



New York State  
Office of  
Children & Family  
Services

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# **The Domestic Violence Prevention Act**

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## **2005 Annual Report to the Governor and Legislature**

State of New York  
George E. Pataki  
Governor



Office of Children & Family Services  
John A. Johnson  
Commissioner

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## Introduction

Domestic Violence is a pervasive problem throughout our society. The impacts on adult victims and their children can be far reaching, including lifelong psychological damage, physical injury, and in some cases, death.

With the growing understanding and identification of domestic violence in our communities comes a responsibility to build better networks to combat this criminal behavior and more fully attend to the immediate safety concerns and longer term self sufficiency needs of its victims. This network, at its best, incorporates the cooperation of the law enforcement, judicial, medical, social services, and faith-based communities.

Recognizing the need for specialized services for victims of domestic violence and their children, the New York State Domestic Violence Prevention Act of 1987 established mandates for the establishment and funding of residential facilities and non-residential programs for the provision of services specific to victims of domestic violence. New York State received federal grant funds made available through the federal Department of Health and Human Services for the continuance of domestic violence residential facilities and non-residential programs. These services supported, in part, by these Federal Family Violence Prevention and Services Act (FFVPSA) funds provide relief for victims of domestic violence and their children regardless of financial eligibility, race and ethnicity, religious beliefs, physical and mental disabilities, gender or age.

The following sets of regulations promote standards of quality for the establishment and maintenance of the residential facilities and programs serving victims of domestic violence and their children:

- Parts 452-455 of 18 NYCRR establishing the standards for the operation of residential programs for victims of domestic violence;
- Part 462 of 18 NYCRR establishing the standards for non-residential services to victims of domestic violence; and
- Part 408 of 18 NYCRR regarding the establishment of per diem rates and social services district responsibility for financial and contractual arrangements with providers of residential services to victims of domestic violence.

The primary ongoing responsibilities of the New York State Office of Children and Family Services (OCFS) in relation to the statewide domestic violence system include:

- Licensing residential programs for victims of domestic violence;
- Monitoring and providing technical assistance to local districts and approved residential and non-residential programs for victims of domestic violence;
- Establishing the per diem rate of reimbursement for each approved residential program on an annual basis;
- Administering FFVPSA funds;

- Overseeing the county planning process as it relates to the approval of non-residential domestic violence services programs; and
- Providing financial reimbursement to social services districts for residential and non-residential domestic violence services.

Additionally, the Domestic Violence Prevention Act requires an annual report to the Governor and Legislature regarding implementation of the Act. OCFS collects monthly data from all approved domestic violence providers, which is aggregated on an annual basis for report purposes. This report is the culmination of that data for calendar year 2005. For comparison purposes, in some tables, 2004 data is also presented.

# Statewide Domestic Violence Prevention and Services Statistics

Three categories of programs are included in the Domestic Violence Prevention Act:

- *Non-Residential Programs for Victims of Domestic Violence* – not-for-profit organizations or public agencies providing telephone hotline assistance, information, referral, counseling, advocacy, community education and outreach services. Seventy percent (70%) of the population served by each program must be victims of domestic violence.
- *Residential Programs for Victims of Domestic Violence* – as defined below, and
- *Transitional Housing Programs* – programs which are not defined in the regulations, but that have emerged to address the longer-term housing and service needs of victims of domestic violence after leaving emergency residential programs.

A list of all approved domestic violence programs in New York State can be found in **Appendix A**, page 15.

## The number of persons estimated to have been assisted in programs covered by this article

Residential admissions show an increase of 917 persons from 2004 to 2005. Adult non-residential and children’s non-residential admissions decreased slightly. Transitional Housing admissions decreased by 243 from 2004 to 2005. (For more details on Transitional Housing Program admissions, refer to **Appendix B**, page 27.)

Table 1: Program Admissions

Program Admissions							
	Residential		Non-Residential		Transitional		
	2004	2005	2004	2005	2004	2005	
Adults	6,353	6,703	28,558	28,209	471	377	
Children	7,660	8,227	11,016	10,800	753	604	
<b>Total</b>	<b>14,013</b>	<b>14,930</b>	<b>39,574</b>	<b>39,009</b>	<b>1,224</b>	<b>981</b>	

## Residential Programs for Victims of Domestic Violence

The Domestic Violence Program Regulations (18 NYCRR Parts 452-455) define four types of Residential Programs for Victims of Domestic Violence:

- *Domestic Violence Shelters* - congregate facilities of ten beds or more for victims of domestic violence and their children only;
- *Domestic Violence Programs* - similar to shelters except that up to thirty percent (30%) of the residents may be other than victims of domestic violence;

- *Safe Dwellings* - self contained units of nine beds or less for domestic violence victims and their children only; and
- *Safe Home Networks* - clusters of private homes providing emergency services and shelter to victims of domestic violence coordinated by a not-for-profit organization.

The OCFS is responsible for approving residential programs for victims of domestic violence. **Table 2** below shows the number of residential programs approved by OCFS as of December 31, 2005. (Refer to **Appendix C**, page 28, for a listing of OCFS Regional Offices that license the programs and the counties for which they are responsible.)

Table 2: Approved Residential Programs for Victims of Domestic Violence

Approved Residential Programs For Victims of Domestic Violence as of December 31, 2005							
	Regional Office						
	Albany	Buffalo	NYC	Rochester	Syracuse	Yonkers	Totals
DV Programs	0	2	1	1	4	1	9
Beds	0	28	60	14	82	19	203
DV Shelters	5	1	27	3	1	12	49
Beds	86	36	1,527	65	20	188	1,922
Safe Dwellings	11	8	47	1	11	1	79
Beds	95	67	373	9	90	9	643
Total Beds (excluding safe home beds)*	181	131	1,960	88	192	216	<b>2,768</b>
Total Beds, 2004 (for comparison)	176	119	1,893	88	192	216	2,684
Safe Home Networks	0	1	5	1	2	3	12
Homes	0	5	21	6	22	31	85
Safe Home Networks, 2004	0	1	4	1	2	3	11
Homes, 2004	0	5	24	15	22	31	97

\*Domestic Violence Agencies licensed to operate Safe Home Networks may oversee many safe homes. The bed capacities of these networks are not reported to OCFS because they are comprised of a number of licensed private residences whose availability can change for any given date.

