social services district has exhausted its Title XX funds, state and local funds are available in a safety net. The primary funding source for non-residential programs is through individually negotiated contracts with the social services district using TANF funds.

In addition to the Title XX, OCFS administers Federal Family Violence Prevention and Services Act funds.

Federal Family Violence Prevention and Services Act (FFVPSA) Funds

OCFS is responsible for administering FFVPSA funds, which are allocated to states on an annual basis in accordance with a population driven formula. New York State (NYS) receives approximately \$4 million annually, 5% of which supports OCFS administrative expenses. In response to provider financial viability challenges, FFVPSA funds are administered equally to all approved residential and non-residential domestic violence programs in the state on a non-competitive basis. In 2012, each of the 94 applicants was eligible to receive an award of up to \$35,319. Based on the application submitted, contracts were developed for the period of March 31, 2012, to March 30, 2013. Funds are used to support general operating expenses, health and safety improvements, and/or program enhancements.

The following outcomes were reported by FFVPSA funded projects:

Out of 22,665 client satisfaction surveys completed.*

- 95% of DV victims report increased knowledge of strategies for enhancing their safety
- 91% of DV victims report increased knowledge of available community resources.

*from September 2011-September 2012.

TANF Funding for Non-Residential Domestic Violence Services

Each year since 2001, dedicated federal funds have been administered through OCFS and the Office of Temporary and Disability Assistance (OTDA) for the provision of Non-residential Domestic Violence Services. In SFY 2006-2007, however, funding was made available through the Flexible Fund for Family Services (FFFS). In 2012, this funding totaled \$1,210,000, a \$1,790,000 decrease from the original allocation of \$3 million in 2001. As in past years, the funds were allocated to local social services districts based on program needs and expenditure histories. The funds are used for enhanced or expanded core and/or optional Non-residential Domestic Violence Services provided by approved Non-residential Domestic Violence Programs only for persons with incomes up to 200% of the poverty level. In the vast majority of cases, local social services districts have contracted with OCFS approved Non-residential Domestic Violence Providers operated by local not-for-profit agencies. Non-residential Domestic Violence services provided with this funding have included enhanced case management, legal advocacy, support groups, employment assistance, transportation, and permanent housing assistance.

II. Domestic Violence Program Events

Programs Opened/Closed in 2012

- On June 26, 2012, Dwa Fanm closed its Safe Dwelling in New York City. It is no longer an OCFS licensed domestic violence provider.
- Behavioral Health North opened its third Safe Dwelling in May 2012. This dwelling serves DV victims in Franklin County and replaces the dwelling previously run by the Community Action Agency of Franklin County.
- Child and Family Services of Erie County formally closed its Safe Home Network this year after many years of low or no admissions.
- My Sister's Place and Hopes Door became approved OCFS Non-Residential providers in Westchester County.

Programs in Danger of Closing in 2012

- No information is available on any programs in danger of closing.

III. Additional Initiatives

Child Protective/Domestic Violence Collaborative Projects

There is evidence that when child abuse/maltreatment exists in a family, there is a high probability that domestic violence is also occurring. The OCFS Child and Family Services Review reports domestic violence as one of the most frequently reported risk factors in indicated Child Protective Services (CPS) reports.

In 2012, the FFVPSA grant continued to fund eleven Child Protective/Domestic Violence collaboration projects. The purpose of these initiatives is to improve joint case practice, thereby increasing safety and reducing recurrence. In each of the projects, a domestic violence advocate is co-located at the CPS office and typically provides case consultation, participates in home visits and cross training, and works jointly with caseworkers to develop safety plans with victims of domestic violence and their children. Domestic Violence (DV) and CPS staff also participate in workgroups to case conference and to develop joint case practice protocols. Protocols typically include screening tools and joint casework practice guidelines.

The projects are currently supported with \$755,155 of FFVPSA funding. While sustainability continues to challenge the collaborations, several local social services districts have recognized the benefits of these projects and picked up the cost of additional DV advocates to work at CPS. The benefits include increased support for CPS workers with cases involving DV, improved awareness of services available for adult victims, and more positive outcomes for the families and children served.

The following are the currently funded agencies/counties:

- Allegany County Community Opportunities and Rural Development Corp.
- Chances & Changes, Inc. (Livingston County)
- Equinox, Inc. (Albany County)
- My Sister's Place (Westchester County)
- Nassau County Coalition Against Domestic Violence
- Orange County Safe Homes, Inc.

- Oswego County Opportunities, Inc.
- S.O.S. Shelter (Broome County)
- Unity House of Troy (Rensselaer County)
- Vera House Inc., Syracuse, NY (Onondaga County)
- Victims Information Bureau of Suffolk, Inc. (Suffolk County)

During the 2012 reporting period, approximately 1,800 families received specialized services through the OCFS funded CPS/DV collaboration projects, as follows:

