

Office of the Ombudsman

Case Initiation Report

For the Period: 5/1/09 - 5/30/09 Total Cases: 392

| INITIATED BY | METHOD | NO. SERVED | TOTAL |
|-------------------------------|----------------|------------|------------|
| Advocate | | | 1 |
| | Telephone | 1 | |
| Attorney | | | 2 |
| | Telephone | 2 | |
| Inmate | | | 1 |
| | Correspondence | 1 | |
| Law Enforcement | | | 1 |
| | Telephone | 1 | |
| Ombudsman | | | 166 |
| | In Person | 74 | |
| | Telephone | 92 | |
| Parent or Guardian | | | 9 |
| | Correspondence | 1 | |
| | Telephone | 8 | |
| Relative | | | 2 |
| | Correspondence | 1 | |
| | Telephone | 1 | |
| Resident | | | 192 |
| | Correspondence | 1 | |
| | In Person | 63 | |
| | Telephone | 128 | |
| Staff - Asst. Director | | | 1 |
| | Telephone | 1 | |

| INITIATED BY | METHOD | NO. SERVED | TOTAL |
|-------------------------|---------------|---------------------|--------------|
| Staff - Director | | | 2 |
| | E-Mail | 1 | |
| | Telephone | 1 | |
| Staff - Field | | | 15 |
| | In Person | 2 | |
| | Telephone | 13 | |
| | | Total Cases: | 392 |