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| LOCAL COMMISSIONERS MEMORANDUM |  
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Transmittal No: 91 LCM-54

Date: April 5, 1991

Division: Medical Assistance

TO: Local District Commissioners

SUBJECT: Home Care Brochure for Consumers

ATTACHMENTS: "A Consumer's Guide to Home Care and Community Services"  
[Not available on-line]

Attached is a copy of a home care brochure for consumers entitled "A Consumer's Guide to Home Care and Community Services." This brochure was developed under the sponsorship of the New York State Health Department in cooperation with the New York State Council on Home Care Services.

This booklet is designed to help consumers, family members or friends to understand what kinds of home care and community services are available in New York State and who to contact to obtain assistance in locating these services at the local level. It also contains general information about when home care services should be considered; possible payment sources; what to do if dissatisfied with an agency's services; and, special help available for families and caregivers.

If you are interested in receiving multiple copies of this brochure, which is also available in Spanish, please contact:

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Publications  
New York State Department of Health  
Empire State Plaza  
Albany, New York 12237

Please specify the quantity and publication number(s) when ordering.

The English version is publication number 1418

The Spanish version is publication number 1420

I hope this brochure will be a valuable tool for your district. If you have any questions, please contact Margaret O. Willard, Division of Medical Assistance, at 1-800-342-3715, extension 3-5618.

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Jo-Ann A. Costantino  
Deputy Commissioner  
Division of Medical Assistance