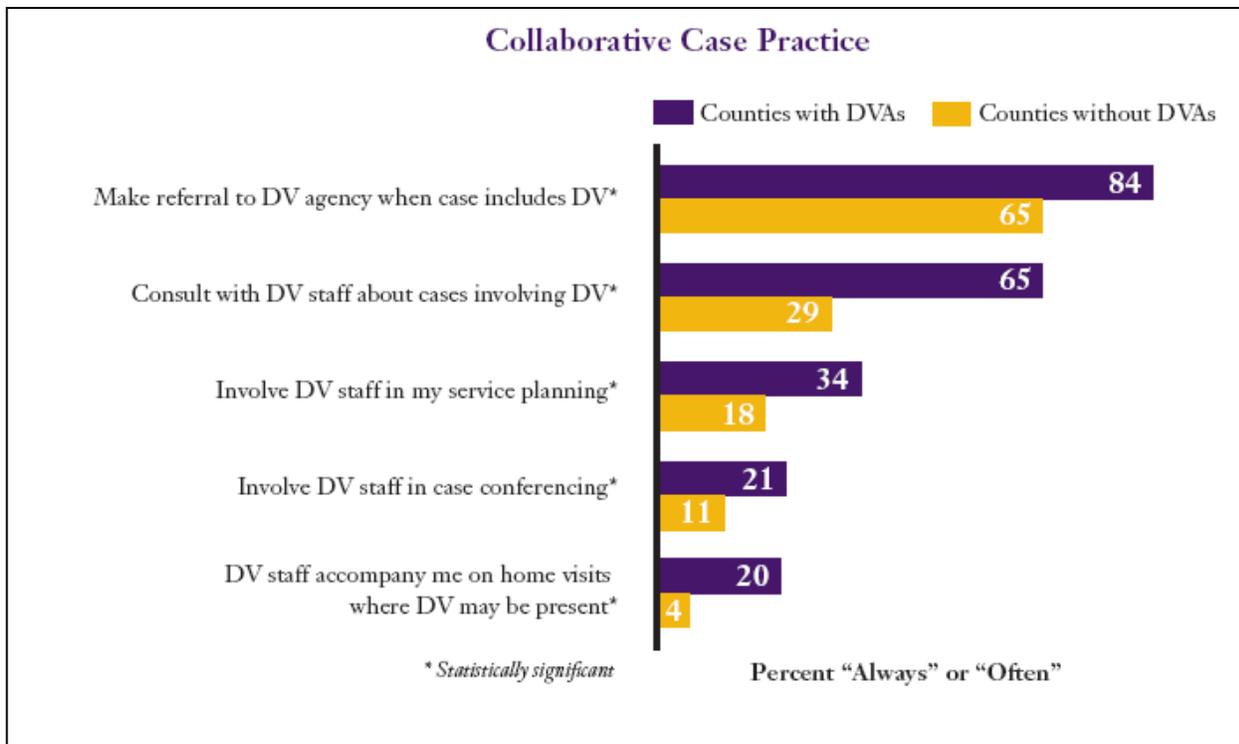
- 289 families were visited jointly in the home
- 306 families were visited jointly outside of the home
- 1,262 were joint consultations

Outcomes:

- Of the reports indicated, in 90% of the cases the child(ren) remained safely with the non-offending parent.
- Of the reports with unfounded allegations of child abuse or maltreatment, 91% of the families were able to access necessary supports and services.

CPS/DV Collaboration Evaluation Study

OCFS contracts with the Center for Human Services Research at the University at Albany to evaluate the impact of the CPS/DV collaborations. The multi-stage study aims to understand the effectiveness of co-location as a model and gather information to improve CPS/DV collaborative practice. In 2012, data from focus groups and interviews with OCFS-funded collaborations, and a statewide survey of over 1,100 CPS caseworkers found that collaborative programs produced multiple benefits. Caseworkers in counties with a co-located DV Advocate (DVA) were more likely to make a referral to a DV agency when the case involved DV, and caseworkers in these counties reported that clients gained quicker access to DV services. Strongest effects were found in the area of collaborative casework practice, with caseworkers reporting significantly more consultation with DV staff; for example, involving DV advocates in CPS service planning and home visits (see chart below).



Source: Findings from the CPS/DV Caseworker Experience Survey, January 2013, Center for Human Services Research

Participants in the study also identified ongoing challenges with collaborative practice, such as effective information sharing, and suggested practical solutions to the most pressing challenges. These proven strategies from the field will be distributed to all counties to support best practice.

The study continues in 2013 with analysis of case record data, comparing characteristics of DV cases in three counties with collaborations to cases in three counties without collaborations. In addition, a statewide survey of DV advocates, complementing information from the caseworker survey, will measure whether DV advocates in counties with collaborations have better relationships, casework practice, and understanding of CPS mandates than DV advocates in counties without collaborations.

Other Initiatives in 2012

In addition to the ongoing responsibilities under the DV Prevention Act, several other initiatives were undertaken in 2012 to continue to enhance supports for victims of domestic violence and their children in NYS:

- OCFS presented six regional forums for child welfare, local district and voluntary agency caseworkers, supervisors and staff from approved domestic violence programs. Nationally recognized consultants, with expertise in domestic violence and child welfare, described a range of strategies for building capacity within child welfare to work effectively with, and provide appropriate services for, each member of a family affected by domestic violence. Child welfare workers were also given strategies to promote effective collaboration with the domestic violence community. David Mandel and Kristen Selleck of "Safe and Together" and Shellie Taggart from the National Resource Center for Child Protection Services co-presented. OCFS Child Welfare guidance documents can be found at http://www.ocfs.state.ny.us/main/dv/child_welfare.asp.

