New York State
Office of
Children & Family
Services

The Domestic Violence Prevention Act

2007 Annual Report to the Governor and Legislature

State of
New York

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Introduction

Domestic violence is a serious, widespread and potentially life threatening problem. It crosses all racial, social, geographic, economic, educational and religious barriers. According to the United Nations, the most common form of violence experienced by women worldwide is physical violence inflicted by an intimate partner. In recognition of this, U.N. Secretary-General Ban Ki-moon is initiating a global campaign, *Unite to End Violence Against Women*, to increase efforts to put an end to violence against women. The campaign will attempt to rally public opinion to force policy makers to prevent and eradicate violence against women. The Secretary-General plans to appeal to the media, the U.N. system, non-governmental organizations and women's groups worldwide to set priorities and targets to stop violence against women.

In addition to its physical and emotional impacts on adult victims, domestic violence can affect the development of children growing up in violent households and has major ramifications for society as a whole. Research has shown that between 30%-60% of all child welfare cases involve domestic violence. If not appropriately identified and addressed, domestic violence can impact outcomes and lead to reoccurrence of child abuse/maltreatment. It is anticipated that collaborations between domestic violence providers and other service agencies will lead to better use of resources and better outcomes for victims and their families.

With the growing understanding and identification of domestic violence in our communities comes a responsibility to build better networks to combat this often criminal behavior and more fully attend to the immediate safety concerns and longer term needs of its victims. These networks, at their best, incorporate the cooperation of the law enforcement, judicial, medical, social services, and faith-based communities, among others.

Recognizing the need for specialized services for victims of domestic violence and their children, the Legislature adopted and the Governor signed the New York State Domestic Violence Prevention Act of 1987. This law mandated establishment and funding of residential and non-residential domestic violence programs for victims of domestic violence and their children. These programs, supported in part by Federal Family Violence Prevention and Services Act (FFVPSA) funds administered by the New York State Office of Children and Family Services (OCFS), provide services for victims of domestic violence and their children regardless of financial eligibility, race and ethnicity, religious beliefs, physical and mental disabilities, gender or age.

As a result of the Domestic Violence Prevention Act, the following sets of regulations were created to promote standards of quality for the establishment and maintenance of residential and non-residential programs serving victims of domestic violence and their children:

- Parts 452-455 of 18 NYCRR establish standards for the operation of residential programs for victims of domestic violence.

- Part 462 of 18 NYCRR establishes the standards for non-residential services to victims of domestic violence.

- Part 408 of 18 NYCRR establishes per diem rates and social services district responsibility for financial and contractual arrangements with providers of residential services to victims of domestic violence.

New York State's comprehensive response to domestic violence crosses an array of state and local agencies. In collaboration with these agencies, the primary ongoing responsibilities of OCFS in relation to the statewide domestic violence system are:

- Licensing residential programs for victims of domestic violence;
- Overseeing the county planning process as it relates to the approval of non-residential domestic violence services programs;
- Establishing the per diem rate of reimbursement for each approved residential program on an annual basis;
- Administering the Temporary Assistance for Needy Families (TANF) non-residential domestic violence funds to the social services districts and the FFVPSA funds to approved residential and non-residential domestic violence providers;
- Providing Title XX financial reimbursement to social services districts for residential and non-residential domestic violence services;
- Monitoring and providing technical assistance to social services districts and approved residential and non-residential programs for victims of domestic violence; and
- Coordinating implementation of the CPS/DV co-location model and the Program Improvement Plan strategy to improve outcomes for families impacted by both domestic violence and child abuse/maltreatment.

Additionally, the Domestic Violence Prevention Act requires an annual report to the Governor and Legislature regarding implementation of the act. OCFS collects data from all approved domestic violence providers, which is aggregated on an annual basis for report purposes. The web-based Domestic Violence Information System (DVIS) purchased by OCFS in 2006 from Libera, Inc. continues to be in development. The DVIS addresses all of the required domestic violence reporting functions under the OCFS purview and is accessible to all New York State approved domestic violence providers. The DVIS data collection system was used to create this 2007 Domestic Violence Prevention Act Annual Report.

This report is the culmination of data for calendar year 2007, as collected as of the date of compilation of this report. Providers are continually able to make changes to the data; consequently data will vary slightly as updates are made. For comparison purposes, in some tables, 2006 data is also presented.

Statewide Domestic Violence Prevention and Services Statistics

Three categories of programs are included in the Domestic Violence Prevention Act:

- *Non-Residential Programs for Victims of Domestic Violence* – not-for-profit organizations or public agencies providing telephone hotline assistance, information, referral, counseling, advocacy, community education and outreach services. Seventy percent (70%) of the population served by each program must be victims of domestic violence.

- *Residential Programs for Victims of Domestic Violence* – as defined below, and

- *Transitional Housing Programs* – programs which are not defined in the regulations, but that have emerged to address the longer-term housing and service needs of victims of domestic violence after leaving emergency residential programs.

The Domestic Violence Program Regulations (18 NYCRR Parts 452-455) define four types of Residential Programs for Victims of Domestic Violence:

- *Domestic Violence Programs* - similar to shelters except that up to thirty percent (30%) of the residents may be other than victims of domestic violence;

- *Domestic Violence Shelters* - congregate facilities of ten beds or more for victims of domestic violence and their children only;

- *Safe Dwellings* - self contained units of nine beds or less for domestic violence victims and their children only; and

- *Safe Home Networks* - clusters of private homes providing emergency services and shelter to victims of domestic violence coordinated by a not-for-profit organization.

OCFS is responsible for approving residential programs for victims of domestic violence. As of December 2007, there were 159 residential programs approved by OCFS in New York State, with a total of 2,907 beds. (Refer to **Appendix A**, page 15, for a complete listing of OCFS approved facilities broken down by type and region.)

The statewide bed capacity has increased by 44 beds since 2006. This is a net change resulting from the opening of new safe dwellings and a transitional housing program, combined with shelter closings and consolidations in 2007*. Seventy-three percent (73%) of the emergency shelter beds in the state are in New York City. Except for Hamilton, Schuyler, and Seneca counties, all social services districts have at least one residential program. Counties that do not have a residential domestic violence program are required to provide these services pursuant to contracts with domestic violence providers in adjacent counties.

