

Office of the Ombudsman

Summary Report

September 01, 2010 - September 30, 2010

Report Summary

Number of Cases Opened	545
Number of Specific Issues	787
Number of Investigations	40

Number of Matters Referred	9
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SCR	8
SIU	1

Number of Cases Closed	225
Number of Facility Visits	18
Hotline calls received after business	116

Number of External	9
Attorney	7
Court	1
Group Home	1