

Office of the Ombudsman
April 2009

	Total
Number of Cases Opened	536
Number of Specific Issues	757
Number of External Contacts	17
Attorney	11
Court	2
Law Guardian	3
Police	1
Number of Facility Visits	30
30 visits in 27 facility reports	
Hotline calls received after business hours	65
Number of Cases Closed	468
Investigations and Report Follow-ups	43
Matters Referred	7
SCR	7