

# Office of the Ombudsman

## Number of Cases Opened

For the Period: 2/1/12 - 2/29/12 Total Cases: 328

<u>INITIATED BY</u>	<u>METHOD</u>	<u>NO. SERVED</u>	<u>TOTAL</u>
<b>Resident</b>			<b>163</b>
	Telephone	107	
	In Person	54	
	Correspondence	1	
	Overflow of In-Per	1	
<b>Ombudsman</b>			<b>132</b>
	In Person	71	
	Telephone	56	
	E-Mail	4	
	Overflow of In-Per	1	
<b>Staff - Field</b>			<b>23</b>
	Telephone	21	
	E-Mail	1	
	In Person	1	
<b>Parent or Guardian</b>			<b>5</b>
	Telephone	5	
<b>Staff - Asst. Director</b>			<b>2</b>
	In Person	1	
	Telephone	1	
<b>Private Citizen</b>			<b>1</b>
	Telephone	1	
			<b>2</b>
	In Person	1	
	Telephone	1	

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