- OCFS developed a DV Licensing Manual for use by the Regional Office licensing staff. This was accomplished by a workgroup consisting of representatives from all of the regions. The goal of the workgroup was to create a manual that will lead to more consistency of practice across the state as well be useful as a training tool for staff new to DV licensing. The manual should be available online in Spring 2013.
- OCFS approved the first ever State Administrative Procedures Act request. Erie County Department of Social Services requested relief from some of the core regulatory requirements for DV non-residential programs. The plan consolidated some of the DV services with the goal of better service provision for victims while minimizing costs. Erie County began implementation of the plan in January 2012 and has a two-year time frame within which it will conduct an evaluation of the effectiveness of the plan from a service delivery and cost benefit perspective.
- On October 17 2012, OCFS participated in New York State’s “Shine the Light on Domestic Violence” day in recognition of National Domestic Violence Awareness Month. The 5th annual OCFS “Purple Day” was conducted. All OCFS employees were encouraged to support domestic violence awareness by wearing purple to work and lobby lights in the OCFS buildings were purple for the week. Staff from the Domestic Violence Unit staffed display tables, answered questions, and disseminated literature. OCFS participated in the OPDV and Office of Victims’ Services Advisory Councils and related subcommittees.
- Technical assistance was provided through a variety of sources to all residential and non-residential domestic violence programs. Through its home and regional offices, OCFS staff provided on-site monitoring and technical assistance in program and policy development, as well as in licensing, financial and contract issues. OCFS often collaborates with staff from OTDA to assist with reimbursement and local district responsibility issues. Also, OCFS contracted with OPDV to provide training and technical assistance to local social service districts and providers. The effects of the technical assistance have included improved quality of services, improved documentation of program impacts, and improved coordination among stakeholders.

Appendix A: Approved Residential Programs for Victims of Domestic Violence by Region and Counties Served

COUNTIES BY REGIONAL OFFICE	PROGRAM TYPE	# of Programs	# BEDS
ALBANY REGIONAL OFFICE ALBANY, CLINTON, COLUMBIA, DELAWARE, ESSEX, FRANKLIN, FULTON, GREENE, HAMILTON, MONTGOMERY, OTSEGO, RENSSELAER, SARATOGA, SCHENECTADY, SCHOHARIE, WARREN , WARREN/WASHINGTON, WASHINGTON	DV Program	0	0
	DV Shelter	5	108
	Safe Dwelling	10	86
TOTALS		15	194
BUFFALO REGIONAL OFFICE ALLEGANY, CATTARAUGUS, CHAUTAUQUA, ERIE, GENESEE, NIAGARA, ORLEANS, WYOMING	DV Program	2	28
	DV Shelter	1	36
	Safe Dwelling	5	40
TOTALS		8	104
NEW YORK CITY REGIONAL OFFICE BRON , KINGS, NEW YORK, QUEEN , RICHMOND	DV Program	0	0
	DV Shelter *	31	1,828
	Safe Dwelling *	72	400
TOTALS		103	2,228
ROCHESTER REGIONAL OFFICE CHEMUNG, LIVINGSTON, MONROE, ONTARIO, SCHUYLER, SENECA, STEUBEN, WAYNE, YATES	DV Program	2	26
	DV Shelter	2	53
	Safe Dwelling	2	14
TOTALS		6	93
SPRING VALLEY REGIONAL OFFICE DUTCHESS, NASSAU, ORANGE, PUTNAM, ROCKLAND, SUFFOLK, SULLIVAN, ULSTER, WESTCHESTER	DV Program	1	19
	DV Shelter	13	206
	Safe Dwelling	1	9
TOTALS		15	234
SYRACUSE REGIONAL OFFICE BROOME, CAYUGA, CHENANG, CORTLAND, HERKIMER, JEFFERSON, LEWIS, MADISON, ONEIDA, ONONDAGA, OSWEGO, ST. LAWRENCE, TIOGA, TOMPKINS	DV Program	4	81
	DV Shelter	1	20
	Safe Dwelling	11	92
TOTALS		16	193

*As NYC data is reported in a congregate form, the number of NYC DV Shelters and Safe Dwellings was determined by a manual count.

STATEWIDE TOTALS		
PROGRAM TYPE	# OF PROGRAMS	# OF BEDS
DV Program	9	154
DV Shelter	53	2,251
Safe Dwelling	47	641
<i>TOTALS</i>	<i>109</i>	<i>3,046</i>
SAFE HOME NETWORK	3	23

Note: Domestic Violence Agencies licensed to operate Safe Home Networks may oversee many safe homes. The bed capacities of these networks are not reported to OCFS because they are comprised of a number of licensed private residences whose availability can change for any given date.

