Phase 1A

CHANGES TO CPS FUNCTIONALITY
OVERVIEW OF PHASE 1A

Enhanced Safety Assessment
Risk Assessment Profile
Progress Notes
Duplicate Investigations
What Remains The Same

- Population of users
- Program requirements
- CPRS Tabbed Format
- Computer literacy skills needed
- Expectation that notes are entered into CONNECTIONS
CPRS – Navigational Changes

- **New Tabs**
  - Risk Assessment
  - Local Protocol
  - Progress Notes

- **Delete Tabs for**
  - Notes
  - Supportive Dist. Notes
  - Supervisory Review

- **Safety Assessment**
  - View and Modify from Tab
CPRS – Other Improvements

- Copy/Paste Notes within and across Stages
- Check approval status from Tabs
- WMS Interface
- Generate/Print Reports for:
  - ALL Tabs
  - Selected Tabs
Safety Assessment - Improvements

- Access from Tab
- More intuitive choices
- 2-level assessment of safety factors
- Expanded list of safety decisions
- More appropriate safety interventions
Risk Assessment Features

- Evidence-based
- System generated risk rating
- All investigations, including UNF
- Fields pre-fill from concurrent and recent assessments
## Risk Assessment – Elevated Factors

- **Elevated Risk Questions**
- **Any one = Very High Risk**

### Elevated Risk Elements

The Final Risk Rating is based on the presence or absence of the following elevated risk elements. Please fill out each item. Answer Yes or No to indicate whether or not the elevated risk is present. The presence of any of these risk elements automatically raises the risk rating to Very High.

<table>
<thead>
<tr>
<th>Elevated Risk Questions</th>
<th>Answers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Death of a child as a result of abuse/maltreatment by caretaker(s)</td>
<td>Yes/No</td>
</tr>
<tr>
<td>Caretaker(s) has a previous TPR:</td>
<td>Yes/No</td>
</tr>
<tr>
<td>Siblings removed from the home prior to current report and remain with substitute caregivers or foster parents</td>
<td>Yes/No</td>
</tr>
<tr>
<td>Repeated incidents of sexual abuse or severe physical abuse by caretaker(s)</td>
<td>Yes/No</td>
</tr>
<tr>
<td>Sexual abuse of a child and perpetrator is likely to have access to child:</td>
<td>Yes/No</td>
</tr>
<tr>
<td>Physical injury to a child under one year old within the last 6 months as a result of abuse or maltreatment by caretaker(s):</td>
<td>Yes/No</td>
</tr>
<tr>
<td>Serious physical injury to a child requiring hospitalization within the last 6 months as a result of abuse or maltreatment by caretaker(s):</td>
<td>Yes/No</td>
</tr>
<tr>
<td>Newborn child has a positive toxicology for alcohol or drugs:</td>
<td>Yes/No</td>
</tr>
</tbody>
</table>

Please explain the Elevated Risks:

![Sample Window](image)
Investigative Findings

- Justify high risk closing
- Eliminate UCR for Indicate/Close
- WMS Interface – validate
- Risk Information added
Progress Notes - Entry

- Contact specific entry
- Standard data fields
- Spell Check
- Drafts frozen at 15 days
- Supports “entering by” clerical staff
- Modified only by author or “entered by” person
- Supports supervisory entries

Sample Window
Progress Notes - Outputs

- Search and sort by multiple filters
- May view/print all or selected notes
- Builds Contact and Visitation Grid
Phase 1A – Getting Ready

- Clean up
  - Duplicate Persons
  - Overdue Investigations

- Use Intranet Site

- Form Implementation Team

- Improve Staff Computer Literacy

- Participate on CONNECTIONS Committees and Workgroups
Phase 1B

CHANGES TO CASE MANAGEMENT
OVERVIEW OF PHASE 1B

Family Services Intake

Family Services Stage
- Assessment & Service Plan
- Progress Notes
- Child Case Record (legally freed)

CCRS Interface
PHASE 1B IMPACT

Over 10,000 New Users

District/Agency FC, Preventive and Adoption staff

Myriad of LDSS-Agency Relationships
WHAT REMAINS THE SAME

- Core values for Outcomes
  - Safety
  - Permanency
  - Well being
- Program Mandates
- Ongoing Assessment of Safety (All)
- Ongoing Assessment of Risk (CPS)
- Documentation of Plan and Contacts
- Timeframes
Family Service Intake - Features