* See page 9 for details of programs opened and closed in 2007.

Reporting requirements of the Domestic Violence Prevention Act as numbered 1-11 are outlined below:

1. **The number of persons estimated to have been assisted in programs covered by this article**

Table I: Program Admissions

Program Admissions								
	Residential			**Non-Residential**			**Transitional**	
	2006	**2007**		**2006**	**2007**		**2006**	**2007**
Adults	6,791	6,928		31,474	30,098		409	354
Children	8,218	8,164		11,243	10,725		658	557
Total	**15,009**	**15,092**		**42,717**	**40,823**		**1,067**	**911**

The total number of persons admitted to a residential program shows a slight increase of 83 persons from 2006 to 2007, whereas non-residential "admissions" decreased by a total of 1,894. This may not denote an actual decrease in persons receiving services as non-residential data has been steadily corrected as we have refined our data system. A similar effect is not seen in residential data due to anomalies specific to the non-residential reporting. The 2007 data is believed to reflect more accurate data. Transitional Housing admissions show a decrease of 156 from 2006 to 2007. (For more details on Transitional Housing Program admissions, refer to **Appendix B**, page 17.)

2. **The amount of public and private funds for approved programs by service type**

Annually, OCFS is responsible for establishing the daily rate of reimbursement (per diem rate) for each residential program. Local districts contract with residential programs at the established per diem rate (see Appendix C, page 18 for per diem rates). Per diem rates are reimbursed through public assistance funding streams and are paid to providers by the social services districts based on a person's public assistance eligibility. Where a resident is not eligible for public assistance reimbursement, Title XX funds may be available. If a district has exhausted its Title XX funds, state and local funds are available. The primary funding source for non-residential programs is through individually negotiated contracts with the social services district using Title XX funds.

On an annual basis, OCFS collects comprehensive financial information from all approved residential programs. Financial information is not collected from non-residential programs that are not associated with a residential program. Due to the established time frames for the submittal of cost reports by providers for rate setting purposes, the financial information presented in the annual report is lagged by one year. As a result, the financial data contained in this annual report is the most current information available reported by domestic violence providers for fiscal periods ending in 2006.

Table II: Total Residential and Non-Residential Program Revenues

Total Residential and Non-Residential Program Revenues (2006) (All figures in US Dollars)			
	Residential Programs		Non-Residential Programs
Government Revenue	$62,831,414		$35,525,997
Private Revenue	3,982,671		15,827,142
Total	***$66,814,085***		***$51,353,139***

The aggregate revenues shown in **Table II** are based on the financial reports submitted by residential service providers for 2006. Revenues from government sources include per diems and government grants (typically from OCFS, the New York State Division of Criminal Justice Services, New York State Crime Victims Board, and federal grants allocated by social services districts). Residential revenues steadily increased from over $62 million in 2005 to nearly $67 million in 2006. Non-residential revenues increased from over $46 million in 2005 to over $51 million in 2006. Sources of private revenue include the United Way, private donations, interest income and miscellaneous grants.

3. **The amount of funding used for administration and staffing of such programs**

Table III: Total Residential and Non-Residential Program Expenses

Total Residential and Non-Residential Program Expenses (2006) (All figures in US Dollars)			
	Residential Programs		Non-Residential Programs
Personnel Expenses	$43,584,449		$31,543,114
Non-Personnel Expenses	26,000,596		14,036,570
Total	***$69,585,045***		***$45,579,684***

The aggregate expenditures shown in **Table III** (with the breakout of personnel and non-personnel expenditures) are based on the financial reports submitted by residential service providers for 2006. The personnel expenditures (or expenditures for administration and staffing) include direct services staff, executive and supervisory staff, as well as other staff providing support functions. Non-personnel costs are also reflected in the amounts shown and typically include rent, mortgage, travel, printing and postage, supplies, equipment, telephone, utility and other variable maintenance costs. Agencies with operating deficits are handled via an agency's general fund or fund balance.

4. The Occupancy rate and length of stay by residential program

Table IV: Occupancy Rates

Formula used to calculate occupancy rates:
Bed Nights Utilized ÷ (Licensed Capacity × Days in Year)

Average Occupancy Rates*			
New York City		**2006**	**2007**
Domestic Violence Programs		89%	87%
Domestic Violence Shelters		85%	83%
Safe Dwellings		73%	69%
Rest of State			
Domestic Violence Programs		53%**	50%**
Domestic Violence Shelters		75%	81%
Safe Dwellings		33%	33%

*Safe Home Network occupancy rates are excluded because the total number of safe homes available per program varies on a daily basis.
** Domestic violence programs can shelter up to 30% non-domestic violence victims. The numbers as presented reflect only domestic violence victims sheltered and do not reflect the overall occupancy rate for the programs.

Table V: Average Length of Stay

Average Length of Stay (in bednights)			
New York City		**2006**	**2007**
Domestic Violence Programs		57	56
Domestic Violence Shelters		75	73
Safe Dwellings		75	78
Safe Home Networks		46	35
Rest of State			
Domestic Violence Programs		19	19
Domestic Violence Shelters		30	33
Safe Dwellings		23	23
Safe Home Networks		6	9

Table IV and Table V display the average annual occupancy rates and average lengths of stay by program type in New York City as compared to the rest of New York State for the calendar years

2006 and 2007. In accordance with program regulations, the length of stay policy can be individually determined through contractual arrangements between the district and provider. However, the length of stay reimbursement cannot exceed 90 days with up to one 45-day extension under certain limited circumstances.

The tables show that the occupancy rates and length of stay have remained fairly consistent from 2006 to 2007.