Appendix B. Current Approved Domestic Violence Service Providers by County

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
ALBANY				
Equinox, Inc 95 Central Avenue Albany, NY 12206 Business Phone: (518)434-6135	DV Shelter	\$87.87	90.10%	40
	Non-Residential	NA	NA	NA
ALLEGANY				
ACCORD Corporation, Inc. P.O. Box 573 Belmont, NY 14813-0573 Business Phone: (585)268-7605	Safe Dwelling	\$85.58	35.34%	9
	Non-Residential	NA	NA	NA
BROOME				
SOS Shelter, Inc. P.O. Box 393 Endicott, NY 13761 Business Phone: (607)748-7453	DV Shelter	\$95.82	47.10%	12
	Non-Residential	NA	NA	NA
CATTARAUGUS				
Cattaraugus Community Action, Inc. 25 Jefferson Street Salamanca, NY 14779 Business Phone: (716)945-1041	Safe Dwelling	\$77.46	63.72%	25
	Non-Residential	NA	NA	NA
CAYUGA				
Cayuga/Seneca Community Action Agency, Inc. 65 State Street Auburn, NY 13021 Business Phone: (315)255-1703	Safe Dwelling	\$77.46	43.44%	24
	Non-Residential	NA	NA	NA
CHAUTAUQUA				
Salvation Army of Jamestown, The P.O. Box 368 Jamestown, NY 14702-0368 Business Phone: (716)661-3894	DV Program	\$104.87	85.65%	28
	Non-Residential	NA	NA	NA
CHEMUNG				
Salvation Army of Elmira-Safehouse 414 Lake Street Elmira, NY 14902-0293 Business Phone: (607)732-0314	DV Shelter	\$104.87	16.19%	10
	Non-Residential	NA	NA	NA
CHENANGO				
Chenango County Catholic Charities 3 O'Hara Drive Norwich, NY 13815 Business Phone: (607)334-8244	Safe Dwelling	\$82.14	46.84%	23
	Non-Residential	NA	NA	NA
CLINTON				
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$77.46	52.22%	30
	Non-Residential	NA	NA	NA
COLUMBIA				
Community Action of Greene County, Inc. 7856 Rte 9W Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$82.87	52.31%	32
	Non-Residential	NA	NA	NA
CORTLAND				
YWCA of Cortland, New York, Inc. 14 Clayton Avenue Cortland, NY 13045 Business Phone: (607)753-3639	Safe Dwelling	\$77.46	33.33%	38
	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
DELAWARE				
Delaware Opportunities, Inc. 35430 State Highway 10 Hamden, NY 13782- Business Phone: (607)746-1720	Safe Dwelling	\$77.46	1.31%	5
	Non-Residential	NA	NA	NA
DUTCHESS				
Family Services, Inc. 29 North Hamilton Street Poughkeepsie, NY 12601 Business Phone: (845)452-1110	Non-Residential	NA	NA	NA
	Grace Smith House, Inc. P.O. Box 5205 Poughkeepsie, NY 12602-5205 Business Phone: (845)471-3038	DV Shelter	\$104.87	78.32%
House of Faith Ministry, Inc. P.O. Box 1326 Wappinger Falls, NY 12590 Business Phone: (845)765-0293	DV Shelter	\$104.87	90.77%	67
	Non-Residential	NA	NA	NA
ERIE				
Child & Family Services of Erie County P.O. Box 451, Ellicott Station Buffalo, NY 14205 Business Phone: (716)884-6000	DV Shelter	\$79.36	81.18%	18
	Safe Home Network	\$40.49	0%	0
	Non-Residential	NA	NA	NA
Erie County District Attorneys Office 25 Delaware Avenue, 7th Floor Buffalo, NY 14202 Business Phone: (716)858-2424	Non-Residential	NA	NA	NA
Erie County Sheriffs Office One Sheriff's Drive Orchard Park, NY 14127 Business Phone: (716)667-5259	Non-Residential	NA	NA	NA
Family Justice Center of Erie County, Inc. 237 Main Street, Suite 1400 Buffalo, NY 14203 Business Phone: (716)558-5261	Non-Residential	NA	NA	NA
Hispanos Unidos de Buffalo, Inc. 254 Virginia Street Buffalo, NY 14201- Business Phone: (716)856-7110	Non-Residential	NA	NA	NA
Suicide Prevention & Crisis Services, Inc. 2969 Main Street Buffalo, NY 14214-1003 Business Phone: (716)834-2310	Non-Residential	NA	NA	NA
ESSEX				
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$77.46	12.51%	21
	Non-Residential	NA	NA	NA
FRANKLIN				
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$76.04	4.26%	9
	Non-Residential	NA	NA	NA
FULTON				
Family Counseling Center of Fulton County, Inc., The 11-21 Broadway Gloversville, NY 12078 Business Phone: (518)725-4310	Safe Dwelling	\$85.58	36.61%	15
	Non-Residential	NA	NA	NA
GENESEE				
YWCA of Genesee County 301 North Street Batavia, NY 14020 Business Phone: (585)343-5808	Safe Dwelling	\$85.58	15.22%	16
	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
GREENE						
Community Action of Greene County, Inc. 7856 Rte 9W Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$104.87		56.78%		42
	Non-Residential	NA		NA		NA
HAMILTON						
Hamilton County Department of Social Services 139 White Birch Lane Indian Lake, NY 12842 Business Phone: (518)648-6131	Non-Residential	NA		NA		NA
HERKIMER						
Catholic Charities of Herkimer County 61 West Street Ilion, NY 13357 Business Phone: (315)894-1860	Safe Dwelling	\$85.58		41.74%		27
	Non-Residential	NA		NA		NA
JEFFERSON						
Victims Assistance Center of Jefferson County, Inc. 120 Arcade Street - TV Bldg, LL Watertown, NY 13601 Business Phone: (315)782-1823	DV Program	\$104.87		22.42%		11
	Non-Residential	NA		NA		NA
LEWIS						
Lewis County Opportunities, Inc. 8265 State Route 812 Lowville, NY 13367- Business Phone: (315)376-8202	Safe Dwelling	\$77.46		7.65%		11
	Non-Residential	NA		NA		NA
LIVINGSTON						
Chances & Changes, Inc. P.O. Box 326 Geneseo, NY 14454 Business Phone: (585)658-3940	DV Program	\$104.87		50.41%		22
	Non-Residential	NA		NA		NA
MADISON						
Liberty Resources, Inc. 1045 James Street Syracuse, NY 13203 Business Phone: (315)363-0048	Safe Dwelling	\$69.90		56.51%		33
	Non-Residential	NA		NA		NA
MONROE						
Alternatives for Battered Women, Inc. P.O. Box 39601 Rochester, NY 14604 Business Phone: (585)232-5200	DV Shelter	\$86.23		91.49%		31
	Non-Residential	NA		NA		NA
Lifespan of Greater Rochester, Inc. 1900 South Clinton Avenue Rochester, NY 14618- Business Phone: (585)244-8400	Non-Residential	NA		NA		NA
MONTGOMERY						
Catholic Charities of Montgomery County 4 Nicholas Street Johnstown, NY 12095 Business Phone: (518)842-3489	Safe Dwelling	\$85.58		61.90%		30
	Non-Residential	NA		NA		NA
NASSAU						
Circulo de la Hispanidad, Inc. 26 West Park Avenue Long Beach, NY 11561 Business Phone: (516)431-1135	Non-Residential	NA		NA		NA
	DV Shelter	\$104.87		70.58%		44
Nassau County Coalition Against Domestic Violence, Inc. 15 Grumman Road West, Suite 1000 Bethpage, NY 11714 Business Phone: (516)465-4700	Non-Residential	NA		NA		NA

