

Office of the Ombudsman
June 2009

	Total
Number of Cases Opened	434
Number of Specific Issues	583
Number of External Contacts	12
Attorney	8
Caseworker	1
Court	2
State Agency	1
Number of Facility Visits	21
21 Visit Days in 20 Facility Reports	
Hotline calls received after business hours	70
Number of Cases Closed	400
Investigations and Report Follow-ups	40
Matters Referred	10
DCWCS	3
SCR	7