5. **The name and description of new programs developed by service type**

The Buffalo Region saw the addition of one non-residential program, Family Justice Center of Erie County. Two New York City agencies added safe dwellings, Dwa Fanm, providing 5 beds, and Ohel Children's Home and Family Services, providing 7 beds. Also in New York City, the Jewish Board of Family and Children's Services added a transitional housing program with a 16 bed capacity. In the Rochester Region, the residential program administered by the Chances and Changes agency was modified. Previously classified as a domestic violence shelter, it is now a domestic violence program.

6. **The name and description of programs in danger of closing that received funds and the status of such programs**

There are no programs currently identified in this category.

7. **The name and description of programs that closed during the reporting year and the reason for such closure**

Two closings were reported in New York City. Food First Family Project, Inc. consolidated two of their domestic violence shelters into one shelter, and the New York Asian Women's Center closed a 20 bed domestic violence shelter in September due to a decreased need in that area of New York City. The New York Asian Women's Center plans to open a replacement shelter in the future in a different borough.

8. **The number of individuals who requested and received transitional housing services and the effect of providing such services to victims and their families**

Inadequate housing options, coupled with the continued need for support services beyond the emergency shelter stay, have led to the development of transitional housing programs. Transitional housing programs are not regulated or monitored by OCFS, but have emerged as an informal alternative to the longer term needs of domestic violence victims. Appendix B, page 17, lists each of the transitional housing programs known to OCFS, the capacity of each, the number of adults and children admitted during the report period, and the destination of residents upon departure. Because only new admissions are reported, these numbers do not reflect the total number of families served during the year.

9. **The name and description of programs that received technical assistance and the effect of such assistance**

Technical assistance is provided through a variety of sources to all residential and non-residential domestic violence programs. OCFS staff provides on-site monitoring and technical assistance in program and policy development, as well as in licensing, financial and contract issues. OCFS often collaborates with staff from the New York State Office of Temporary and Disability Assistance to assist with reimbursement and local district responsibility issues. Also, OCFS contracts with the Office for the Prevention of Domestic Violence (OPDV) to provide training and technical assistance to local districts and providers.

10. **A schedule showing the approved daily rates of reimbursement payable to residential programs for victims of domestic violence pursuant to Section 131-u of the Social Services Law**

In accordance with the Domestic Violence Prevention Act, OCFS is responsible for establishing the daily rate of reimbursement for Residential Programs for Victims of Domestic Violence licensed by OCFS. Flat rates are established based upon regulatory requirements, program type, and size, with differential rates for programs operating in New York City versus those programs operating in counties outside of New York City. The flat rates for individual programs are then adjusted downward to recapture any surpluses of government revenue reported by the agency for that program in the prior period. Appendix C lists the individual rates by program. Rates for programs operating in New York City apply to the July 2007 through June 2008 period, and rates for programs operating in the rest of the state apply to the calendar year 2007.

11. **The number of persons estimated to have been denied shelter and/or services and reasons for denial**

Table VI: Total Denials

2007 Total Denials		
	Adults	**Children**
New York City	5,322	6,600
Rest of State	4,228	4,329
Totals	***9,550***	***10,929***

Table VII: Denial Reasons

Denial Reasons	Number of Times a Denial Reason Was Used*					
	NYC		Upstate		Total	Percentage of Whole**
	Adults	Children	Adults	Children		
Facility at capacity (no beds available)	955	1,087	2,263	2,251	6,556	31.8 %
Family too large (insufficient # of beds)	141	421	667	1,229	2,458	11.9 %
Facility not equipped to address substance abuse/alcohol abuse needs	67	30	153	111	361	1.8 %
Likely to interfere with health & safety of others	62	96	167	94	419	2.0 %
Refuse to cooperate w/program rules/policy	483	730	170	113	1,496	7.3 %
Unsafe location for family	1,740	1,976	131	115	3,962	19.2 %
Family reached permissible stay limit	12	19	15	0	46	.2 %
Mental health issues	3	8	171	69	251	1.2 %
Need 24 hour staffed shelter	0	0	158	69	227	1.1 %
Previous resident who broke rules	0	0	52	31	83	.4 %
Victim under the age of 16	0	0	11	4	15	.1 %
Other	1,862	2,238	341	282	4,723	22.9 %

*More than one denial reason is possible per family unit.
**Percentages add to 99.9 due to rounding.

This denial data includes data collected from individual programs and the New York City hotline.

There was a slight decrease (21) in the number of New York City denials since 2006. The rest of the state also had a decrease (1,707) in the number of denials in 2007.

Statewide, denials decreased by 1,728 (581 adults and 1,147 children) from 2006 to 2007. Please note: This data does not take into account duplicate requests where a victim was denied by more than one residential program and/or denied by one program and accepted by another.

Non-residential program denial information is not collected because information and referral is a core service requirement of a non-residential program. Transitional housing programs are also excluded because housing requests are typically based on the availability of a bed.

Domestic Violence and Prevention Services Programs

Federal Family Violence Prevention and Services Act (FFVPSA) Funds

OCFS is responsible for administering FVPSA funds on an annual basis. In response to provider fiscal viability concerns, each year FVPSA funds are administered equally to all approved residential and non-residential domestic violence providers in New York State. In 2007, each of the 96 applicants was eligible to receive an award of up to $38,367. Based on the application submitted, contracts were developed for the period of March 31, 2007, to March 30, 2008. These funds are used for general operating expenses, health and safety improvements, and/or program enhancements.

Child Protective/Domestic Violence Collaborative Projects

There is increasing evidence that where domestic violence exists in a family, there is high probability that child abuse is also occurring. This has been documented in recent studies that report the existence of domestic violence in 30%-60% of child welfare cases. OCFS has been assisting communities to forge collaborative efforts between child protective and domestic violence service providers since their pilot projects began in 1996.

Recognizing the seriousness of this issue, in 2006, OCFS added CPS/DV Practice Collaboration to its Federal Child and Family Services Review Program Improvement Plan (PIP). The purpose of this PIP strategy is to improve joint case practice, thereby increasing safety and reducing recurrence. An advisory group of representatives from the court, domestic violence and child abuse fields has been meeting to create guidelines for domestic violence programs to collaborate with child protective services to improve outcomes for families impacted by both child abuse and domestic violence. In 2007, the collaborative projects remain a cornerstone of the PIP strategy. Also, in 2007, New York State OCFS was chosen to receive technical assistance from the Federal Family Violence Prevention Fund to further develop the projects and explore new ways to expand their benefits to victims and their families. More specifically, with the help of our national consultant, we are working to develop new ways to engage fathers and offer opportunities for change, where feasible, while always keeping the victim's safety in the forefront.