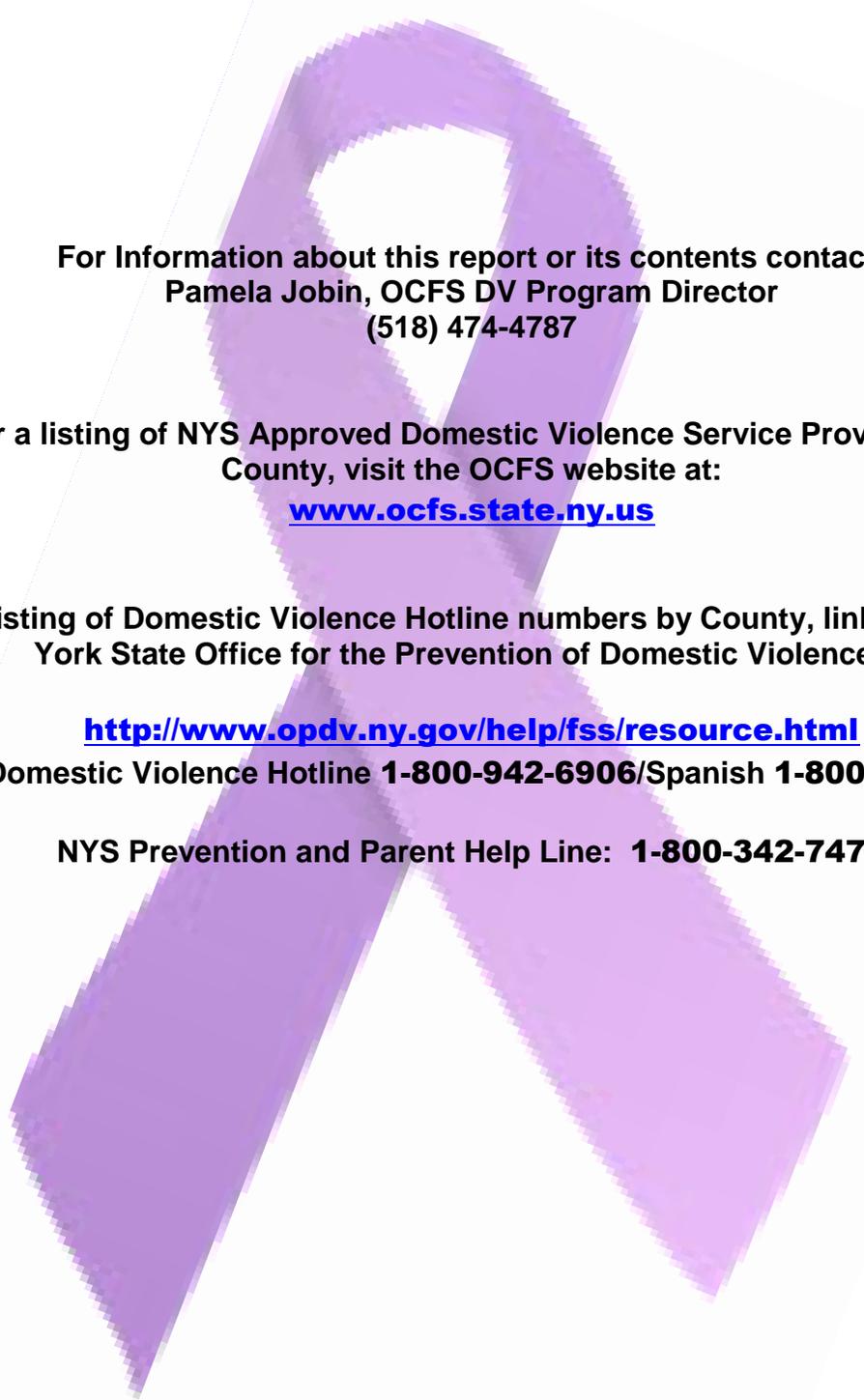
County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
NEW YORK CITY				
Allen Women's Resource Center, Ltd. P.O. Box 340316 Jamaica, NY 11434-0316 Business Phone: (718)739-6200	DV Shelter	\$118.25	83.81%	85
Barrier Free Living, Inc. 270 East Second Street New York, NY 10009-7815 Business Phone: (212)677-6668	Non-Residential	NA	NA	NA
Center for the Elimination of Violence in the Family, Inc. 25 Chapel Street - Suite 904 Brooklyn, NY 11201- Business Phone: (718)254-9134	DV Shelter	\$96.96	91.93%	79
	DV Shelter	\$91.32	93.80%	76
	DV Shelter	\$91.32	103.90%	66
City of New York Human Resources Administration 180 Water Street, 24th Floor New York, NY 10038- Business Phone: (212)331-4535	DV Shelter	\$0.00	45.15%	48
Dwa Fanm 30 Third Avenue, Suite 800A Brooklyn, NY 11217 Business Phone: (718)222-6320	Safe Dwelling	\$85.83	52.31%	108
Edwin Gould Services for Children & Families 151 Lawrence Street - Floor 5 Brooklyn, NY 11201-5240 Business Phone: (646)315-7633	Non-Residential	NA	NA	NA
Federation Employment and Guidance Services, Inc. 315 Hudson Street, 7th Floor New York, NY 10013 Business Phone: (212)366-8444	Non-Residential	NA	NA	NA
Food First Family Project, Inc. 50 Green Avenue Brooklyn, NY 11238 Business Phone: (718)287-2657	DV Shelter	\$91.32	96.9%	63
Freedom House for People with Disabilities, Inc. 270 East 2nd Street New York, NY 10009-7815 Business Phone: (212)677-6668	DV Shelter	\$91.32	91.96%	67
Good Shepherd Services 305 7th Avenue, 9th Floor New York, NY 10001 Business Phone: (718)788-6947	DV Shelter	\$112.61	90.25%	86
HELP Social Services Corporation 5 Hanover Square, 17th Floor New York, NY 10004- Business Phone: (718)922-7980	DV Shelter	\$91.32	121.37%	87
	Non-Residential	NA	NA	NA
Henry Street Settlement 265 Henry Street New York, NY 10002-4899 Business Phone: (212)475-6400	DV Shelter	\$91.32	88.50%	67
Jewish Board of Family & Childrens Services, Inc. 120 West 57th Street New York, NY 10019 Business Phone: (212)262-7655	DV Shelter	\$91.32	79.51%	75
	DV Shelter	\$91.32	94.35%	84
	Safe Dwelling	\$85.83	71.47%	71
	Non-Residential	NA	NA	NA
New Vista for Families, Inc. 177 Lindenwood Road Staten Island, NY 10308 Business Phone: (718)984-6842	DV Shelter	\$112.61	99.29%	93
New York Asian Womens Center, Inc. 32 Broadway, 10th Floor New York, NY 10004 Business Phone: (212)732-5230	DV Shelter	\$112.61	98.35%	78
	DV Shelter	\$112.61	94.69%	94
	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
New York City Gay & Lesbian Anti-Violence Project 240 West 35th St, Suite 200 New York, NY 10001 Business Phone: (212)714-1184	Non-Residential	NA	NA	NA
Ohel Childrens Home & Family Services 4510 16th Avenue Brooklyn, NY 11204 Business Phone: (718)851-6300	Safe Dwelling	\$84.24	77.69%	184
Palladia, Inc. 2006 Madison Avenue New York, NY 10035- Business Phone: (212)979-8800	DV Shelter	\$91.32	93.22%	62