According to **Table 2**, the statewide bed capacity has increased by 84 beds since 2004 and seventy percent (70%) of the emergency shelter beds in the state are in New York City. Except for Hamilton, Schuyler, Seneca, and Yates counties, all counties have at least one residential program. Counties that do not have a residential domestic violence program are required to provide these services pursuant to contracts with domestic violence providers in adjacent counties.

**The amount of public and private funds for approved programs by service type on an annual basis**

Annually, OCFS is responsible for establishing the daily rate of reimbursement (per diem rate) for each residential program. Local districts contract with residential programs at the established per diem rate (see **Appendix A** on page 15 for per diem rates). Per diem rates are reimbursed through public assistance funding streams and are paid to providers by the local social services districts. Where a resident is not eligible for public assistance reimbursement, Title XX funds may be available. If a district has exhausted its Title XX funds, state and local funds are available. The primary funding source for non-residential programs is through individually negotiated contracts with the social services district using Title XX funds.

On an annual basis, OCFS collects comprehensive financial information from all approved residential programs. Financial information is not collected from non-residential programs that operate separately from a residential program. Due to the established timeframes for the submittal of cost reports by providers for rate setting purposes, the financial information presented in the annual report is lagged by one year. As a result, the financial data contained in this annual report is the most current information reported by domestic violence providers, which is for fiscal periods ending in 2004.

Table 3: Residential and non-residential program revenues, 2004

<b>Total Residential and Non-Residential Program Revenues</b> (All figures in US Dollars)		
	Residential Programs	Non-Residential Programs
Government Revenue	\$58,167,593	\$31,734,964
Private Revenue	2,744,660	11,164,985
<b>Total</b>	<b>\$60,912,253</b>	<b>\$42,899,949</b>

The aggregate of the financial information for 2004, reported by individual providers, is shown in **Table 3**. Revenues from government sources include per diems and government grants (typically from OCFS, the New York State Division of Criminal Justice Services, New York State Crime Victims Board, and social services districts). Residential revenues steadily increased from over \$56 million in 2003 to nearly \$61 million in 2004. Non-residential revenues remained about the same. Sources of private revenue include the United Way, private donations, interest income and miscellaneous grants.

**The amount of funding used for administration and staffing of such programs**

Based on the financial reports submitted by service providers for 2004, the amount of funds allocated to administration and staffing (personnel) expenses is identified in **Table 4**. Administration and staffing includes direct services staff, executive staff,

support and supervisory staff. Non-personnel costs are also shown below and typically include rent, travel, printing and postage, supplies, equipment, telephone and utility costs.

Table 4: Residential and non-residential program expenses, 2004.

<b>Total Residential and Non-Residential Program Expenses</b> (All figures in US Dollars)		
	Residential Programs	Non-Residential Programs
Personnel Expenses	\$39,134,588	\$29,299,961
Non-Personnel Expenses	23,128,163	9,110,581
<b>Total</b>	<b>\$62,262,751</b>	<b>\$38,410,542</b>

### The occupancy rate and length of stay by residential program

Table 5: Average Occupancy Rates

Percentages calculated using this formula:  

$$\text{Bed Nights Utilized} \div (\text{Licensed Capacity} \times \text{Days in Year})$$

<b>Average Occupancy Rates*</b>			
<b>New York City</b>		<b>2004</b>	<b>2005</b>
Domestic Violence Program**		88%	89%
Domestic Violence Shelters		88%	85%
Safe Dwellings		78%	73%
<b>Rest of State</b>			
Domestic Violence Programs		43%	43%
Domestic Violence Shelters		76%	75%
Safe Dwellings		40%	39%

\*Safe Home Network occupancy rates are excluded because the total number of safe homes available per program varies on a daily basis.

\*\*Represents one facility

Table 6: Average Length of Stay

Average Length of Stay (in bednights)			
New York City		2004	2005
Domestic Violence Program*		76	55
Domestic Violence Shelters		89	77
Safe Dwellings		90	77
Safe Home Networks		88	62
Rest of State			
Domestic Violence Programs		15	18
Domestic Violence Shelters		27	28
Safe Dwellings		22	22
Safe Home Networks		4	5

\*Represents one facility

**Table 5** and **Table 6** display the average annual occupancy rates and average lengths of stay by program type in New York City as compared to the rest of New York State for the calendar years 2004 and 2005. Data is reported by individual agencies. In accordance with program regulations, the length of stay policy can be individually determined through contractual arrangements between the district and provider. However, the length of stay reimbursement cannot exceed 90 days with up to one 45-day extension under certain limited circumstances.

**The name and description of new programs developed by service type**

- Community Action Agency of Franklin County opened a nine-bed Safe Dwelling.
- Family and Children’s Services of Niagara County opened a 15-bed Domestic Violence Program. (The new facility replaced 2 safe dwellings).
- New York Asian Women’s Center opened a 20-bed Shelter.

**Federal Family Violence Prevention Act (FFVPSA) Funds**

OCFS is responsible for administering FFVPSA funds on an annual basis. In response to provider fiscal viability concerns, each year FFVPSA funds are administered equally to all approved residential and non-residential providers in New York State. Each of the 94 applicants in 2004 was eligible to receive an award of up to \$38,529. Based on the application submitted, contracts were developed for the period of March 31, 2005 to March 30, 2006. These funds are used for general operating expenses, health and safety improvements and/or program enhancements.

