

Office of the Ombudsman

Number of Cases Opened

For the Period: 2/1/11 - 2/28/11 Total Cases: 391

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			212
	Telephone	125	
	In Person	83	
	Correspondence	4	
Ombudsman			149
	In Person	99	
	Telephone	50	
Staff - Field			14
	Telephone	13	
	In Person	1	
Parent or Guardian			8
	Telephone	8	
Staff - Director			3
	Telephone	2	
	In Person	1	
Clinician/Therapist			1
	Telephone	1	
Former Resident			1
	Telephone	1	
Law Enforcement			1
	Telephone	1	
Private Citizen			1
	Telephone	1	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Staff - Central Office			1
	E-Mail	1	
Total Cases:			391