Queens Legal Services Corporation 89-00 Sutphin Boulevard, Suite 206 Jamaica, NY 11435 Business Phone: (347)592-2200	Non-Residential	NA	NA	NA
Safe Horizon, Inc. 2 Lafayette Street, 3rd Floor New York, NY 10007 Business Phone: (212)577-7700	DV Shelter	\$91.32	78.02%	59
	DV Shelter	\$91.32	88.14%	68
	DV Shelter	\$91.32	92.11%	66
	DV Shelter	\$91.32	84.33%	63
	DV Shelter	\$91.32	85.19%	73
	DV Shelter	\$91.32	90.04%	70
	DV Shelter	\$110.53	97.61%	80
	Safe Dwelling	\$85.83	82.57%	70
Sanctuary for Families, Inc. P.O. Box 1406, Wall Street Station New York, NY 10268-1406 Business Phone: (212)349-6009	Non-Residential	NA	NA	NA
	DV Shelter	\$112.61	89.40%	90
	Safe Dwelling	\$85.83	87.67%	70
	Safe Dwelling	\$85.83	87.08%	73
Seamens Society for Children & Families 50 Bay Street Staten Island, NY 10301 Business Phone: (718)447-7740	Safe Dwelling	\$85.83	86.37%	54
	Non-Residential	NA	NA	NA
Urban Justice Center 350 Jay Street, 14th Floor Brooklyn, NY 11201 Business Phone: (718)875-9400	Non-Residential	NA	NA	NA
Urban Resource Institute 22 Chapel Street New York, NY 11201 Business Phone: (718)260-2932	DV Shelter	\$91.32	103.32%	93
	DV Shelter	\$91.32	96.74%	81
	DV Shelter	\$91.32	101.33%	76
Violence Intervention Program, Inc. P.O. Box 1161, Triborough Station New York, NY 10035 Business Phone: (212)410-9080	Safe Dwelling	\$85.83	78.68%	74
	Non-Residential	NA	NA	NA
Volunteers of America -- Greater New York, Inc. 340 West 85th Street New York, NY 10024 Business Phone: (212)873-2600	DV Shelter	\$91.32	90.59%	80
	DV Shelter	\$91.32	91.11%	69
	DV Shelter	\$96.96	94.75%	64
	Safe Dwelling	\$85.83	83.72%	68
NIAGARA				
Family & Children's Service of Niagara, Inc. 1522 Main Street Niagara Falls, NY 14305 Business Phone: (716)285-6984	DV Program	\$102.92	39.20%	30
	Non-Residential	NA	NA	NA
YWCA of Niagara, Inc. 32 Cottage Street Lockport, NY 14094-3661 Business Phone: (716)433-6714	Safe Dwelling	\$85.58	33.79%	16
	Non-Residential	NA	NA	NA
YWCA of the Tonawandas & Niagara Frontier 49 Tremont Street North Tonawanda, NY 14120 Business Phone: (716)692-5580	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
ONEIDA				
YWCA of the Mohawk Valley 1000 Cornelia Street Utica, NY 13502-4684 Business Phone: (315)732-2159	DV Program	\$104.73	36.66%	31
	Safe Dwelling	\$85.38	51.09%	36
	Non-Residential	NA	NA	NA
ONONDAGA				
Salvation Army of Syracuse 677 South Salina Street Syracuse, NY 13202 Business Phone: (315)475-1688	Non-Residential	NA	NA	NA
	Spanish Action League of Onondaga County, Inc. 700 Oswego Street Syracuse, NY 13204- Business Phone: (315)475-6153	Non-Residential	NA	NA
Vera House, Inc. 6181 Thompson Road, Suite 100 Syracuse, NY 13206- Business Phone: (315)425-0818	DV Program	\$94.28	83.49%	28
	Safe Dwelling	\$85.38	59.38%	20
	Non-Residential	NA	NA	NA
ONTARIO				
Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone: (315)789-2613	Non-Residential	NA	NA	NA
ORANGE				
Orange County Safe Homes Project, Inc. P.O. Box 649 Newburgh, NY 12550 Business Phone: (845)562-5365	DV Shelter	\$99.17	93.88%	33
