

Office of the Ombudsman

Issue Report

For the Period:	12/1/08	-	12/31/08	Total Complaints	585
Access to Attorney	15			Modified Service Program	2
Access to Ombudsman	9			Other	9
Arrest of Resident	15			Parent/Staff Interaction	1
Clothing	7			Parole	2
Commissary	6			Physical Abuse	10
Dental	1			Placement Concerns	9
Difficulty Reaching Attorney	1			Positive Feedback	1
Difficulty Reaching Ombudsman	1			Problem with Prior Placement	2
Education	18			Problems with Peers	21
Extension of Placement	2			Problems with Staff	24
Facility Director Proceeding	1			Program Services	15
Family Contact	4			Property Issues	3
Food	14			Quality of Life	42
General Information	4			Recreation	6
Grievances	6			Regulation & Policy Issues	15
Interstate Compact	2			Release	37
Law Enforcement Contact	5			Release Planning	31
Legal Matters	16			Release Waiting Period	4
Mail	1			Religion	5
Medical	29			Restraints	8
Mental Health	6			Revocation	3

Room Confinement	3
Rule Violation Hearing	17
Safety Concerns	3
SCR -- Additional Information Provi	1
Staff Misconduct	19
Stage Advancement	7
Stipend Programs	1
Telephone	4
Time Allowance Committee	1
Transfer to Closer to Home	10
Transfer to DOCS	2
UIR Follow-Up	31
Unfair Sanctions	18
Voter Rights	1
Wellness Check -- Issue	15
Wellness Check -- No Issue	39