Currently there are thirteen projects across New York State focused on assisting families experiencing violence in the home. In each of the funded projects, a domestic violence advocate is co-located at the Child Protective Services (CPS) office and typically provides case consultation, participates in home visits and cross training, and works jointly with case workers to develop safety plans with victims of domestic violence and their children. DV and CPS staff also participates in a work group to case conference and to develop and modify joint case practice protocols as needed. Protocols in each county typically include screening tools and joint casework practice guidelines. As a result of these projects, CPS workers are better able to identify domestic violence and are referring families for appropriate interventions. DV workers are learning more about CPS mandates and responsibilities and how to intervene in child abuse cases. Workers in both arenas report improved relationships which have resulted in improved safety and self-sufficiency plans for families experiencing both child abuse and domestic violence. The anticipated outcome is to ultimately prevent further child abuse and out-of-home placements. This year, common outcome targets were established for all of the projects, with the goal of aggregated valuable outcome data at the end of the contract periods.

In 2007, five CPS/DV contracts were renewed and received a total of $274,000 in FVPSA funds. The following are the funded agencies:

- Liberty Resources, Inc. (Madison County)
- My Sister's Place (Westchester County)
- Nassau County Coalition Against Domestic Violence (Nassau County)
- Vera House Inc., Syracuse, NY (Onondaga County)
- Victims Information Bureau of Suffolk, Inc. (Suffolk County)

Eight additional CPS/DV Collaborative projects continued in 2007, using state Community Based Prevention funding. The following agencies were able to continue their programs:

- Alternatives for Battered Women, Inc. (Monroe County)
- Equinox, Inc. (Albany County)
- Unity House of Troy (Rensselaer County)
- Catholic Charities of Montgomery/Fulton Counties
- Rockland Family Shelter (Rockland County)
- Salvation Army of Jamestown (Chautauqua County)
- S.O.S. Shelter (Broome County)
- YWCA of Niagara County

Appendices

Appendix A: Approved Residential Programs for Victims of Domestic Violence by Region and Counties Served

COUNTIES BY REGIONAL OFFICE	PROGRAM TYPE	# OF PROGRAMS	# BEDS
ALBANY ALBANY, CLINTON, COLUMBIA, DELAWARE, ESSEX, FRANKLIN, FULTON, GREENE, HAMILTON, MONTGOMERY, OTSEGO, RENSSELAER, SARATOGA, SCHENECTADY, SCHOHARIE, WARREN, WASHINGTON	DV Program DV Shelter Safe Dwelling	0 5 11	0 93 95
TOTALS		***16***	***188***
BUFFALO ALLEGANY, CATTARAUGUS, CHAUTAUQUA, ERIE, GENESEE, NIAGARA, ORLEANS, WYOMING	DV Program DV Shelter Safe Dwelling	2 1 6	28 36 47
TOTALS		***9***	***111***
NEW YORK CITY BRONX, KINGS, NEW YORK, QUEENS, RICHMOND	DV Program DV Shelter* Safe Dwelling*	1 26 72	60 1,669 397
TOTALS		***99***	***2,126***
ROCHESTER CHEMUNG, LIVINGSTON, MONROE, ONTARIO, SCHUYLER, SENECA, STEUBEN, WAYNE, YATES	DV Program DV Shelter Safe Dwelling	1 3 1	12 67 9
TOTALS		***5***	***88***
SYRACUSE BROOME, CAYUGA, CHENANGO, CORTLAND, HERKIMER, JEFFERSON, LEWIS, MADISON, ONEIDA, ONONDAGA, OSWEGO, ST. LAWRENCE, TIOGA, TOMPKINS	DV Program DV Shelter Safe Dwelling	4 1 11	68 20 90
TOTALS		***16***	***178***
YONKERS DUTCHESS, NASSAU, ORANGE, PUTNAM, ROCKLAND, SUFFOLK, SULLIVAN, ULSTER, WESTCHESTER	DV Program DV Shelter Safe Dwelling	1 12 1	19 188 9
TOTALS		***14***	***216***

*As NYC data is reported in a congregate form, the number of NYC DV Shelters and Safe Dwellings was determined by a manual count of operating certificates.

STATEWIDE TOTALS

PROGRAM TYPE	# OF PROGRAMS	# OF BEDS
DV PROGRAM	9	187
DV SHELTER	48	2,073
SAFE DWELLING	102	647
NON-RESIDENTIAL	89	N/A
TOTALS	***248***	***2,907***

SAFE HOME NETWORKS BY REGION

REGION	SAFE HOME NETWORKS	HOMES
ALBANY	0	0
BUFFALO	1	5
NEW YORK CITY	1	3
ROCHESTER	1	6
SYRACUSE	2	22
YONKERS	0	0
SAFE HOME NETWORK TOTALS	***5***	***36***

Note: Domestic Violence Agencies licensed to operate Safe Home Networks may oversee many safe homes. The bed capacities of these networks are not reported to OCFS because they are comprised of a number of licensed private residences whose availability can change for any given date.

