

Office of the Ombudsman

Summary Report

March 01, 2012 - March 31, 2012

Report Summary

Number of Cases Opened	385
Number of Specific Issues	546
Number of Investigations	52

Number of Matters Referred	7
SCR	7

Number of Cases Closed	379
Number of Facility Visits	16
Hotline calls received after business hours	114

Number of External Contacts	4
Attorney	4