**Child Protective/Domestic Violence Collaborative Projects**

There is increasing evidence that where domestic violence exists in a family, there is high probability that child abuse is also occurring and that even witnessing domestic violence can have significant impacts on some children. To better serve families

experiencing violence in the home, since 1996, OCFS has been assisting communities to forge collaborative efforts between child protective and domestic violence service providers.

In each of the funded projects, a domestic violence advocate is co-located at the Child Protective Services (CPS) office and typically provides case consultation, participates in home visits and cross training, and works jointly with case workers to develop a safety plan with victims of domestic violence and their children. DV and CPS staff also participate in a workgroup to case conference and to develop and modify joint case practice protocols as needed. Protocols in each county typically include screening tools and joint casework practice guidelines. As a result of these projects, CPS workers are better able to identify domestic violence and are learning more about domestic violence dynamics and appropriate interventions for victims of domestic violence and their children; DV workers are learning more about CPS mandates and responsibilities and how to intervene with child abuse cases. Workers in both arenas report improved relationships which have resulted in improved safety and self-sufficiency plans for families experiencing both child abuse and domestic violence, and ultimately the prevention of further child abuse and out-of-home placements.

In March of 2005, OCFS entered into five new CPS/DV contracts after issuing a Request for Proposals (RFP). These contracts will be funded with \$274,000 in FFVPSA funds. These agencies had been operating CPS/DV projects under OCFS contracts that had expired. The funded agencies are:

- Liberty Resources, Inc. (Madison County);
- My Sister's Place (Westchester County);
- Nassau County Coalition Against Domestic Violence (Nassau County);
- Vera House Inc., Syracuse, NY (Onondaga County); and
- Victims Information Bureau of Suffolk, Inc. (Suffolk County).

Three additional CPS/DV Collaborative projects were included in the RFP funding in September of 2005 when more funds became available. The following agencies were able to restart their programs using \$158,469 of FFVPSA funds:

- Alternatives for Battered Women, Inc. (Monroe County).
- Equinox, Inc. (Albany County).
- Unity House of Troy (Rensselaer County)

**The name and description of programs in danger of closing that received funds and the status of such programs**

- There are no programs currently identified under this heading.

**The name and description of programs that closed during the reporting year and the reason for such closure**

- Family and Children’s Services of Niagara County closed its 2 safe dwellings and replaced them with a 15-bed Domestic Violence Program.

**The number of individuals who requested and received transitional housing services and the effect of providing such services to victims and their families**

Inadequate housing options coupled with the continued need for support services beyond the emergency shelter stay has led to the development of transitional housing programs. Transitional housing programs are not regulated or monitored by OCFS, but have emerged as an informal alternative to the longer term needs of domestic violence victims. **Appendix B** on page 27 lists each of the transitional housing programs known to OCFS, the capacity of each, the number of adults and children admitted during the report period, and the destination of residents upon departure. Because only new admissions are reported, these numbers do not reflect the total number of families served during the year.

**The name and description of programs that received technical assistance and the effect of such assistance**

Technical assistance is provided through a variety of sources to all residential and non-residential domestic violence programs. OCFS staff provides on-site monitoring and technical assistance in program and policy development, as well as in licensing, financial and contract issues. The Office of Temporary Assistance and Disability Assistance staff are often called upon to assist with reimbursement and local district responsibility issues. The OCFS Bureau of Training and Workforce Development also contracts with the Office for the Prevention of Domestic Violence (OPDV) to provide training and technical assistance to local districts and providers.

**A schedule showing the approved daily rates of reimbursement payable to residential programs for victims of domestic violence pursuant to Section 131-u of the Social Services Law**

In accordance with the Domestic Violence Prevention Act, OCFS is responsible for establishing the daily rate of reimbursement for Residential Programs for Victims of Domestic Violence licensed by OCFS. Flat rates are established based upon regulatory requirements, program type, and size, with differential rates for programs operating in New York City versus those programs operating in counties outside of New York City. The flat rates for individual programs are then adjusted downward to recapture any surpluses of government revenue reported by the agency for that program in the prior period. **Appendix A** lists the individual rates by program. Rates for programs operating in New York City apply to the July 2005 through June 2006 period, and rates for programs operating in the rest of the state apply to the calendar year 2005.

## The number of persons estimated to have been denied shelter and/or services

Table 3: New York City Denials

New York City Denials		
Denial Reasons	2005	
	Adults	Children
Facility at capacity (no beds available)	1,150	1,442
Family too large (insufficient # of beds)	118	313
Facility can not address substance and/or alcohol abuse needs	42	49
Likely to interfere w/health & safety of others	28	49
Refused to cooperate w/program rules or policy	357	549
Unsafe location for family	1,332	1,711
Family reached permissible stay limit	12	20
Special needs cannot be met	218	307
Other	848	1,334
<b>Total</b>	<b>4,105</b>	<b>5,774</b>

Table 4: Rest of State Denials

Rest of State Denials		
Denial Reasons	2005	
	Adults	Children
Facility at capacity (no beds available)	2,521	2,427
Family too large (insufficient # of beds)	985	1,651
Facility can not address substance and/or alcohol abuse needs	177	99
Likely to interfere w/health & safety of others	93	40
Refused to cooperate w/program rules or policy	156	150
Unsafe location for family	131	139
Family reached permissible stay limit	12	8
Special needs cannot be met	219	90
Other	551	422
<b>Total</b>	<b>4,845</b>	<b>5,026</b>

New York City denials have decreased by 3,914 persons since 2004, a 28% decrease. Rest of State denial data shows a decrease of 2,969 persons, a decrease of 23% from

2004 figures. Statewide, denials decreased by 1,537 adults and 1,432 children from 2004 to 2005. Denial data does not take into account duplicate requests where a victim was denied by more than one residential program or those individuals denied by the New York City hotline.