Appendix B: Transitional Housing Program Admissions and Discharges

Destination Codes:
A. Living independently in home, abuser vacated
B. Living independently in new location
C. Living with family or friends
D. Returned to batterer
E. To another emergency DV residential program
F. To Homeless shelter
G. To another transitional housing program
H. Other
I. Destination Unknown

Appendix B. Transitional Housing Program Admissions and Discharges
January 01, 2007 - December 31, 2007

Agency	Total Bed Capacity	Admissions		Destination of Families Upon Discharge (Destination Codes)								
		Adult	Child	A	B	C	D	E	F	G	H	I
Brighter Tomorrows, Inc.	26	11	19	2	5			1			2	
Catholic Charities of Chemung/Schuyler	3	8	7		6	1						
Grace Smith House, Inc.	15	8	9		8	2						
HELP Social Services Corporation	181	71	135	1	32	8	1	1	17		2	7
Jewish Board of Family & Children's Services, Inc.	16	26	47		4	1			3			3
Palladia, Inc.	60	18	25		10	4					1	2
Safe Horizon, Inc.	55	52	83		25	5		1	9	2	1	2
Sanctuary for Families, Inc.	56	99	135		47	16			19	5	1	13
Unity House of Troy, Inc.	12	13	13	7	4				1	2	2	2
Urban Resource Institute	117	48	84		30	3			6	3		7

Appendix C. Current Approved Domestic Violence Service Providers by County

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
ALBANY						
Equinox, Inc 95 Central Avenue Albany, NY 12206-1 Business Phone:(518)432-7865	DV Shelter	$84.40		91.25%		30
	Non-Residential	NA		NA		NA
Homeless & Travelers Aid Society 138 Central Avenue Albany, NY 12206- Business Phone:(518)463-2124	Non-Residential	NA		NA		NA
ALLEGANY						
ACCORD Corporation, Inc. 84 Schuyler Street Belmont, NY 14813-0573 Business Phone:(800)593-5322	Safe Dwelling	$79.24		1.47%		7
	Non-Residential	NA		NA		NA
BROOME						
SOS Shelter, Inc. P.O. Box 393 Endicott, NY 13760-0393 Business Phone:(607)754-4340	DV Shelter	$97.17		60.43%		15
	Non-Residential	NA		NA		NA
CATTARAUGUS						
Cattaraugus Community Action, Inc. P.O. Box 308 Salamanca, NY 14779 Business Phone:(888)945-3970	Safe Dwelling	$71.91		34.43%		13
	Non-Residential	NA		NA		NA
CAYUGA						
Cayuga/Seneca Community Action Agency, Inc. 65 State Street Auburn, NY 13021 Business Phone:(800)253-3358	Safe Dwelling	$71.91		12.70%		10
	Non-Residential	NA		NA		NA
CHAUTAUQUA						
Salvation Army of Jamestown, The 83 South Main Street - P.O. Box 368 Jamestown, NY 14702-0368 Business Phone:(800)252-8748	DV Program	$92.02		79.69%		25
	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
CHEMUNG						
Salvation Army of Elmira-Safehouse P.O. Box 293 Elmira, NY 14902-0293 Business Phone:(607)732-1979	DV Shelter	$97.17		21.26%		14
	Non-Residential	NA		NA		NA
CHENANGO						
Chenango County Catholic Charities 3 O'Hara Drive Norwich, NY 13815 Business Phone:(607)336-1101	Safe Dwelling	$72.93		13.74%		13
	Non-Residential	NA		NA		NA
CLINTON						
Behavioral Health Services North, Inc. 159 Margaret Street, Suite 201 Plattsburgh, NY 12901 Business Phone:(518)563-6904	Safe Dwelling	$71.49		44.11%		36
	Non-Residential	NA		NA		NA
COLUMBIA						
Community Action of Greene County, Inc. 53 South Jefferson Avenue Catskill, NY 12414 Business Phone:(518)943-9211	DV Shelter	$97.17		62.07%		32
	Non-Residential	NA		NA		NA
CORTLAND						
YWCA of Cortland, New York, Inc. 14 Clayton Avenue Cortland, NY 13045 Business Phone:(800)336-9622	Safe Dwelling	$71.91		47.95%		58
	Non-Residential	NA		NA		NA
DELAWARE						
Delaware Opportunities, Inc. 35430 State Highway 10 Hamden, NY 13782- Business Phone:(607)746-6278	Safe Dwelling	$71.91		6.35%		19
	Non-Residential	NA		NA		NA
DUTCHESS						
Family Services, Inc. 29 North Hamilton Street Poughkeepsie, NY 12601 Business Phone:(845)452-1110	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
Grace Smith House, Inc. P.O. Box 5205 Poughkeepsie, NY 12602-5205 Business Phone:(845)471-3033	DV Shelter	$97.17		79.70%		38
	DV Shelter	$97.17		68.46%		48
	Non-Residential	NA		NA		NA
ERIE						
Child & Family Services of Erie County (Haven House) 330 Delaware Avenue Buffalo, NY 14202- Business Phone:(716)884-6000	DV Shelter	$71.70		83.52%		22
	Safe Home Network	$39.44		NA		0
	Non-Residential	NA		NA		NA
Community Services for the Developmentally Disabled, Inc. 452 Delaware Avenue Buffalo, NY 14202-1515 Business Phone:(716)877-1111	Safe Dwelling	$105.00		44.54%		60
Erie County District Attorneys Office 1600 Rath Building/95 Franklin Street Buffalo, NY 14202 Business Phone:(716)858-8500	Non-Residential	NA		NA		NA
Erie County Sheriffs Office 134 West Eagle Street, Room 534 Buffalo, NY 14202 Business Phone:(716)858-7630	Non-Residential	NA		NA		NA
Family Justice Center of Erie County, Inc. 237 Main Street Buffalo, NY 14203 Business Phone:(716)558-5262	Non-Residential	NA		NA		NA
Hispanos Unidos de Buffalo, Inc. 254 Virginia Street Buffalo, NY 14201- Business Phone:(716)856-7110	Non-Residential	NA		NA		NA
Suicide Prevention & Crisis Services, Inc. 2969 Main Street Buffalo, NY 14214-1003 Business Phone:(716)834-3131	Non-Residential	NA		NA		NA
ESSEX						
Behavioral Health Services North, Inc. 159 Margaret Street, Suite 201 Plattsburgh, NY 12901 Business Phone:(518)563-6904	Safe Dwelling	$71.49		22.75%		36
	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
FRANKLIN						
Community Action Agency of Franklin County, Inc. 343 West Main Street Malone, NY 12953 Business Phone:(800)834-9474	Safe Dwelling	$79.14		28.79%		18
	Safe Dwelling	$79.14		23.63%		24
	Non-Residential	NA		NA		NA
FULTON						
Family Counseling Center of Fulton County, Inc., The 11-21 Broadway Gloversville, NY 12078 Business Phone:(518)725-5300	Safe Dwelling	$79.24		34.19%		13
	Non-Residential	NA		NA		NA
GENESEE						
YWCA of Genesee County 301 North Street Batavia, NY 14020 Business Phone:(585)343-7513	Safe Dwelling	$79.24		15.62%		14
	Non-Residential	NA		NA		NA
GREENE						
Community Action of Greene County, Inc. 53 South Jefferson Avenue Catskill, NY 12414 Business Phone:(518)943-9211	DV Shelter	$97.17		60.22%		27
	Non-Residential	NA		NA		NA
HAMILTON						
Hamilton County Department of Social Services P.O. Box 725 Indian Lake, NY 12842 Business Phone:(800)721-8534	Non-Residential	NA		NA		NA
HERKIMER						
Catholic Charities of Herkimer County 61 West Street Ilion, NY 13357 Business Phone:(315)866-0458	Safe Dwelling	$79.24		16.42%		14
	Non-Residential	NA		NA		NA
JEFFERSON						
Victims Assistance Center of Jefferson County, Inc. 120 Arcade Street Watertown, NY 13601 Business Phone:(315)782-1855	DV Program	$89.55		20.93%		12
	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
LEWIS						
Lewis County Opportunities, Inc. 8265 State Route 812 Lowville, NY 13367- Business Phone:(315)376-4357	Safe Dwelling	$71.91		6.77%		13
	Non-Residential	NA		NA		NA
LIVINGSTON						
Chances & Changes, Inc. P.O. Box 326 Geneseo, NY 14454 Business Phone:(888)252-9360	DV Program	$97.17		50%		15
	Non-Residential	NA		NA		NA
MADISON						
Liberty Resources, Inc. 1065 James Street, Suite 200 Syracuse, NY 13203 Business Phone:(315)366-5000	Safe Dwelling	$71.91		63.28%		36
	Non-Residential	NA		NA		NA
MONROE						
Alternatives for Battered Women, Inc. P.O. Box 39601 Rochester, NY 14604 Business Phone:(585)232-7353	DV Shelter	$81.37		95.29%		26
	Non-Residential	NA		NA		NA
Lifespan of Greater Rochester, Inc. 1900 South Clinton Avenue Rochester, NY 14618- Business Phone:(585)244-8400	Non-Residential	NA		NA		NA
MONTGOMERY						
Catholic Charities of Montgomery County 1 Kimball Street Amsterdam, NY 12010 Business Phone:(800)721-2173	Safe Dwelling	$79.24		38.68%		22
	Non-Residential	NA		NA		NA
NASSAU						
Circulo de la Hispanidad, Inc. 26 West Park Avenue Long Beach, NY 11561 Business Phone:(516)889-3869	Non-Residential	NA		NA		NA
Nassau County Coalition Against Domestic Violence, Inc. 250 Fulton Avenue, Third Floor Hempstead, NY 11550-3917 Business Phone:(516)542-0404	DV Shelter	$97.17		83.42%		43
	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
NEW YORK CITY						
Allen Women's Resource Center, Ltd. P.O. Box 340316 Jamaica, NY 11434-0316 Business Phone:(718)739-6200	DV Shelter	$109.66		88.96%		62
Barrier Free Living (Freedom House for People with Disabilities, Inc.) 270 East Second Street New York, NY 10009-7815 Business Phone:(212)677-6668	DV Shelter	$84.77		93.49%		66
	Non-Residential	NA		NA		NA
Center for the Elimination of Violence in the Family, Inc. 25 Chapel Street - Suite 904 Brooklyn, NY 11201- Business Phone:(718)254-9134	DV Shelter	$84.77		93.85%		79
	DV Shelter	$84.77		94.65%		104
	DV Shelter	$89.86		90.73%		72
City of New York Human Resources Administration 180 Water Street, 24th Floor New York, NY 10038- Business Phone:(718)617-8762	DV Shelters (2)	NA		48.75%		52
Dwa Fanm (Data as collected since 7/07 opening.) P.O. Box 23505 Brooklyn, NY 11202 Business Phone:(718)230-4027	Safe Dwelling	$79.63		50%		16
Edwin Gould Services for Children & Families 40 Rector Street, 12th Floor New York, NY 10006- Business Phone:(212)437-3560	Non-Residential	NA		NA		NA
Food First Family Project, Inc. 165 Conover Street Brooklyn, NY 11231- Business Phone:(718)624-1950	DV Shelter	$84.77		85.81%		45
Good Shepherd Services P.O. Box 150429 Brooklyn, NY 11215- Business Phone:(718)788-6947	DV Shelter	$104.57		81.21%		60
	Non-Residential	NA		NA		NA
HELP Social Services Corporation 5 Hanover Place, 17th Floor New York, NY 10004- Business Phone:(212)400-7021	DV Shelter	$82.99		79.48%		78
	Safe Dwelling	$79.63		54.81%		76
	Non-Residential	NA		NA		NA
Henry Street Settlement 265 Henry Street New York, NY 10002-4899 Business Phone:(212)766-9200	DV Shelter	$84.77		73.23%		50

