

# Office of the Ombudsman

## Number of Cases Opened

For the Period: 5/1/10 - 5/31/10 Total Cases: 479

<b>INITIATED BY</b>	<b>METHOD</b>	<b>NO. SERVED</b>	<b>TOTAL</b>
<b>Resident</b>			<b>336</b>
	In Person	36	
	Telephone	300	
<b>Ombudsman</b>			<b>94</b>
	In Person	62	
	Telephone	32	
<b>Staff - Field</b>			<b>27</b>
	Telephone	27	
<b>Parent or Guardian</b>			<b>8</b>
	Correspondence	1	
	Telephone	7	
<b>Staff - Director</b>			<b>4</b>
	Telephone	4	
<b>Private Citizen</b>			<b>3</b>
	E-Mail	1	
	Telephone	2	
<b>Clinician/Therapist</b>			<b>2</b>
	Telephone	2	
<b>Attorney</b>			<b>1</b>
	Telephone	1	
<b>Inmate</b>			<b>1</b>
	Correspondence	1	

<b>INITIATED BY</b>	<b>METHOD</b>	<b>NO. SERVED</b>	<b>TOTAL</b>
<b>Law Enforcement</b>			<b>1</b>
	Telephone	1	
<b>Outside Service Provider</b>			<b>1</b>
	Telephone	1	
<b>Relative</b>			<b>1</b>
	Telephone	1	
<b>Total Cases:</b>			<b>479</b>