

# Office of the Ombudsman

## Issue Report

For the Period:	6/1/09	-	6/30/09	Total	582
Access to Attorney	12			Mail	4
Access to Ombudsman	6			Medical	15
Arrest of Resident	10			Mental Health	4
Building & Plant Maintenance	4			Not Related to Placement	1
Case Follow-Up	17			Other	8
Clothing	13			Parent/Staff Interaction	1
Commissary	4			Parole	1
Credit for Detention or Jail Time	3			Physical Abuse	4
Dental	2			Placement Concerns	12
Detention Center/Jail	3			Positive Feedback	1
Disciplinary Action	18			Private Placement	2
Education	12			Problems with Peers	10
Extension of Placement	7			Problems with Staff	23
Extension of Placement - Follow Up	1			Programs & Services	22
Family Contact	5			Property Issues	5
Food	17			Quality of Life	28
General Information	1			Recreation	16
Grievance Procedure	8			Regulation & Policy Issues	7
Interstate Compact	2			Release	39
Law Enforcement Contact	5			Release Planning	49
Legal Matters	13			Release Waiting Period	2

<b>Religion</b>	<b>5</b>
<b>Restraint Report Follow-Up</b>	<b>3</b>
<b>Restraints</b>	<b>8</b>
<b>Return to Facility</b>	<b>1</b>
<b>Revocation</b>	<b>4</b>
<b>Room Confinement</b>	<b>3</b>
<b>Safety Concerns</b>	<b>4</b>
<b>Staff Misconduct</b>	<b>12</b>
<b>Stage Advancement</b>	<b>4</b>
<b>Step III</b>	<b>1</b>
<b>Telephone</b>	<b>7</b>
<b>Time Allowance Committee</b>	<b>1</b>
<b>Transfer to Closer to Home</b>	<b>10</b>
<b>Transfer to DOCS</b>	<b>1</b>
<b>UIR Follow-Up</b>	<b>37</b>
<b>Unfair Sanctions</b>	<b>4</b>
<b>Voluntary Agency</b>	<b>8</b>
<b>Voluntary Agency - Not OCFS</b>	<b>2</b>
<b>Wellness Check -- Issue</b>	<b>9</b>
<b>Wellness Check -- No Issue</b>	<b>41</b>