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
Jewish Board of Family & Childrens Services, Inc. 120 West 57th Street New York, NY 10019 Business Phone:(212)632-4623	DV Shelter	$84.77		97.14%		102
	DV Shelter	$84.77		92.49%		109
	Safe Dwellings (17)	$79.63		73.22%		77
	Non-Residential	NA		NA		NA
New York Asian Womens Center, Inc. 39 Bowery, PMB 375 New York, NY 10002 Business Phone:(212)732-0054	DV Shelter	$104.57		75.08%		70
	DV Shelter	$104.57		40.44%		68
	Safe Home Network	$74.78		NA		35
	Non-Residential	NA		NA		NA
New York Association for New Americans, Inc. 2 Washington Street New York, NY 10004 Business Phone:(212)425-2900	Non-Residential	NA		NA		NA
New York City Gay & Lesbian Anti-Violence Project 240 West 35th St, Suite 200 New York, NY 10001 Business Phone:(212)714-1184	Non-Residential	NA		NA		NA
Ohel Childrens Home & Family Services 4510 16th Avenue Brooklyn, NY 11204 Business Phone:(718)851-6300	Safe Dwellings (3)	$79.63		77.60%		170
Palladia, Inc. 2006-2016 Madison Avenue New York, NY 10035- Business Phone:(800)621-4673	DV Program	$80.65		86.98%		56
Queens Legal Services Corporation 8900 Sutphin Boulevard, Suite 206 Jamaica, NY 11435 Business Phone:(718)657-8611	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
Safe Horizon, Inc. 2 Lafayette Street, 3rd Floor New York, NY 10007 Business Phone:(800)621-4673	DV Shelter	$84.77		78.96%		60
	DV Shelter	$84.77		72.99%		56
	DV Shelter	$84.77		83.24%		64
	DV Shelter	$84.77		73.39%		85
	DV Shelter	$84.77		83.97%		70
	DV Shelter	$84.77		84.37%		72
	Safe Dwellings (35)	$79.63		69.49%		81
	Non-Residential	NA		NA		NA
Sanctuary for Families, Inc. P.O. Box 1406-Wall Street Station New York, NY 10268-1406 Business Phone:(212)349-6009	DV Shelter	$104.57		82.62%		104
	Safe Dwelling	$79.63		92%		90
	Safe Dwelling	$79.63		100.62%		108
	Safe Dwelling	$79.63		91.90%		136
	Non-Residential	NA		NA		NA
Seamens Society for Children & Families 50 Bay Street Staten Island, NY 10301 Business Phone:(718)447-7740	Non-Residential	NA		NA		NA
Urban Justice Center 666 Broadway, 10th Floor New York, NY 10012 Business Phone:(646)602-5601	Non-Residential	NA		NA		NA
Urban Resource Institute 22 Chapel Street Brooklyn, NY 11201 Business Phone:(718)260-2932	DV Shelter	$84.77		97.48%		88
	DV Shelter	$84.77		96.88%		94
	DV Shelter	$84.77		94.99%		85
Violence Intervention Program, Inc. P.O. Box 1161-Triborough Station New York, NY 10035 Business Phone:(212)410-9080	Safe Dwellings (8)	$79.63		73.29%		91
	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
Volunteers of America -- Greater New York, Inc. 340 West 85th Street New York, NY 10024 Business Phone:(212)873-2600	DV Shelter	$84.72		94.03%		83
	Safe Dwellings (4)	$79.63		80.68%		55
NIAGARA						
Family & Children's Service of Niagara, Inc. 826 Chilton Avenue Niagara Falls, NY 14301 Business Phone:(716)285-6984	DV Program	$97.17		33.26%		18
	Non-Residential	NA		NA		NA
YWCA of Niagara, Inc. 32 Cottage Street Lockport, NY 14094-3661 Business Phone:(716)433-6716	Safe Dwelling	$79.24		53.27%		18
	Non-Residential	NA		NA		NA
YWCA of the Tonawandas & Niagara Frontier 49 Tremont Street North Tonawanda, NY 14120 Business Phone:(716)692-5643	Non-Residential	NA		NA		NA
ONEIDA						
YWCA of the Mohawk Valley 1000 Cornelia Street Utica, NY 13502-4684 Business Phone:(315)797-7740	DV Program	$97.17		45.09%		22
	Safe Dwelling	$79.24		50.27%		35
	Non-Residential	NA		NA		NA
ONONDAGA						
Salvation Army of Syracuse 677 South Salina Street Syracuse, NY 13202 Business Phone:(315)479-3636	Non-Residential	NA		NA		NA
Spanish Action League of Onondaga County, Inc. 700 Oswego Street Syracuse, NY 13204- Business Phone:(315)475-6153	Non-Residential	NA		NA		NA
Vera House, Inc. 6181 Thompson Road, Suite 100 Syracuse, NY 13206- Business Phone:(315)468-3260	DV Program	$94.28		68.62%		16
	Safe Dwelling	$79.24		34.68%		16
	Non-Residential	NA		NA		NA

