

Office of the Ombudsman

Issue Report

For the Period: 12/1/12 - 12/31/12 Total Complaints: 420

Access to Attorney	7	Parole	3
Access to Ombudsman	2	Physical Abuse	1
Arrest of Resident	15	Placement Concerns	3
Building & Plant Maintenance	9	Positive Feedback	1
Case Follow-Up	14	Post Arrest Notification	4
Case Follow-Up & New Issue(s)	5	Problems with Peers	4
Clothing	7	Problems with Staff	9
Community Services	1	Programs & Services	19
Credit for Detention or Jail Time	2	Property Issues	4
Dental	2	Quality of Life	20
Disciplinary Action	15	Recreation	6
Education	16	Regulation & Policy Issues	2
Family Contact	11	Release	11
Food	23	Release Planning	20
General Information	1	Release Waiting Period	1
Law Enforcement Contact	10	Religion	3
Legal Matters	12	Restraints	3
Mail	5	Revocation	1
Medical	17	RIR Follow-Up	7
Mental Health	3	RIR Follow-Up & New Issue(s)	7
Other	6	Room Confinement	2

Safety Concerns	5
SCR -- Initially Declined Facility Re	2
Staff Complaint	10
Stage Advancement	2
Stipend Programs	4
Strip Search	2
Telephone	7
Transfer to Closer to Home	4
Transfer to DOCCS	5
Transfer to Secure Facility	2
Voluntary Agency - Not OCFS	1
Wellness Check	37
Wellness Check & New Issue(s)	25