Over the past few years, shelter providers have experienced an increase in victims with more intensive service needs. In 2005, as in the previous year, the most common “other” reasons that clients were denied related to programs’ inability to meet victims’ physical disabilities and mental health needs.

Non-residential program denial information is not collected because information and referral is a core service requirement of a non-residential program. Transitional housing programs are also excluded because housing requests are typically based on the availability of a bed.

## Appendices

### Appendix A. Current Approved Domestic Violence Service Providers by County (as of December 31, 2005)

County/Program/Agency Contact*	Program Type	Per Diem Rate	Average Occupancy Rate	Average Length of Stay
<b>Albany</b>				
Equinox, Inc. 95 Central Avenue Albany, NY 12206 Business Phone: (518) 434-6135	Shelter	\$74.86	87%	22
	Non-Res.	NA	NA	NA
Homeless & Travelers Aid Society 138 Central Avenue Albany, NY 12206 Business Phone: (518) 463-2124	Non-Res	NA	NA	NA
<b>Allegany</b>				
ACCORD Corporation, Inc. 84 Schuyler Street · P.O. Box 573 Belmont, NY 14813-0573 Business Phone: (585) 268-7605	Safe Dwelling	\$67.76	16%	9
	Non-Res	NA	NA	NA
<b>Broome</b>				
SOS Shelter, Inc. P.O. Box 393 Endicott, NY 13760-0393 Business Phone: (607) 748-7453	Shelter	\$91.53	60%	13
	Non-Res	NA	NA	NA
<b>Cattaraugus</b>				
Cattaraugus Community Action, Inc. 25 Jefferson Street/P.O. Box 308 Salamanca, NY 14779 Business Phone: (716) 945-1041	Safe Dwelling	\$67.76	33%	21
	Non-Res	NA	NA	NA
<b>Cayuga</b>				
Cayuga/Seneca Community Action Agency, Inc. 65 State Street Auburn, NY 13021 Business Phone: (315) 255-1703 127	Safe Dwelling	\$67.76	25%	18
	Non-Res	NA	NA	NA
<b>Chautauqua</b>				
Salvation Army of Jamestown, The 83 South Main Street - P.O. Box 368 Jamestown, NY 14702-0368 Business Phone: (716) 664-6208	DV Program	\$86.59	65%	15
	Non-Res	NA	NA	NA
<b>Chemung</b>				
Salvation Army of Elmira 414 Lake Street --P.O. Box 293 Elmira, NY 14902 Business Phone: (607) 732-0314	Shelter	\$91.53	21%	10
	Non-Res	NA	NA	NA

\* "Agency Contact" displays business addresses, not shelter addresses

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<b>County/Program/Agency Contact*</b>	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Average Occupancy Rate</b>	<b>Average Length of Stay</b>
<b>Chenango</b>				
Chenango County Catholic Charities 3 O'Hara Drive Norwich, NY 13815 Business Phone: (607) 334-8244	Safe Dwelling	\$74.80	23%	11
	Non-Res	NA	NA	NA
<b>Clinton</b>				
Behavioral Health Services North, Inc. 159 Margaret Street, Suite 201 Plattsburgh, NY 12901 Business Phone: (518) 563-8206	Safe Dwelling	\$67.76	43%	22
	Non-Res	NA	NA	NA
<b>Columbia</b>				
Community Action of Greene County, Inc. 2 Franklin Street Catskill, NY 12414 Business Phone: (518) 943-9205	Shelter	\$76.50	57%	25
	Non-Res	NA	NA	NA
<b>Cortland</b>				
YWCA of Cortland, New York, Inc. 14 Clayton Avenue Cortland, NY 13045 Business Phone: (607) 753-9561	Safe Dwelling	\$67.76	44%	18
	Non-Res	NA	NA	NA
<b>Delaware</b>				
Delaware Opportunities, Inc. 35430 State Highway 10 · Hamden, NY 13782- · Business Phone: (607) 746-1600	Safe Dwelling	\$67.76	6%	16
	Non-Res	NA	NA	NA
<b>Dutchess</b>				
Family Services, Inc. 29 North Hamilton Street Poughkeepsie, NY 12601 Business Phone: (845) 452-1110	Non-Res	NA	NA	NA
Grace Smith House, Inc. P.O. Box 5205 Poughkeepsie, NY 12602-5205 Business Phone: (845) 471-3038	Shelter	\$91.53	82%	41
Grace Smith House, Inc., Mary Lou Heissenbuttel Shelter	Shelter	\$91.53	67%	37
Grace Smith House, Inc. Non-Residential Program	Non-Res	NA	NA	NA
<b>Erie</b>				
Child & Family Services of Erie County 330 Delaware Avenue · Ellicott Station Buffalo, NY 14202 Business Phone: (716) 884-6002	Shelter	\$71.66	91%	26
	Non-Res	NA	NA	NA
Child & Family Services of Erie County, Safe Haven	Safe Home Network	\$37.27	NA	0

