

Office of the Ombudsman

Issue Report

For the Period: 3/1/09 - 3/31/09 Total Complaints: 542

Access to Attorney	9	Medical	18
Access to Ombudsman	1	Mental Health	3
Arrest of Resident	12	Other	3
Case Follow-Up	7	Physical Abuse	7
Clothing	6	Placement Concerns	18
Commissary	7	Positive Feedback	1
Credit for Detention or Jail Time	4	Problem with Prior Placement	1
Credit for Prior Placement	1	Problems with Peers	4
Dental	2	Problems with Staff	17
Disciplinary Action	26	Program Services	27
Education	15	Property Issues	5
Extension of Placement	3	Quality of Life	13
Extension of Placement - Follow Up	7	Recreation	4
Family Contact	3	Regulation & Policy Issues	9
Food	11	Release	26
General Information	3	Release Planning	23
Grievance Log Follow-Up	1	Release Waiting Period	3
Grievances	3	Religion	1
Law Enforcement Contact	21	Restraint Report Follow-Up	1
Legal Matters	15	Restraints	3
Mail	7	Revocation	1

Room Confinement	2
Staff Misconduct	10
Stage Advancement	4
Step III	3
Stipend Programs	3
Survey 3/10/2009	43
Telephone	6
Time Allowance Committee	5
Time Calculation	1
Transfer to Closer to Home	6
Transfer to DOCS	1
Transfer to Secure Facility	1
UIR Follow-Up	20
Unfair Sanctions	1
Voluntary Agency	2
Wellness Check -- Issue	15
Wellness Check -- No Issue	67