

Office of the Ombudsman

Issue Report

For the Period: 3/1/11 - 3/31/11 Total Complaints: 612

Access to Attorney	8	Mail	3
Access to Ombudsman	6	Medical	28
Arrest of Resident	18	Mental Health	3
Building & Plant Maintenance	21	Other	7
Case Follow-Up	16	Parole	1
Case Follow-Up & New Issue(s)	10	Physical Abuse	8
Clothing	15	Placement Concerns	6
Commissary	3	Post Arrest Notification	3
Dental	2	Problems with Peers	8
Disciplinary Action	24	Problems with Staff	20
Education	35	Programs & Services	13
Extension of Placement	5	Property Issues	4
Facility Director Proceeding	1	Quality of Life	12
Family Contact	11	Recreation	7
Fenner Hearing Observation	1	Regulation & Policy Issues	5
Food	20	Release	32
General Information	2	Release Planning	15
Grievance Follow-Up	1	Release Waiting Period	2
Grievance Procedure	3	Restraint Report Follow-Up	1
Law Enforcement Contact	10	Restraints	10
Legal Matters	14	Revocation	2

Room Confinement	3
Room Searches	3
Safety Concerns	5
Staff Misconduct	8
Stage Advancement	2
Step 3	1
Stipend Programs	1
Telephone	12
Time Allowance Committee	3
Transfer to Closer to Home	14
Transfer to DOCCS	2
Transfer to Secure Facility	1
Treatment Team Meeting Observati	5
UIR Follow-Up	41
UIR Follow-Up & New Issue(s)	8
Wellness Check	44
Wellness Check & New Issue(s)	43