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<b>County/Program/Agency Contact*</b>	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Average Occupancy Rate</b>	<b>Average Length of Stay</b>
Community Services for the Developmentally Disabled, Inc. 452 Delaware Avenue Buffalo, NY 14202-1515 Business Phone: (716) 883-8888	Safe Dwelling	\$105.00 *	47%	54
Erie County District Attorney's Office 25 Delaware Avenue Buffalo, NY 14202 Business Phone: (716) 858-4633	Non-Res	NA	NA	NA
Erie County Sheriff's Office 134 West Eagle Street, Room 534 Buffalo, NY 14202 Business Phone: (716) 662-6150	Non-Res	NA	NA	NA
Hispanos Unidos de Buffalo, Inc. 254 Virginia Street Buffalo, NY 14201 Business Phone: (716) 856-7110	Non-Res	NA	NA	NA
Suicide Prevention & Crisis Services, Inc. 2969 Main Street Buffalo, NY 14214-1003 Business Phone: (716) 834-3131	Non-Res	NA	NA	NA
<b>Essex</b>				
Behavioral Health Services North, Inc. 159 Margaret Street, Suite 201 Plattsburgh, NY 12901 Business Phone: (518) 563-8206	Safe Dwelling	\$67.76	2%	6
	Non-Res	NA	NA	NA
<b>Franklin</b>				
Community Action Agency of Franklin County, Inc. 343 West Main Street · P.O. Box 270 Malone, NY 12953 Business Phone: (518) 483-1261	Safe Dwelling	\$74.80	26%	20
	Non-Res	NA	NA	NA
<b>Fulton</b>				
Family Counseling Center of Fulton County, Inc. The, 11-21 Broadway Gloversville, NY 12078 Business Phone: (518) 725-4310	Safe Dwelling	\$74.80	35%	12
	Non-Res	NA	NA	NA
<b>Genesee</b>				
YWCA of Genesee County 301 North Street Batavia, NY 14020 Business Phone: (585) 343-5808	Safe Dwelling	\$74.80	33%	30
	Non-Res	NA	NA	NA
<b>Greene</b>				
Community Action of Greene County, Inc. 2 Franklin Street, Shelter Catskill, NY 12414 Business Phone: (518) 943-9205	Shelter	\$91.53	47%	16
	Non-Res	NA	NA	NA

\* "Agency Contact" displays business addresses, not shelter addresses

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Appendix A: Current Approved Domestic Violence Service Providers by County (as of December 31, 2005)

County/Program/Agency Contact*	Program Type	Per Diem Rate	Average Occupancy Rate	Average Length of Stay
<b>Hamilton</b>				
Hamilton County Department of Social Services P.O. Box 725 Indian Lake, NY 1284 Business Phone: (518) 648-6131	Non-Res	NA	NA	NA
<b>Herkimer</b>				
Catholic Charities of Herkimer County 61 West Street Ilion, NY 13357 Business Phone: (315) 894-9917	Safe Dwelling	\$74.80	45%	22
	Non-Res	NA	NA	NA
<b>Jefferson</b>				
Victims Assistance Center of Jefferson County, Inc. 120 Arcade Street · TV Building, LL Watertown, NY 13601 Business Phone: (315) 782-1823	DV Program	\$91.53	31%	13
	Non-Res	NA	NA	NA
<b>Lewis</b>				
Lewis County Opportunities, Inc. 8265 State Route 812 Lowville, NY 13367 Business Phone: (315) 376-8202	Safe Dwelling	\$67.76	3%	7
	Non-Res	NA	NA	NA
<b>Livingston</b>				
Chances & Changes, Inc. P.O. Box 326 Geneseo, NY 14454 Business Phone: (585) 658-3950	Shelter	\$88.03	48%	17
	Non-Res	NA	NA	NA
<b>Madison</b>				
Liberty Resources, Inc. 1065 James Street, Suite 200 Syracuse, NY 13203 Business Phone: (315) 425-1004	Safe Dwelling	\$67.76	48%	33
	Non-Res	NA	NA	NA
<b>Monroe</b>				
Alternatives for Battered Women, Inc. P.O. Box 39601 Rochester, NY 14604 Business Phone: (585) 232-5200	Shelter	\$76.60	95%	30
	Non-Res	NA	NA	NA
Lifespan of Greater Rochester, Inc. 1900 South Clinton Avenue Rochester, NY 14618 Business Phone: (716) 454-3224	Non-Res	NA	NA	NA
<b>Montgomery</b>				
Catholic Charities of Montgomery County 1 Kimball Street Amsterdam, NY 12010 Business Phone: (518) 842-3489	Safe Dwelling	\$74.80	48%	19
	Non-Res	NA	NA	NA

\* “Agency Contact” displays business addresses, not shelter addresses

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Appendix A: Current Approved Domestic Violence Service Providers by County (as of December 31, 2005)

<b>County/Program/Agency Contact*</b>	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Average Occupancy Rate</b>	<b>Average Length of Stay</b>
<b>Nassau</b>				
Circulo de la Hispanidad, Inc. 26 West Park Avenue Long Beach, NY 11561 Business Phone: (516) 889-3869	Non Res	NA	NA	NA
Nassau County Coalition Against Domestic Violence, Inc. 250 Fulton Avenue, Third Floor · Mezzanine West Hempstead, NY 11550-3917 Business Phone: (516) 572-0700	Shelter	\$91.53	68%	29
	Non-Res	NA	NA	NA
<b>New York City</b>				
Allen Women's Resource Center, Ltd. P.O. Box 340316 Jamaica, NY 11434-0316 Business Phone: (718) 739-6200	Shelter	\$103.43	91%	60
Barrier Free Living, Inc. 270 East Second Street New York, NY 10009-7815 Business Phone: (212) 677-6668 123	Non-Res	NA	NA	NA
Center for the Elimination of Violence in the Family, Inc. 25 Chapel Street Brooklyn, NY 11201 Business Phone: (718) 439-4612 Women's Safe Start Shelter	Shelter	\$79.88	95%	95
Center for the Elimination of Violence in the Family, Inc, Women's Second Start Shelter	Shelter	\$79.88	94%	87
Center for the Elimination of Violence in the Family, Inc., Women's Survival Space Shelter	Shelter	\$84.72	92%	74
City of New York Human Resources Administration, New Day I & New Day II 180 Water Street, 24 <sup>th</sup> Floor New York, NY 10038 Business Phone: (212) 331-4535	Shelter	NA	72%	58
Edwin Gould Services for Children & Families 40 Rector Street, 12th Floor New York, NY 10006 Business Phone: (212) 598-0050	Non-Res	NA	NA	NA
Food First Family Project, Inc. 165 Conover Street Brooklyn, NY 11231 Business Phone: (718) 624-1950	Shelter	\$77.46	94%	50
Food First Family Project, Inc., La Familia Shelter	Shelter	\$79.88	88%	53
HELP Social Services Corporation 5 Hanover Place, 17 <sup>th</sup> Floor New York, NY 10004 Business Phone: (212) 779-3350	Shelter	\$77.50	85%	77
	Safe Dwelling	\$60.86	62%	60
HELP Social Services Corporation,	Non-Res	NA	NA	NA

