

Office of the Ombudsman

Number of Cases Opened

For the Period: 4/1/12 - 4/30/12 Total Cases: 351

<u>INITIATED BY</u>	<u>METHOD</u>	<u>NO. SERVED</u>	<u>TOTAL</u>
Ombudsman			157
	In Person	112	
	Telephone	44	
	E-Mail	1	
Resident			153
	Telephone	95	
	In Person	55	
	Correspondence	2	
	E-Mail	1	
Staff - Field			29
	Telephone	29	
Parent or Guardian			4
	Telephone	4	
Private Citizen			2
	Telephone	2	
Clinician/Therapist			1
	Telephone	1	
Staff - Asst. Director			1
	Telephone	1	
Staff - Central Office			1
	Telephone	1	

INITIATED BY	METHOD	NO. SERVED	TOTAL
			3
	In Person	2	
	Telephone	1	
Total Cases:			351