

Office of the Ombudsman

Number of Cases Opened

For the Period: 2/1/10 - 2/28/10 Total Cases: 425

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			260
	Correspondence	1	
	In Person	90	
	Telephone	169	
Ombudsman			137
	E-Mail	3	
	In Person	76	
	Telephone	58	
Staff - Field			9
	E-Mail	1	
	Telephone	8	
Parent or Guardian			6
	Telephone	6	
Staff - Asst. Director			4
	Telephone	4	
Relative			3
	In Person	1	
	Telephone	2	
Staff - Central Office			2
	Telephone	2	
Attorney			1
	Telephone	1	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Clinician/Therapist			1
	Telephone	1	
Private Citizen			1
	Telephone	1	
Staff - Director			1
	Telephone	1	
Total Cases:			425