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Henry Street Settlement 265 Henry Street New York, NY 10002-4899 Business Phone: (212) 766-9200	Shelter	\$79.88	82%	68
Jewish Board of Family & Children's Services, Inc., Genesis Shelter 120 West 57 <sup>th</sup> Street New York, NY 10019 Business Phone: (212) 262-7655	Shelter	\$79.88	95%	90
Jewish Board of Family & Children's Services, Inc., Horizons Shelter	Shelter	\$79.49	93%	96
Jewish Board of Family & Children's Services, Inc., Transition Center Safe Dwelling	Safe Dwelling	\$64.29	77%	84
Jewish Board of Family & Children's Services, Inc	Non-Res	NA	NA	NA
New York Asian Women's Center, Inc. 39 Bowery, PMB 375 New York, NY 10002 Business Phone: (212) 732-0054	Safe Dwelling	\$74.99	49%	35
New York Asian Women's Center, Inc.	Safe Home Network	\$74.78	NA	38
New York Asian Women's Center, Inc., Andy's House	Shelter	\$98.59	86%	64
New York Asian Women's Center, Inc., Phoenix House	Shelter	\$98.59	73%	112
New York Asian Women's Center, Inc., Rose House	Shelter	\$98.59	84%	82
New York Asian Women's Center, Inc.	Non-Res	NA	NA	NA`
New York Association for New Americans, Inc. 17 Battery Place New York, NY 10004-1102 Business Phone: (212) 425-2900	Non-Res	NA	NA	NA
New York City Gay & Lesbian Anti-Violence Project 240 West 35th St, Suite 200 New York, NY 10001 Business Phone: (212) 714-1184	Non-Res	NA	NA	NA
Ohel Children's Home & Family Services 4510 16th Avenue · Brooklyn, NY 11204 · Business Phone: (718) 851-6300	Safe Dwelling	\$74.99	69% (Combined average for 2 dwellings)	209 (Combined average for 2 dwellings)
Palladia, Inc. 2006 Madison Avenue New York, NY 10035 Business Phone: (212) 979-8800	DV Program	\$79.88	89%	55
Park Slope Safe Home Project P.O. Box 150429 Brooklyn, NY 11215 Business Phone: (718) 499-2151	Safe Dwelling	\$74.99	56% (Combined average for 2 dwellings)	72 (Combined average for 2 dwellings)
Queens Legal Services Corporation 89-00 Sutphin Boulevard, Suite 206 Jamaica, NY 11435 Business Phone: (718) 657-8611	Non-Res	NA	NA	NA

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<b>County/Program/Agency Contact*</b>	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Average Occupancy Rate</b>	<b>Average Length of Stay</b>
Safe Horizon, Inc. 2 Lafayette Street, 3rd Floor New York, NY 10007 Business Phone: (212) 577-7700	Safe Dwelling	\$74.99	72%	72
Safe Horizon, Inc.	Safe Home Network	\$43.35	NA	68
Safe Horizon, Inc., Ivy House I	Shelter	\$79.88	96%	79
Safe Horizon, Inc., Ivy House II	Shelter	\$79.88	96%	78
Safe Horizon, Inc., Lotus House	Shelter	\$79.88	87%	72
Safe Horizon, Inc., Prelude Shelter	Shelter	\$79.88	78%	73
Safe Horizon, Inc., Sage House	Shelter	\$79.88	89%	75
Safe Horizon, Inc., Willow House	Shelter	\$79.88	84%	73
Sanctuary for Families, Inc. P.O. Box 1406-Wall Street Station New York, NY 10268-1406 Business Phone: (212) 349-6009	Safe Dwelling	\$74.99	96%	104
Sanctuary for Families, Inc.	Safe Dwelling	\$74.99	79%	113
Sanctuary for Families, Inc.	Safe Dwelling	\$74.99	93%	95
Sanctuary for Families, Inc.	Safe Home Network	\$43.35	NA	0
Sanctuary for Families, Inc.	Shelter	\$98.59	83%	117
Sanctuary for Families, Inc.	Non-Res	NA	NA	NA
Seamen's Society for Children & Families 25 Hyatt Street Staten Island, NY 10301-1827 Business Phone: (718) 447-7740	Non-Res	NA	NA	NA
Urban Justice Center 666 Broadway, 10th Floor New York, NY 10012 Business Phone: (646) 602-5601	Non-Res	NA	NA	NA
Urban Resource Institute, Safe Haven 22 Chapel Street Brooklyn, NY 11201 Business Phone: (718) 260-2900	Shelter	\$79.88	97%	88
Urban Resource Institute Urban Women's New Beginnings	Shelter	\$79.88	99%	85
Urban Resource Institute, Urban Women's Retreat	Shelter	\$79.88	98%	90
Violence Intervention Program, Inc. P.O. Box 1161-Triborough Station New York, NY 10035 Business Phone: (212) 410-9080	Safe Dwellings	\$74.99	71% (Combined average for 8 dwellings)	92 (Combined average for 8 dwellings)
Volunteers of America -- Greater New York, Inc. 340 West 85th Street New York, NY 10024 Business Phone: (212) 873-2600	Safe Dwelling	\$74.99	73%	53

