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| LOCAL COMMISSIONERS MEMORANDUM |  
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DSS-4037EL (Rev. 9/89)

Transmittal No: 91 LCM-220

Date: December 11, 1991

Division: Information  
Technology  
Management

TO: Local District Commissioners

SUBJECT: EmpireNet

ATTACHMENTS: None

The Department of Social Services is undertaking a project to upgrade the telecommunications network to EmpireNet facilities. The redesigned network will be qualitatively better and substantially less costly than the current service. This new service makes it possible for multiple applications to share telecommunication lines and equipment thus reducing overall expenditures while increasing reliability and providing a higher level of redundancy. The Department will begin implementing the new service in mid-January, 1992 and anticipates completion by October 1, 1992.

As with all equipment upgrades, implementation may cause some interruption of service, but we will make every effort to minimize the inconvenience. Please be aware that conversion to the new service will result in changes in both Telco facilities and Racal Milgo equipment. In some instances, site preparation may also be required. These changes will require on-site visits to your agency by Department staff. Approximately one month prior to the conversion you will receive detailed information concerning the activities which will affect your district. Your site contacts will also receive written notification.

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In the meantime, if you have any questions, please feel free to call Mike Buttino, Information Technology Management Operations at 518-473-1717. I look forward to a successful completion of this project and I am confident that you will be pleased with this enhanced service.

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John J. DiPalermo  
Deputy Commissioner  
Information Technology Management