

Office of the Ombudsman

Issue Report

For the Period:	8/1/09	-	8/31/09	Total	557
Access to Attorney	11			Medical	19
Access to Ombudsman	5			Mental Health	2
Arrest of Resident	12			Other	8
Building & Plant Maintenance	11			Parent/Staff Interaction	1
Case Follow-Up	20			Parole	4
Case Follow-Up & New Issue(s)	14			Physical Abuse	3
Clothing	5			Placement Concerns	12
Commissary	6			Positive Feedback	2
Credit for Detention or Jail Time	2			Problem with Prior OCFS Placement	2
Credit for Prior Placement	1			Problems with Peers	5
Dental	2			Problems with Staff	24
Disciplinary Action	27			Programs & Services	22
Education	6			Property Issues	3
Extension of Placement	6			Quality of Life	10
Family Contact	11			Recreation	10
Food	9			Regulation & Policy Issues	2
General Information	2			Release	41
Grievance Procedure	5			Release Planning	38
Law Enforcement Contact	7			Release Waiting Period	3
Legal Matters	16			Restraints	7
Mail	3			Room Confinement	1

Safety Concerns	4
SCR -- Additional Information Provided	1
SCR -- Initially Declined Facility Report	2
Staff Misconduct	16
Stage Advancement	5
Stipend Programs	3
Telephone	18
Time Allowance Committee	4
Transfer to Closer to Home	14
Transfer to DOCS	4
UIR Follow-Up	49
Unfair Sanctions	1
Vocational Programs	1
Voluntary Agency	4
Voluntary Agency - Not OCFS	2
Wellness Check -- Issue	5
Wellness Check -- No Issue	24