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ONTARIO						
Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone:(877)298-9468	Safe Home Network	$32.11		NA		0
	Non-Residential	NA		NA		NA
ORANGE						
Orange County Safe Homes Project, Inc. P.O. Box 649 Newburgh, NY 12551-0649 Business Phone:(888)503-4673	DV Shelter	$92.02		74.92%		56
	Non-Residential	NA		NA		NA
ORLEANS						
Orleans County Department of Social Services 14016 Route 31 West Albion, NY 14411-9365 Business Phone:(866)314-7233	Non-Residential	NA		NA		NA
Rural Opportunities, Inc. 400 East Avenue Rochester, NY 14607 Business Phone:(866)314-7233	Safe Dwelling	$75.23		20.60%		17
OSWEGO						
Oswego County Opportunities, Inc. 239 Oneida Street Fulton, NY 13069 Business Phone:(315)342-1600	DV Program	$97.17		15.49%		13
	Non-Residential	NA		NA		NA
OTSEGO						
Opportunities for Otsego, Inc. 3 West Broadway Oneonta, NY 13820 Business Phone:(607)432-4855	Safe Dwelling	$79.24		62.12%		38
	Non-Residential	NA		NA		NA
PUTNAM						
Putnam/Northern Westchester Womens Resource Center, Inc. 935 South Lake Blvd., Suite #2 Mahopac, NY 10541 Business Phone:(845)628-2166	DV Shelter	$97.17		82.99%		48
	Non-Residential	NA		NA		NA
RENSSELAER						
Unity House of Troy, Inc. 33 Second Street Troy, NY 12180-3960 Business Phone:(518)272-2370	DV Shelter	$97.17		102.81%		44
	Non-Residential	NA		NA		NA