	Non-Residential	NA	NA	NA
ORLEANS				
Orleans County Department of Social Services 14016 Route 31 West Albion, NY 14411-9365 Business Phone: (585)589-3159	Non-Residential	NA	NA	NA
PathStone Corporation 400 East Avenue Rochester, NY 14607 Business Phone: (585)340-3300	Safe Dwelling	\$80.80	30.12%	35
OSWEGO				
Oswego County Opportunities, Inc. 239 Oneida Street Fulton, NY 13069 Business Phone: (315)342-1544	DV Program	\$96.98	31.03%	19
	Non-Residential	NA	NA	NA
OTSEGO				
Opportunities for Otsego, Inc. 3 West Broadway Oneonta, NY 13820 Business Phone: (607)433-8038	Safe Dwelling	\$85.58	71.46%	17
	Non-Residential	NA	NA	NA
PUTNAM				
Putnam/Northern Westchester Womens Resource Center, Inc. 935 South Lake Blvd., Suite #2 Mahopac, NY 10541 Business Phone: (845)628-9284	DV Shelter	\$104.87	87.40%	59
	Non-Residential	NA	NA	NA
RENSSELAER				
Unity House of Troy, Inc. 33 Second Street Troy, NY 12180 Business Phone: (518)274-2607	DV Shelter	\$102.92	90.95%	41
	Non-Residential	NA	NA	NA
ROCKLAND				
Rockland Family Shelter, Inc. 9 Johnsons Lane New City, NY 10956 Business Phone: (845)634-3391	DV Shelter	\$104.87	85.97%	61
	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
SARATOGA				
Domestic Violence and Rape Crisis Services of Saratoga County 480 Broadway, LL20 Saratoga Springs, NY 12866 Business Phone: (518)583-0280	Safe Dwelling	\$85.58	93.14%	33
	Non-Residential	NA	NA	NA
Mechanicville Area Community Services Center P.O. Box 30 Mechanicville, NY 12118 Business Phone: (518)664-8322	Non-Residential	NA	NA	NA
SCHENECTADY				
YWCA of Schenectady 44 Washington Avenue Schenectady, NY 12305-1799 Business Phone: (518)374-3394	DV Shelter	\$104.87	73.22%	16
	Non-Residential	NA	NA	NA
SCHOHARIE				
Catholic Charities of Schoharie County 489 West Main Street Cobleskill, NY 12043 Business Phone: (518)234-3581	Safe Dwelling	\$85.58	25.14%	22
	Non-Residential	NA	NA	NA
SCHUYLER				
Catholic Charities of Chemung/Schuyler 607 North Franklin Street Watkins Glen, NY 14891- Business Phone: (607)535-2050	Non-Residential	NA	NA	NA
SENECA				
Seneca County Community Counseling Center 31 Thurber Drive Waterloo, NY 13165 Business Phone: (315)568-6859	Non-Residential	NA	NA	NA
ST. LAWRENCE				
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc. 3 Chapel Street Canton, NY 13617- Business Phone: (315)379-9845	Safe Dwelling	\$77.46	41.41%	26
	Safe Home Network	\$34.60	0%	0
	Non-Residential	NA	NA	NA
STEBEN				
Steuben Churchpeople Against Poverty, Inc., dba Arbor Development P.O. Box 31 Bath, NY 14810-0031 Business Phone: (607)776-7664	DV Program	\$104.87	71.64%	28
	Non-Residential	NA	NA	NA
SUFFOLK				
Brighter Tomorrows, Inc. P.O. Box 706 Shirley, NY 11967 Business Phone: (631)395-3116	DV Program	\$104.87	92.38%	41
	Non-Residential	NA	NA	NA
Retreat, Inc., The 13 Good Friend Drive East Hampton, NY 11937- Business Phone: (631)329-4398	DV Shelter	\$104.87	74.36%	41
