

# Office of the Ombudsman

## Issue Report

**For the Period: 9/1/08 - 9/30/08 Total Complaints 614**

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<b>Access to Attorney</b>	<b>14</b>	<b>Parent/Staff Interaction</b>	<b>1</b>
<b>Access to Ombudsman</b>	<b>11</b>	<b>Parole</b>	<b>4</b>
<b>Arrest of Resident</b>	<b>12</b>	<b>Physical Abuse</b>	<b>4</b>
<b>Clothing</b>	<b>2</b>	<b>Placement Concerns</b>	<b>13</b>
<b>Commissary</b>	<b>5</b>	<b>Problem with Prior Placement</b>	<b>2</b>
<b>Credit for Detention or Jail Time</b>	<b>4</b>	<b>Problems with Peers</b>	<b>9</b>
<b>Dental</b>	<b>2</b>	<b>Problems with Staff</b>	<b>14</b>
<b>Difficulty Reaching Attorney</b>	<b>2</b>	<b>Program Services</b>	<b>22</b>
<b>Education</b>	<b>20</b>	<b>Property Issues</b>	<b>7</b>
<b>Facility Director Proceeding</b>	<b>1</b>	<b>Quality of Life</b>	<b>20</b>
<b>Family Contact</b>	<b>8</b>	<b>Recreation</b>	<b>1</b>
<b>Food</b>	<b>16</b>	<b>Regulation &amp; Policy Issues</b>	<b>18</b>
<b>Grievances</b>	<b>6</b>	<b>Release</b>	<b>26</b>
<b>Hearing Preparation -- Parole</b>	<b>1</b>	<b>Release Planning</b>	<b>25</b>
<b>Law Enforcement Contact</b>	<b>6</b>	<b>Religion</b>	<b>2</b>
<b>Legal Matters</b>	<b>16</b>	<b>Resident Misconduct</b>	<b>1</b>
<b>Mail</b>	<b>4</b>	<b>Restraint Report Follow-Up</b>	<b>5</b>
<b>Medical</b>	<b>21</b>	<b>Restraints</b>	<b>13</b>
<b>Mental Health</b>	<b>7</b>	<b>Room Confinement</b>	<b>1</b>
<b>Modified Service Program</b>	<b>1</b>	<b>Rule Violation Hearing</b>	<b>10</b>
<b>Other</b>	<b>3</b>	<b>SCR -- Initially Declined Facility Re</b>	<b>3</b>

<b>Staff Misconduct</b>	<b>32</b>
<b>Stage Advancement</b>	<b>8</b>
<b>Strip Search</b>	<b>1</b>
<b>Telephone</b>	<b>8</b>
<b>Transfer to Closer to Home</b>	<b>6</b>
<b>UIR Follow-Up</b>	<b>39</b>
<b>Unfair Sanctions</b>	<b>15</b>
<b>Vocational Programs</b>	<b>1</b>
<b>Voluntary Agency</b>	<b>6</b>
<b>Voluntary Agency - Not OCFS</b>	<b>3</b>
<b>Voter Rights</b>	<b>71</b>
<b>Wellness Check -- Issue</b>	<b>23</b>
<b>Wellness Check -- No Issue</b>	<b>38</b>