- Standardized recording
- Fields pre-filled from INV
- Structured tool for screening needs (BCFI)
- Document interventions
- LDSS or Agency may initiate; LDSS must approve
- Tabbed Display and Access

February 03
Family Service Stage - Features

- Framework for Family Assessment and Service Planning
  - Family Focused
  - Strength Based
- All workers listed
- Single Case Planner coordinates case
- Tabbed Display and Access

Sample Window
Family Assessment

- Customized based on PPG, Program Choice and Age
- Some fields pre-fill with FSI data
- Workers access single UCR
Family Assessment →
Strengths and Needs

- Family Assessment Scales – all cases

- Strength-Based Assessments for:
  - Family
  - EACH Child
  - EACH Parent/Caretaker

Sample Window

February 03 21
Family Assessment -> Analysis

- Assessment issues brought forward
- Structured framework
- Primary Concerns inform Plan

System-generated summary of identified safety factors, risk factors, family strengths and concerns will be brought forward automatically for worker review prior to completion of assessment analysis.

Sample Window
Foster Care Issues

- Permanency focus
- Customized to PPG and Age
- Avoids duplicate data entry
- Assessments for:
  - Adoption
  - Indep. Lvg.
- Visiting Plan provides:
  - multiple plans
  - visitation grids
  - Outcome focus

February 03
### Service Plan

- **Assessment concerns brought forward**

- **Prior plan data brought forward**

- **Supports review of outcome attainment**

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#### Sample Window

<table>
<thead>
<tr>
<th>Worker</th>
<th>Date</th>
<th>Outcome Statement</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caseworker, Joe</td>
<td>3/7/02</td>
<td>Alfredo will control his violent behavior as evidenced by his not hitting Bonnie or the children.</td>
<td>New</td>
</tr>
<tr>
<td>Caseworker, Joe</td>
<td>3/7/02</td>
<td>Alfredo and Bonnie will understand appropriate developmental stages of their children and interact with them accordingly, as evidenced by</td>
<td>Discont.</td>
</tr>
<tr>
<td>Caseworker, Joe</td>
<td>3/7/02</td>
<td>Alfredo will provide adequate supervision for his children as evidenced by never being intoxicated while caring for them.</td>
<td>Modif.</td>
</tr>
<tr>
<td>Caseworker, Joe</td>
<td>3/7/02</td>
<td>Bonnie will protect the children and herself from abuse by Alfredo as evidenced by not leaving the children alone with Alfredo when he has been drinking or by taking</td>
<td>Achieved</td>
</tr>
</tbody>
</table>

**Primary Concerns:**

- **Concern:**
  - Alfredo must control his violent behavior. He must stop hitting his wife and children.
  - Both parents must adequately supervise and protect their children. Hector cannot be left in the care of his sister.
  - Alfredo must address his alcohol problems. He must never be intoxicated while caring for the children.
  - Bonnie must take steps to protect herself and the children if Alfredo becomes abusive.
  - Yanna and Hector need to feel safe when with their parents and other adults.

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February 03
FSS Also Supports:

- Service Plan Review
  - Scheduling
  - Recording outcomes
- Programmatic Eligibility
- CCRS data access
CONNECTIONS
Case Management - Benefits

- System supports Best Practice
- Improved decision support
- Better outcomes → children and families
- ASFA compliance
- Better planning data
- Improved quality assurance
Implementation Challenges

- Large number of users
- Highly decentralized system
- Concurrent practice and system changes
- Long development time
- Competing priorities
Implementation Support

- Pre-Implementation Planning
- State and Local Assessment
- Preparation Planning
- Training and Technical Assistance
Implementation Strategies

- Ongoing Communication
- Preparation Tools
- Targeted and Diverse Training
- On-Site Support
- Continuously Learn and Improve
Looking Ahead – Phase II

Phase II
- Financial Eligibility
- Services Authorization
- Legal Activities
- FC Placement
- Adoption Subsidy

Phase III
- Management Information and federal reporting