	Non-Residential	NA	NA	NA
Suffolk County Coalition Against Domestic Violence, Inc. P.O. Box 1269 Bay Shore, NY 11706-0537 Business Phone: (631)666-7181	DV Shelter	\$104.87	92.18%	44
	Non-Residential	NA	NA	NA
Victims Information Bureau of Suffolk, Inc. P.O. Box 428 Holbrook, NY 11741 Business Phone: (631)360-3730	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
SULLIVAN						
Community Action Commission to Help the Economy, Inc. (C.A.C.H.E.) 63-65 South Main Street Liberty, NY 12754 Business Phone: (845)292-5825	Safe Dwelling	\$77.46		54.10%		37
	Non-Residential	NA		NA		NA
TIOGA						
A New Hope Center, Inc. 20 Church Street Owego, NY 13827 Business Phone: (607)687-6887	Safe Dwelling	\$77.46		60.17%		27
	Safe Home Network	\$33.97		0%		0
	Non-Residential	NA		NA		NA
TOMPKINS						
Advocacy Center of Tompkins County P.O. Box 164 Ithaca, NY 14851-0164 Business Phone: (607)277-3203	Safe Dwelling	\$85.58		63.33%		32
	Non-Residential	NA		NA		NA
ULSTER						
Family of Woodstock, Inc. P.O. Box 3516 Kingston, NY 12402 Business Phone: (845)679-2485	DV Shelter	\$104.87		68.34%		53
	Non-Residential	NA		NA		NA
WARREN/WASHINGTON						
Catholic Charities of Saratoga, Warren & Washington Counties 142 Regent Street Saratoga Springs, NY 12866 Business Phone: (518)793-9496	Safe Dwelling	\$85.58		81.51%		39
	Non-Residential	NA		NA		NA
WAYNE						
Victim Resource Center of the Finger Lakes, Inc. 132 Harrison Street Newark, NY 14513- Business Phone: (315)331-1171	Safe Dwelling	\$77.46		33.09%		26
	Safe Dwelling	\$76.04		50.49%		40
	Non-Residential	NA		NA		NA
WESTCHESTER						
Hope's Door, Inc. P.O. Box 203 Pleasantville, NY 10570 Business Phone: (914)747-0828	DV Shelter	\$104.87		100.51%		93
	Non-Residential	NA		NA		NA
My Sisters Place 1 Water Street, 3rd Floor White Plains, NY 10601 Business Phone: (914)683-1333	DV Shelter	\$104.87		93.64%		63
	DV Shelter	\$104.87		110.47%		72
	Non-Residential	NA		NA		NA
Westchester County Office for Women 112 East Post Road, Room 110 B White Plains, NY 10601 Business Phone: (914)995-5972	Non-Residential	NA		NA		NA
WYOMING						
Wyoming County Department of Social Services 466 North Main Street Warsaw, NY 14569 Business Phone: (585)786-8900	Non-Residential	NA		NA		NA
YATES						
Safe Harbors of the Finger Lakes, Inc. P.O. Box 624 Penn Yan, NY 14527 Business Phone: (315)536-9654	Non-Residential	NA		NA		NA



**For Information about this report or its contents contact:
Pamela Jobin, OCFS DV Program Director
(518) 474-4787**

**For a listing of NYS Approved Domestic Violence Service Providers by
County, visit the OCFS website at:
www.ocfs.state.ny.us**

**For a listing of Domestic Violence Hotline numbers by County, link to the New
York State Office for the Prevention of Domestic Violence at**

<http://www.opdv.ny.gov/help/fss/resource.html>

NYS Domestic Violence Hotline 1-800-942-6906/Spanish 1-800-942-6908

NYS Prevention and Parent Help Line: 1-800-342-7472