

Office of the Ombudsman

Summary Report

July 01, 2012 - July 31, 2012

Report Summary

Number of Cases Opened	404
Number of Specific Issues	564
Number of Investigations	65

Number of Matters Referred	9
SCR	9

Number of Cases Closed	382
Number of Facility Visits	14
Hotline calls received after business hours	89

Number of External Contacts	1
Attorney	1
