

# Office of the Ombudsman

## Case Initiation Report

For the Period: 7/1/09 - 7/31/09 Total Cases: 486

INITIATED BY	METHOD	NO. SERVED	TOTAL
<b>Advocate</b>			<b>1</b>
	Telephone	1	
<b>Attorney</b>			<b>1</b>
	Telephone	1	
<b>Ombudsman</b>			<b>207</b>
	In Person	176	
	Telephone	31	
<b>Parent or Guardian</b>			<b>4</b>
	E-Mail	1	
	Telephone	3	
<b>Resident</b>			<b>252</b>
	Correspondence	1	
	In Person	94	
	Overflow of In-	1	
	Telephone	156	
<b>Staff - Asst. Director</b>			<b>5</b>
	E-Mail	1	
	Telephone	4	
<b>Staff - Central Office</b>			<b>2</b>
	E-Mail	2	
<b>Staff - Director</b>			<b>2</b>
	Telephone	2	

<b>INITIATED BY</b>	<b>METHOD</b>	<b>NO. SERVED</b>	<b>TOTAL</b>
<b>Staff - Field</b>			<b>12</b>
	In Person	1	
	Telephone	11	
		<b>Total Cases:</b>	<b>486</b>