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ROCKLAND						
Rockland Family Shelter, Inc. 2 Congers Road New City, NY 10956 Business Phone:(845)634-3344	DV Shelter	$97.17		78.32%		74
	Non-Residential	NA		NA		NA
SARATOGA						
Domestic Violence and Rape Crisis Services of Saratoga County 480 Broadway, LL20 Saratoga Springs, NY 12866 Business Phone:(518)584-8188	Safe Dwelling	$79.24		74.30%		31
	Non-Residential	NA		NA		NA
Mechanicville Area Community Services Center P.O. Box 30, 6 South Main Street Mechanicville, NY 12118 Business Phone:(518)664-4008	Non-Residential	NA		NA		NA
SCHENECTADY						
YWCA of Schenectady 44 Washington Avenue Schenectady, NY 12305-1799 Business Phone:(518)374-3386	DV Shelter	$97.17		63.04%		20
	Non-Residential	NA		NA		NA
SCHOHARIE						
Catholic Charities of Schoharie County 489 West Main Street Cobleskill, NY 12043 Business Phone:(518)234-2231	Safe Dwelling	$79.24		46.95%		21
	Non-Residential	NA		NA		NA
SCHUYLER						
Catholic Charities of Chemung/Schuyler 607 North Franklin Street Watkins Glen, NY 14891- Business Phone:(800)942-6906	Non-Residential	NA		NA		NA
SENECA						
Seneca County Community Counseling Center 31 Thurber Drive Waterloo, NY 13165 Business Phone:(315)538-1958	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
ST. LAWRENCE						
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc. 3 Chapel Street Canton, NY 13617- Business Phone:(315)265-2422	Safe Dwelling	$71.91		36.97%		14
	Safe Home Network	$32.11		NA		0
	Non-Residential	NA		NA		NA
STEUBEN						
Steuben Churchpeople Against Poverty, Inc. P.O. Box 31 Bath, NY 14810-0031 Business Phone:(800)286-3407	DV Shelter	$97.17		46.53%		24
	Non-Residential	NA		NA		NA
SUFFOLK						
Brighter Tomorrows, Inc. P.O. Box 706 Shirley, NY 11967 Business Phone:(631)395-1800	DV Program	$87.93		83.73%		29
	Non-Residential	NA		NA		NA
Family Counseling Services Main Street-The Beineke Bldg., P.O. Box 1348 Westhampton Beach, NY 11978 Business Phone:(631)288-1954	Non-Residential	NA		NA		NA
Retreat, Inc., The 13 Good Friend Drive East Hampton, NY 11937- Business Phone:(631)329-2200	DV Shelter	$97.17		90.90%		55
	Non-Residential	NA		NA		NA
Suffolk County Coalition Against Domestic Violence, Inc. P.O. Box 1269 Bay Shore, NY 11706-0537 Business Phone:(631)666-8833	DV Shelter	$97.17		83.53%		39
	Non-Residential	NA		NA		NA
Victims Information Bureau of Suffolk, Inc. P.O. Box 5483 Hauppauge, NY 11788 Business Phone:(631)360-3606	Non-Residential	NA		NA		NA
SULLIVAN						
CACHE, Inc 63-65 South Main Street Liberty, NY 12754 Business Phone:(845)292-5700	Safe Dwelling	$71.91		42.43%		32
	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
TIOGA						
A New Hope Center, Inc. 20 Church Street Owego, NY 13827 Business Phone:(800)696-7600	Safe Dwelling	$71.91		42.11%		18
	Safe Home Network	$32.11		NA		9
	Non-Residential	NA		NA		NA
TOMPKINS						
Advocacy Center of Tompkins County P.O. Box 164 Ithaca, NY 14851-0164 Business Phone:(607)277-3203	Safe Dwelling	$79.24		41.33%		25
	Non-Residential	NA		NA		NA
ULSTER						
Family of Woodstock, Inc. P.O. Box 3516 - 39 John Street Kingston, NY 12402 Business Phone:(845)338-2370	DV Shelter	$97.17		50.94%		29
	Non-Residential	NA		NA		NA
WARREN/WASHINGTON						
Catholic Charities of Saratoga, Warren & Washington Counties 142 Regent Street Saratoga Springs, NY 12866 Business Phone:(518)793-9496	Safe Dwelling	$79.24		60.59%		31
	Non-Residential	NA		NA		NA
WAYNE						
Victim Resource Center of the Finger Lakes, Inc. 132 Harrison Street Newark, NY 14513- Business Phone:(800)456-1172	Safe Dwelling	$71.91		47.04%		29
	Non-Residential	NA		NA		NA
WESTCHESTER						
My Sisters Place 1 Water Street White Plains, NY 10601 Business Phone:(800)298-7233	DV Shelter	$92.02		90%		78
	DV Shelter	$92.02		100.97%		60
Northern Westchester Shelter, Inc., The P.O. Box 203 Pleasantville, NY 10570 Business Phone:(888)438-8700	DV Shelter	$97.17		172.53%		74

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
Westchester County Office for Women 112 East Post Road, Room 110 B White Plains, NY 10601 Business Phone:(914)995-2900	Non-Residential	NA		NA		NA
WYOMING						
Wyoming County Department of Social Services 466 North Main Street Warsaw, NY 14569 Business Phone:(585)786-8900	Non-Residential	NA		NA		NA
YATES						
Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone:(877)298-9468	Non-Residential	NA		NA		NA
Rape and Abuse Crisis Service of the Finger Lakes, Inc. P.O. Box 624 Penn Yan, NY 14527 Business Phone:(315)536-2897	Non-Residential	NA		NA		NA

For Information about this report or its contents contact:
Pamela Jobin, OCFS DV Program Manager
(518) 402-6766

For a listing of NYS Approved Domestic Violence Service Providers by county, visit the OCFS website at:
www.ocfs.state.ny.us

For a listing of Domestic Violence Hotline numbers by county, link to the New York State Office for the Prevention of Domestic Violence at

www.opdv.state.ny.us/about_dv/fss/resource.html

NYS Domestic Violence Hotline 1-800-942-6906/Spanish 1-800-942-6908

NYS Prevention and Parent Help Line 1-800-342-7472