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Volunteers of America -- Greater New York, Inc.	Shelter	\$79.88	93%	81
<b>Niagara</b>				
Family & Children's Service of Niagara, Inc 826 Chilton Avenue Niagara Falls, NY 14301 Business Phone: (716) 285-6984	DV Program	\$91.53	26%	11
YWCA of Niagara, Inc., 32 Cottage Street Lockport, NY 14094-3661 Business Phone: (716) 433-6714	Safe Dwelling	\$74.80	28%	13
YWCA of the Tonawanda's & Niagara Frontier 49 Tremont Street North Tonawanda, NY 14120 Business Phone: (716) 692-5580	Non-Res	NA	NA	NA
<b>Oneida</b>				
YWCA of the Mohawk Valley 1000 Cornelia Street Utica, NY 13502-4684 Business Phone: (315) 732-2159	DV Program	\$91.53	56%	20
YWCA of the Mohawk Valley, Safe Dwelling	Safe Dwelling	\$74.80	63%	28
YWCA of the Mohawk Valley	Non-Res	NA	NA	NA
<b>Onondaga</b>				
Salvation Army of Syracuse 677 South Salina Street Syracuse, NY 13202 Business Phone: (315) 479-1326	Non-Res	NA	NA	NA
Spanish Action League of Onondaga County, Inc. 700 Oswego Street Syracuse, NY 13204- Business Phone: (315) 475-6153	Non-Res	NA	NA	NA
Vera House, Inc. P.O. Box 365 Syracuse, NY 13209 Business Phone: (315) 425-0818	DV Program	\$91.53	68%	19
Vera House, Inc.	Safe Dwelling	\$74.80	34%	16
Vera House, Inc.	Non-Res	NA	NA	NA
<b>Ontario</b>				
Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone: (315) 789-2613	Safe Home	\$30.23	NA	0
	Non-Res	NA	NA	NA

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<b>Orange</b>				
Orange County Safe Homes Project, Inc. P.O. Box 649 Newburgh, NY 12551-0649 Business Phone: (845) 562-5365	Shelter	\$86.59	63%	30
Orange County Safe Homes Project, Inc.	Safe Home	\$30.23	NA	0
Orange County Safe Homes Project, Inc.	Non-Res	NA	NA	NA
<b>Orleans</b>				
Orleans County Department of Social Services 14016 Route 31 West Albion, NY 14411-9365 Business Phone: (716) 589-7004	Non-Res	NA	NA	NA
Rural Opportunities, Inc. 400 East Avenue Rochester, NY 14607 Business Phone: (585) 589-7027	Safe Dwelling	\$74.80	62%	34
<b>Oswego</b>				
Oswego County Opportunities, Inc. 239 Oneida Street Fulton, NY 13069 Business Phone: (315) 598-4717 Oswego County Opportunities, Inc.	DV Program	\$91.53	16%	10
Oswego County Opportunities, Inc.	Non-Res	NA	NA	NA
<b>Otsego</b>				
Opportunities for Otsego, Inc. 3 West Broadway Oneonta, NY 13820 Business Phone: (607) 433-8000	Safe Dwelling	\$74.80	74%	24
	Non-Res	NA	NA	NA
<b>Putnam</b>				
Putnam/Northern Westchester Women's Resource Center 935 South Lake Blvd., Suite #2 Mahopac, NY 10541 Business Phone: (845) 628-9284	Shelter	\$91.53	94%	37
	Non-Res	NA	NA	NA
<b>Rensselaer</b>				
Unity House of Troy, Inc. 33 Second Street Troy, NY 12180-3960 Business Phone: (518) 274-2607	Shelter	\$91.53	94%	33
	Non-Res	NA	NA	NA
<b>Rockland</b>				
Rockland Family Shelter, Inc. 2 Congers Road New City, NY 10956 Business Phone: (845) 634-3391	Shelter	\$91.53	88%	60
	Non-Res	NA	NA	NA

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<b>Saratoga</b>				
Domestic Violence and Rape Crisis Services of Saratoga County 480 Broadway, LL20 Saratoga Springs, NY 12866 Business Phone: (518) 583-0280	Safe Dwelling	\$74.80	76%	22
	Non-Res	NA	NA	NA
Mechanicville Area Community Services Center, P.O. Box 30, 6 South Main Street Mechanicville, NY 12118 Business Phone: (518) 664-8322	Non-Res	NA	NA	NA
<b>Schenectady</b>				
YWCA of Schenectady 44 Washington Avenue Schenectady, NY 12305-1799 Business Phone: (518) 374-3394	Shelter	\$91.53	82%	14
	Non-Res	NA	NA	NA
<b>Schoharie</b>				
Catholic Charities of Schoharie County 489 West Main Street Cobleskill, NY 12043 Business Phone: (518) 234-3581	Safe Dwelling	\$74.80	45%	21
	Non-Res	NA	NA	NA
<b>Schuyler</b>				
Catholic Charities of Chemung/Schuyler 607 North Franklin Street, P.O. Box 16 Watkins Glen, NY 14891 Business Phone: (607) 734-9784	Non-Res	NA	NA	NA
<b>Seneca</b>				
Seneca County Community Counseling Center 31 Thurber Drive Waterloo, NY 13165 Business Phone: (315) 5391958	Non-Res	NA	NA	NA
<b>St. Lawrence</b>				
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc. 3 Chapel Street Canton, NY 13617 Business Phone: (315) 379-9845	Safe Dwelling	\$67.76	36%	14
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc.	Safe Home Network	\$30.23	NA	0
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc.	Non-Res	NA	NA	NA
<b>Steuben</b>				
Steuben Church People Against Poverty, Inc. P.O. Box 31 Bath, NY 14810-0031 Business Phone: (607) 776-7664	DV Program	\$91.53	40%	16
	Non-Res	NA	NA	NA

