

Office of the Ombudsman

Number of Cases Opened

For the Period: 6/1/10 - 6/30/10 Total Cases: 532

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			285
	Correspondence	1	
	In Person	40	
	Telephone	244	
Ombudsman			184
	In Person	135	
	Telephone	49	
Staff - Field			31
	Telephone	31	
Parent or Guardian			17
	E-Mail	1	
	Telephone	16	
Private Citizen			4
	Correspondence	2	
	Telephone	2	
Staff - Director			4
	Telephone	4	
Clinician/Therapist			3
	E-Mail	1	
	Telephone	2	
Staff - Asst. Director			3
	In Person	2	
	Telephone	1	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Advocate	Telephone	1	1
Total Cases:			532