

Office of the Ombudsman

Issue Report

For the Period: 10/1/08 - 10/31/08 Total Complaints 626

Access to Attorney	6	Mail	3
Access to Ombudsman	7	Medical	26
Arrest of Resident	12	Mental Health	8
Clothing	7	Modified Service Program	2
Community Services	1	Not Related to Placement	1
Credit for Detention or Jail Time	2	Other	16
Credit for Prior Placement	1	Parole	1
Dental	2	Physical Abuse	6
Difficulty Reaching Attorney	1	Placement Concerns	14
Difficulty Reaching Ombudsman	2	Problems with Peers	13
Education	15	Problems with Staff	13
Extension of Placement	2	Program Services	23
Facility Director Proceeding	10	Property Issues	4
Family Contact	7	Quality of Life	57
Fenner Hearing Observation	2	Recreation	7
Food	42	Regulation & Policy Issues	40
General Information	2	Release	28
Grievances	5	Release Planning	55
Interstate Compact	1	Release Waiting Period	4
Law Enforcement Contact	4	Religion	3
Legal Matters	14	Restraint Report Follow-Up	1

Restraints	10
Revocation	1
Room Confinement	8
Room Confinement Report Follow-	32
Rule Violation Hearing	1
Staff Misconduct	23
Stage Advancement	3
Telephone	7
Time Allowance Committee	1
Transfer to Closer to Home	8
Transfer to Secure Facility	1
UIR Follow-Up	16
Unfair Sanctions	14
Vocational Programs	1
Voluntary Agency	1
Voter Rights	8
Wellness Check -- Issue	5
Wellness Check -- No Issue	16