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<b>Suffolk</b>				
Brighter Tomorrows, Inc. P.O. Box 706 Shirley, NY 11967 Business Phone: (631) 395-1801	DV Program	\$91.53	83%	35
	Non-Res	NA	NA	NA
Greater Hamptons Interfaith Council, Inc. Main Street-The Beineke Bldg., P.O. Box 1348 Westhampton Beach, NY 11978 Business Phone: (631) 288-1954 22	Non-Res	NA	NA	NA
Retreat, Inc., The, 13 Good Friend Drive East Hampton, NY 11937 Business Phone: (631) 329-2200	Shelter	\$90.09	84%	43
Suffolk County Coalition Against Domestic Violence, Inc., P.O. Box 1269 · 34 Park Avenue Bay Shore, NY 11706-0537 Business Phone: (631) 666-7181	Shelter	\$91.53	70%	23
	Non-Res	NA	NA	NA
Victims Information Bureau of Suffolk, Inc. P.O. Box 5483 · 515 Route 111 Hauppauge, NY 11788 Business Phone: (631) 360-3730	Non-Res	NA	NA	NA
<b>Sullivan</b>				
CACHE, Inc. 63-65 South Main Street Liberty, NY 12754 Business Phone: (845) 292-5821	Safe Dwelling	\$67.76	34%	29
	Non-Res	NA	NA	NA
<b>Tioga</b>				
A New Hope Center, Inc. 20 Church Street Owego, NY 13827 Business Phone: (607) 687-6887	Safe Dwelling	\$67.76	52%	18
A New Hope Center, Inc.	Safe Home Network	\$30.09	NA	0
A New Hope Center, Inc.	Non-Res	NA	NA	NA
<b>Tompkins</b>				
Advocacy Center of Tompkins County, P.O. Box 164 Ithaca, NY 14851-0164 Business Phone: (607) 277-3203	Safe Dwelling	\$74.80	50%	42
Advocacy Center of Tompkins County,	Safe Home Network	\$30.23	NA	0
<b>Ulster</b>				
Family of Woodstock, Inc. P.O. Box 3516 · 39 John Street Kingston, NY 12402 Business Phone: (845) 337-7080	Shelter	\$91.53	60%	45
	Non-Res	NA	NA	NA

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<b>Warren/Washington</b>				
Catholic Charities of Saratoga, Warren & Washington Counties 142 Regent Street Saratoga Springs, NY 12866 Business Phone: (518) 793-6212	Safe Dwelling	\$74.80	78%	35
	Non-Res	NA	NA	NA
<b>Wayne</b>				
Victim Resource Center of the Finger Lakes, Inc. 132 Harrison Street Newark, NY 14513 Business Phone: (315) 331-1171	Safe Dwelling	\$67.76	50%	28
	Non-Res	NA	NA	NA
<b>Westchester</b>				
My Sisters' Place, Mamaroneck Shelter 2 Lyon Place, Suite 300 White Plains, NY 10601 Business Phone: (914) 683-1333	Shelter	\$86.59	93%	63
My Sisters' Place, Yonkers Shelter 2 Lyon Place, Suite 300 White Plains, NY 10601 Business Phone: (914) 683-1333	Shelter	\$86.59	88%	38
Northern Westchester Shelter, Inc., The, P.O. Box 203 · 23 Washington Avenue Pleasantville, NY 10570 Business Phone: (914) 747-0828	Shelter	\$91.53	103%	68
Westchester County Office for Women 150 Grand Street, 6th Floor White Plains, NY 10601 Business Phone: (914) 995-6127	Non-Res	NA	NA	NA
<b>Wyoming</b>				
Wyoming County Department of Social Services 466 North Main Street P.O. Box 231 Warsaw, NY 14569 Business Phone: (585) 786-8900	Non-Res	NA	NA	NA
<b>Yates</b>				
Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone: (315) 789-2613	Non-Res	NA	NA	NA
Rape and Abuse Crisis Service of the Finger Lakes, Inc. P.O. Box 624 Pen Yan, NY 14527 Business Phone: (315) 536-9654	Non-Res	NA	NA	NA

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## Appendix B. Transitional Housing Program Admissions and Discharges

Appendix B: Transitional Housing Program Admissions and Discharges, 2005				
Agency	Total Bed Capacity	Admissions		Destination of Families Discharged
		Adult	Child	
Brighter Tomorrows, Inc.	26	12	23	6-B, 1-E, 1-F, 1-I
Grace Smith House, Inc.	15	12	22	7-B, 2-C
HELP Social Services Corporation	181	92	173	55-B, 7-C, 2-E, 9-F, 5-H, 13-I
Palladia	60	89	49	29-B, 6-C, 1-E, 1-F, 5-H, 7-I
Safe Horizon, Inc.	28	41	55	12-B, 3-C, 1-D, 1-G, 2-H, 3-I
Sanctuary for Families, Inc.	56	117	171	74-B, 6-C, 1-E, 9-F, 2-G, 10-H, 15-I
Unity House of Troy, Inc.	12	24	20	2-B, 1-G, 7-H, 4-I
Urban Resource Institute	117	79	140	53-B, 6-C, 1-E, 3-F, 1-G, 2-H, 14-I

Destination Codes:

- |  |  |
|--|--|
| A. Living independently in home abuser vacated | F. To homeless shelter                     |
| B. Living independently in new location        | G. To another transitional housing program |
| C. Living with family or friends               | H. Other                                   |
| D. Returned to batterer                        | I. Destination unknown                     |
| E. To another emergency DV residential program |  |

## Appendix C. Counties by Regional Office

<b>Counties by Regional Office, 2005</b>	
<b>Regional Office</b>	<b>Counties</b>
Albany Regional Office (ARO)	Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, Washington
Buffalo Regional Office (BRO)	Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming
New York City Regional Office (NYCRO)	Bronx, Kings, New York, Queens, Richmond
Rochester Regional Office (RRO)	Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates
Syracuse Regional Office (SRO)	Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tioga, Tompkins
Yonkers Regional Office (YRO)	Nassau, Putnam, Rockland, Suffolk, Sullivan, Westchester, Orange, Ulster, Dutchess