

# Office of the Ombudsman

## Issue Report

For the Period:	7/1/09	-	7/31/09	Total	692
Access to Attorney	13			Legal Matters	18
Access to Ombudsman	7			Mail	1
Arrest of Resident	13			Medical	16
Building & Plant Maintenance	5			Mental Health	7
Case Follow-Up	24			Not Related to Placement	1
Clothing	8			Other	12
Commissary	3			Parole	4
Credit for Detention or Jail Time	5			Physical Abuse	1
Dental	7			Placement Concerns	16
Difficulty Reaching Attorney	1			Problem with Prior OCFS Placement	1
Disciplinary Action	19			Problems with Peers	6
Education	14			Problems with Staff	42
Extension of Placement	3			Programs & Services	26
Family Contact	6			Property Issues	9
FDP Observation	2			Quality of Life	25
Fenner Hearing Observation	1			Recreation	13
Food	17			Regulation & Policy Issues	12
General Information	1			Release	41
Grievance Follow-Up	2			Release Planning	49
Grievance Procedure	6			Release Waiting Period	3
Law Enforcement Contact	17			Religion	7

<b>Restraints</b>	<b>21</b>
<b>Return to Facility</b>	<b>2</b>
<b>Revocation</b>	<b>1</b>
<b>Room Confinement Report Follow-Up</b>	<b>4</b>
<b>Safety Concerns</b>	<b>4</b>
<b>SCR -- Initially Declined Facility Report</b>	<b>1</b>
<b>Staff Misconduct</b>	<b>10</b>
<b>Stage Advancement</b>	<b>12</b>
<b>Stipend Programs</b>	<b>2</b>
<b>Telephone</b>	<b>13</b>
<b>Time Allowance Committee</b>	<b>1</b>
<b>Time Calculation</b>	<b>3</b>
<b>Transfer to Closer to Home</b>	<b>8</b>
<b>UIR Follow-Up</b>	<b>22</b>
<b>Unfair Sanctions</b>	<b>3</b>
<b>Vocational Programs</b>	<b>1</b>
<b>Voluntary Agency</b>	<b>4</b>
<b>Voluntary Agency - Not OCFS</b>	<b>1</b>
<b>Wellness Check -- Issue</b>	<b>16</b>
<b>Wellness Check -- No Issue</b>	<b>79</b>